

**West Bengal State Electricity Distribution  
Company Limited**



**Appendix-III**

**Copies of the Rate Revision Orders for Outsourcing Contracts**

**Application seeking  
Annual Performance Review for 2020-21**

**Submitted to the  
HON'BLE WEST BENGAL ELECTRICITY REGULATORY  
COMMISSION**

# West Bengal State Electricity Distribution Company Limited



## Appendix-III

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Application seeking  
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Submitted to the  
**HON'BLE WEST BENGAL ELECTRICITY REGULATORY  
COMMISSION**

West Bengal State Electricity Distribution  
Company Limited



**WBSEDCL**

Annexure-I  
of  
Appendix-III

Copies of  
Rate Revision Orders for Outsourcing Contracts for  
HT Line Maintenance & Substation Maintenance

Submitted to the  
HON'BLE WEST BENGAL ELECTRICITY REGULATORY  
COMMISSION



WBSEDCL

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION): DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN : BIDHANNAGAR : KOLKATA- 91

OFFICE ORDER NO. CED / 01

DATED 08/01/2020

- Sub: Revised Rate of Contracts w.e.f. 01.07.2019 for:
- a) Repair & Maintenance of 33KV & 11 KV Feeder lines,
  - b) Night Mobile Service for Repair & Maintenance of 33 KV & 11 KV Feeder lines,
  - c) Operation and Maintenance of 33/11 KV Sub-Stations


Ref: Office Order No. 17 dated 15.05.2018 of the Director (HR)

Consequent upon revision of minimum wages vide memo. no. 315/Stat/ 2RW/ 32/ 94/ LCS/JLC dated 27.12.2019 of the Joint Labour Commissioner, Govt. of West Bengal, Labour Department, monthly contractual rate of the above mentioned Rate Contract is, hereby, revised with effect from 01-01-2020 to 30-06-2020.

In view of above, job contract orders issued by Divisional Managers stand revised with effect from 01-01-2020 to 30-06-2020. The payment may be made as per this revised order, no further revised/amendment order from Divisional Level is to be issued.

A copy of the revised rates may be endorsed to the respective Contractors for necessary action.

Encl: Annexure A.1 to A.6

  
08-01-2020

(P. K. Banerjee)  
**Chief Engineer : Distribution**




Memo. No. CED/OUTSOURCING/REVISION OF RATES/ 1192(1-118)

Dated 08/01/2020

Copy to:

1. The Director (Finance) /Director (HR) / Director (Distribution), WBSEDCL
2. The Chief Engineer, CRM/ IT&C/ DTD/Commercial/ PTR/ Planning / P&C : WBSEDCL
- The CE (IT&C) is requested for uploading the enclosed order in WBSEDCL's Website.**
3. The Advisor (S&V) : WBSEDCL
4. The General Manager (HR&A) / General Manager (F&A), WBSEDCL
5. The Addl. General Manager (HR&A)-CLM/Legal, WBSEDCL
6. The Addl. General Manager (F&A)- Distribution, WBSEDCL
7. The Chief Security Officer : WBSEDCL
8. The Zonal Manager : Kolkata/ Burdwan/ Midnapore/ Berhampore /Siliguri Zone, WBSEDCL
9. The Regional Manager : North 24 Pgs / South 24 Pgs / Bidhannagar / Howrah / Hooghly/ Burdwan/ Birbhum/ Bankura / Purulia / Paschim Midnapore / Purba Midnapore / Malda / Nadia/ Murshidabad / Raiganj / Darjeeling /Jalpaiguri / Coochbehar / Alipurduar / Dakshin Dinajpur Regional Office, WBSEDCL
10. The Divisional Manager : Bidhannagar-I/ Bidhannagar-II/ New Town / Bhangar / Behala / Diamond Harbour / Kakdwip / Canning / Baruipur / Garia / Howrah-I/ Howrah-II/ Uluberia/ Barrackpore /Barasat / Basirhat/Naihati/ Serampore/ Habra/ Bongaon / Chandannagar/ Tarakeswar/ Arambag/ Singur-Haripal / Mogra/ Burdwan (South) / Burdwan Urban (North) /Memari/ Katwa / Kalna/ Durgapur/ Asansol /Rampurhat/ Suri/ Bolpur / Kharagpur/ Belda / Midnapur/ Jhargram/ Ghatal/ Egra / Contai/ Haldia/ Tamluk/ Bankura/ Bishnupur/Khatra /Purulia/ Raghunathpur / Kalyani/ Krishnanagar/ Tehatta/ Ranaghat / Nakashipara/ Berhampore/Domkal /Kandi/ Raghunathgunj/ Jiaganj /North Malda / South Malda/ Uttar Dinajpur/ Dakshin Dinajpur/ Siliguri Subarban/ Siliguri Town/ Jalpaiguri/ Mal / Coochbehar/ Mathabhanga / Alipurduar / Darjeeling / Kurseong / Kalimpong / Islampur / Dinhata / Buniadpur Division, WBSEDCL
11. The S.E.(E) : IT&C Cell, WBSEDCL

  
08-01-2020

(P. K. Banerjee )  
**Chief Engineer : Distribution**



# West Bengal State Electricity Distribution Company Limited

(A Government of West Bengal Enterprise)

CIN : U40109WB2007SGC113473

Vidyut Bhavan, Bidhannagar, Kolkata-700 091

WBSEDEL

Annexure - 'A.1'

Revised monthly contractual rates for repair and maintenance of 33/11 KV feeder lines w.e.f. 01.01.2020 to 30.06.2020 (Category upto 100 CKM)						
Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 4	10104				₹	40416.00
Unskilled Labourer - 3	8349				₹	25047.00
Driver - 2	10104				₹	23308.41
					₹	88771.41
5% Spl. Allowance on skilled & unskilled					₹	3273.15
Profit & OH Charges @ 25% on 'A'					₹	22192.85
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	12210.00
Bonus @ 8.33% on 'A'					₹	7394.66
PF @ 13%					₹	11540.28
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	2885.07
				Total-	₹	148267.42
				Say	₹	148267
(Rupees One Lac Forty Eight thousand Two hundred Sixty Seven only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 4	8839				₹	35356.00
Unskilled Labourer - 3	7306				₹	21918.00
Driver - 2	8839				₹	20390.24
					₹	77664.24
5% Spl. Allowance on skilled & unskilled					₹	2863.70
Profit & OH Charges @ 25% on 'A'					₹	19416.06
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	12210.00
Bonus @ 8.33% on 'A'					₹	6469.43
PF @ 13%					₹	10096.35
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	2524.09
				Total-	₹	131243.87
				Say	₹	131244
(Rupees One lac Thirty One thousand Two hundred Forty Four only)						

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## Annexure - 'A.2'

2nd Category (Above 100 CKM - 250 CKM) w.e.f. 01.01.2020 to 30.06.2020							
Zone - A	Wages per head/per month considering weekly off -days & National Holidays.					Total Wages	
Category & Nos	Minimum wages as per Govt of W.B						
Skilled Labourer - 5	10104				₹	50520.00	
Unskilled Labourer - 5	8349				₹	41745.00	
Driver - 2	10104				₹	23308.41	
					₹	115573.41	'A'
5% Spl. Allowance on skilled & unskilled					₹	4613.25	
Profit & OH Charges @ 25% on 'A'					₹	28893.35	
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	15510.00	
Bonus @ 8.33% on 'A'					₹	9627.26	
PF @ 13%					₹	15024.54	
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	3756.14	
				Total-	₹	192997.95	
				Say	₹	192998	
(Rupees One lac Ninety Two Thousand Nine hundred Ninety Eight only)							
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.					Total Wages	
Category & Nos	Minimum wages as per Govt of W.B						
Skilled Labourer - 5	8839				₹	44195.00	
Unskilled Labourer - 5	7306				₹	36530.00	
Driver - 2	8839				₹	20390.24	
					₹	101115.24	'A'
5% Spl. Allowance on skilled & unskilled					₹	4036.25	
Profit & OH Charges @ 25% on 'A'					₹	25278.81	
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	15510.00	
Bonus @ 8.33% on 'A'					₹	8422.90	
PF @ 13%					₹	13144.98	
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	3286.25	
				Total-	₹	170794.43	
				Say	₹	170794	
(Rupees One lac Seventy thousand Seven hundred Ninety Four only)							

## Annexure - 'A.3'

3rd Category (above 250-500 CKM) w.e.f. 01.01.2020 to 30.06.2020							
Zone - A		Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos		Minimum wages as per Govt of W.B					
Skilled Labourer - 5		10104				₹	50520.00
Unskilled Labourer -7		8349				₹	58443.00
Driver - 2		10104				₹	23308.41
						₹	132271.41
							'A'
5% Spl. Allowance on skilled & unskilled						₹	5448.15
Profit & OH Charges @25% on 'A'						₹	33067.85
Vehicle charges as per O.O.No. 136 dt. 23.08.14						₹	22110.00
Bonus @ 8.33% on 'A'						₹	11018.21
PF @13%						₹	17195.28
ESI/Medclaim @3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	4298.82
					Total-	₹	225409.72
					Say	₹	225410
(Rupees Two lacs Twenty Five thousand Four hundred Ten only)							
Zone- B		Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos		Minimum wages as per Govt of W.B					
Skilled Labourer - 5		8839				₹	44195.00
Unskilled Labourer -7		7306				₹	51142.00
Driver - 2		8839				₹	20390.24
						₹	115727.24
							'A'
5% Spl. Allowance on skilled & unskilled						₹	4766.85
Profit & OH Charges @25% on 'A'						₹	28931.81
Vehicle charges as per O.O.No. 136 dt. 23.08.14						₹	22110.00
Bonus @ 8.33% on 'A'						₹	9640.08
PF @13%						₹	15044.54
ESI/Medclaim @3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	3761.14
					Total:	₹	199981.66
					Say	₹	199982
(Rupees One lac Ninety Nine thousand Nine hundred Eighty Two only)							



## Annexure - 'A.4'

4th Category (Above 500 CKM) w.e.f. 01.01.2020 to 30.06.2020							
Zone - A	Wages per head/per month considering weekly off -days & National Holidays.					Total Wages	
Category & Nos	Minimum wages as per Govt of W.B						
Skilled Labourer - 5	10104				₹	50520.00	
Unskilled Labourer -7	8349				₹	58443.00	
Driver - 3	10104				₹	34962.61	
					₹	143925.61	'A'
5% Spl. Allowance on skilled & unskilled					₹	5448.15	
Profit & OH Charges @25% on 'A'					₹	35981.40	
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	33660.00	
Bonus @ 8.33% on 'A'					₹	11989.00	
PF @13%					₹	18710.33	
ESI/Medclaim @3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	4677.58	
				Total:	₹	254392.07	
				Say	₹	254392	
(Rupees Two lacs Fifty Four thousand Three hundred Ninety Two only)							
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.					Total Wages	
Category & Nos	Minimum wages as per Govt of W.B						
Skilled Labourer - 5	8839				₹	44195.00	
Unskilled Labourer -7	7306				₹	51142.00	
Driver - 3	8839				₹	30585.36	
					₹	125922.36	'A'
5% Spl. Allowance on skilled & unskilled					₹	4766.85	
Profit & OH Charges @25% on 'A'					₹	31480.59	
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	33660.00	
Bonus @ 8.33% on 'A'					₹	10489.33	
PF @13%					₹	16369.91	
ESI/Medclaim @3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	4092.48	
				Total:	₹	226781.52	
				Say	₹	226782	
(Rupees Two lacs Twenty Six thousand Seven hundred Eighty Two only)							

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## Annexure - 'A.5'

Revised Monthly Charges in respect of for repair & maintainanace of Night Mobile Service of H.T.  
line w.e.f. 01.01.2020 to 30.06.2020

Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer 2	10104				₹	20208.00
Unskilled Labourere 2	8349				₹	16698.00
Driver 1	10104				₹	11654.20
					₹	48560.20
5% Spl. Allowance on skilled & unskilled					₹	1845.30
Night allowances@10% on 'A'					₹	4856.02
Profit &OH Charges@25% on 'A'					₹	12140.05
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	10200.00
Bonus@ 8.33% on 'A'					₹	4045.06
PF@13%					₹	6312.83
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	1578.21
Total:					₹	89537.67
Say					₹	89538
(Rupees Eighty Nine thousand Five Hundred Thirty Eight only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 2	8839				₹	17678.00
Unskilled Labourer - 2	7306				₹	14612.00
Driver 1	8839				₹	10195.12
					₹	42485.12
5% Spl. Allowance on skilled & unskilled					₹	1614.50
Night allowances@10% on 'A'					₹	4248.51
Profit &OH Charges@25% on 'A'					₹	10621.28
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	10200.00
Bonus@ 8.33% on 'A'					₹	3539.01
PF@13%					₹	5523.07
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	1380.77
Total:					₹	79612.26
Say					₹	79612
(Rupees Seventy Nine thousand Six hundred Twelve only)						

## Annexure - 'A.6'

Revised Monthly Charges for Operation & Maintenance of 33/11 KV S/S w.e.f. 01.01.2020 to 30.06.2020							
Zone - A	Wages per head/per month considering weekly off -days & National Holidays.					Total Wages	
Category & Nos	Minimum wages as per Govt of W.B						
Skilled Labourer 4	10104				₹	40416.00	
Unskilled Labourere 3	8349				₹	25047.00	
					₹	65463.00	'A'
<u>Night shift allowance@10% (those who will work in night shift only)</u>					₹	2129.19	
<u>5% Spl. Allowance on skilled &amp; unskilled</u>					₹	3273.15	
<u>Profit &amp; OH Charges@25% on 'A'</u>					₹	16365.75	
<u>Bonus @ 8.33% on 'A'</u>					₹	5453.07	
<u>PF@13%</u>					₹	8510.19	
<u>ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019</u>					₹	2127.55	
					Total:	₹	103321.90
					Say	₹	103322
(Rupees One Lac Three thousand Three hundred Twenty Two only)							
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.					Total Wages	
Category & Nos	Minimum wages as per Govt of W.B						
Skilled Labourer 4	8839				₹	35356.00	
Unskilled Labourere 3	7306				₹	21918.00	
					₹	57274.00	'A'
<u>Night shift allowance@10% (those who will work in night shift only)</u>					₹	1862.88	
<u>5% Spl. Allowance on skilled &amp; unskilled</u>					₹	2863.70	
<u>Profit &amp; OH Charges@25% on 'A'</u>					₹	14318.50	
<u>Bonus@ 8.33% on 'A'</u>					₹	4770.92	
<u>PF@13%</u>					₹	7445.62	
<u>ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019</u>					₹	1861.41	
					Total:	₹	90397.03
					Say	₹	90397
(Rupees Ninety thousand Three Hundred Ninety Seven only)							





**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)  
OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION  
CIN : U40109WB2007SGC113473  
VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA-91

OFFICE ORDER NO. CED / **32**

DATED: **14/07/2020**

Sub: Revised Rate of Contracts w.e.f. 01.07.2020 for:

- a) Repair & Maintenance of 33KV & 11 KV Feeder lines,
- b) Night Mobile Service for Repair & Maintenance of 33 KV & 11 KV Feeder lines,
- c) Operation and Maintenance of 33/11 KV Sub-Stations

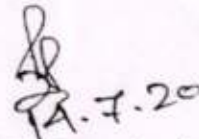
Ref: Office Order No. 17 dated 15.05.2018 of the Director (HR)

Consequent upon revision of minimum wages vide memo. no. 79/Stat/2RW/32/94 LCS/JLC dated 25.06.2020 of the Joint Labour Commissioner, Govt. of West Bengal, Labour Department, monthly contractual rate of the above mentioned Rate Contract is, hereby, revised with effect from 01-07-2020 to 31-12-2020.

In view of above, job contract orders issued by Divisional Managers stand revised with effect from 01-07-2020 to 31-12-2020. The payment may be made as per this revised order, no further revised amendment order from Divisional Level is to be issued.

A copy of the revised rates may be endorsed to the respective Contractors for necessary action.

Encl: Annexure A.1 to A.6

  
P.A. 7.20

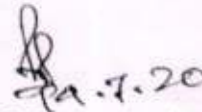
(P. K. Banerjee )  
Chief Engineer : Distribution

Memo. No. CED/OUTSOURCING/REVISION OF RATES/2086 (1-120)

Dated 14/07/2020

Copy to:

1. The Director (Finance) / Director (HR) / Director (Distribution), WBSEDCL.
2. The Chief Engineer, CRM/ IT&C/ DTD/Commercial/ PTR/ Planning / P&C : WBSEDCL.  
**The CE (IT&C) is requested for uploading the enclosed order in WBSEDCL's Website.**
3. The Advisor (S&V) : WBSEDCL
4. The General Manager (HR&A) / General Manager (F&A), WBSEDCL.
5. The Addl. General Manager (HR&A)-CLM/Legal, WBSEDCL
6. The Addl. General Manager (F&A)- Distribution, WBSEDCL
7. The Chief Security Officer : WBSEDCL
8. The Zonal Manager : Kolkata/ Burdwan/ Midnapore/ Berhampore /Siliguri Zone, WBSEDCL
9. The Regional Manager : North 24 Pgs / South 24 Pgs / Bidhannagar / Howrah / Hooghly/ Burdwan/ Birbhum/ Bankura / Purulia / PaschimMidnapore / Purba Midnapore / Malda / Nadia/ Murshidabad / Raiganj / Darjeeling /Jalpaiguri / Coochbehar / Alipurduar / DakshinDinajpur Regional Office, WBSEDCL
10. The Divisional Manager :Bidhannagar-I/ Bidhannagar-II/ New Town / Bhangar / Behala / Diamond Harbour / Kakdwip / Canning / Baruipur / Garia / Howrah-I/ Howrah-II/ Uluberia/ Barrackpore/Barasat / Basirhat/Naihati/ Serampore/ Habra/ Bongaon / Chandannagar/ Tarakeswar/ Arambag/ Singur-Haripal / Mogra/ Burdwan (South) / Burdwan Urban (North) /Memari/ Katwa / Kalna/ Durgapur/ Asansol /Rampurhat/ Suri/ Bolpur / Kharagpur/ Belda / Midnapur/ Jhargram/ Ghatal/ Egra / Contai/ Haldia/ Tamluk/ Bankura/ Bishnupur/Khatra /Purulia/ Raghunathpur / Kalyani/ Krishnanagar/ Tehatta/Ranaghat / Nakashipara/ Berhampore/Domkal /Kandi/ Raghunathgunj/ Jiaganj /North Malda / South Malda/ Uttar Dinajpur/ DakshinDinajpur/ SiliguriSubarban/ Siliguri Town/ Jalpaiguri/ Mal / Coochbehar/ Mathabhanga / Alipurduar / Darjeeling / Kurseong / Kalimpong / Islampur/ Dinhata / BuniadpurDivision, WBSEDCL
11. The S.F.(E) : IT&C Cell, WBSEDCL.



(P. K. Banerjee)  
**Chief Engineer : Distribution**





# West Bengal State Electricity Distribution Company Limited

(A Government of West Bengal Enterprise)

CIN : U40109WB2007SGC113473

Vidyut Bhavan, Bidhannagar, Kolkata-700 091

WBSEDCL

Annexure - 'A.1'

Revised monthly contractual rates for repair and maintenance of 33/11 KV feeder lines w.e.f. 01.07.2020 to 31.12.2020 (Category upto 100 CKM)						
Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 4	10347				₹	41388.00
Unskilled Labourer - 3	8550				₹	25650.00
Driver - 2	10347				₹	23868.97
					₹	90906.97
5% Spl. Allowance on skilled & unskilled					₹	3351.90
Profit & OH Charges @ 25% on 'A'					₹	22726.74
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	12210.00
Bonus @ 8.33% on 'A'					₹	7572.55
PF @ 13%					₹	11817.91
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	2954.48
				Total-	₹	151540.55
				Say	₹	151541
(Rupees One Lac Fifty One thousand Five hundred Forty One only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 4	9188				₹	36752.00
Unskilled Labourer - 3	7594				₹	22782.00
Driver - 2	9188				₹	21195.33
					₹	80729.33
5% Spl. Allowance on skilled & unskilled					₹	2976.70
Profit & OH Charges @ 25% on 'A'					₹	20182.33
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	12210.00
Bonus @ 8.33% on 'A'					₹	6724.75
PF @ 13%					₹	10494.81
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	2623.70
				Total-	₹	135941.63
				Say	₹	135942
(Rupees One lac Thirty Five thousand Nine hundred Forty Two only)						

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## Annexure - 'A.2'

2nd Category (Above 100 CKM - 250 CKM) w.e.f. 01.07.2020 to 31.12.2020							
Zone - A		Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos		Minimum wages as per Govt of W.B					
Skilled Labourer - 5		10347				₹	51735.00
Unskilled Labourer - 5		8550				₹	42750.00
Driver - 2		10347				₹	23868.97
						₹	118353.97
5% Spl. Allowance on skilled & unskilled						₹	4724.25
Profit & OH Charges @ 25% on 'A'						₹	29588.49
Vehicle charges as per O.O.No. 136 dt. 23.08.14						₹	15510.00
Bonus @ 8.33% on 'A'						₹	9858.89
PF @ 13%						₹	15386.02
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	3846.50
					Total-	₹	197268.12
					Say	₹	197268
(Rupees One lac Ninety Seven Thousand Two hundred Sixty Eight only)							
Zone - B		Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos		Minimum wages as per Govt of W.B					
Skilled Labourer - 5		9188				₹	45940.00
Unskilled Labourer - 5		7594				₹	37970.00
Driver - 2		9188				₹	21195.33
						₹	105105.33
5% Spl. Allowance on skilled & unskilled						₹	4195.50
Profit & OH Charges @ 25% on 'A'						₹	26276.33
Vehicle charges as per O.O.No. 136 dt. 23.08.14						₹	15510.00
Bonus @ 8.33% on 'A'						₹	8755.27
PF @ 13%						₹	13663.69
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	3415.92
					Total-	₹	176922.05
					Say	₹	176922
(Rupees One lac Seventy Six thousand Nine hundred Twenty two only)							

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## Annexure - 'A.3'

## 3rd Category (above 250-500 CKM) w.e.f. 01.07.2020 to 31.12.2020

Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 5	10347				₹	51735.00
Unskilled Labourer -7	8550				₹	59850.00
Driver - 2	10347				₹	23868.97
					₹	135453.97
5% Spl. Allowance on skilled & unskilled					₹	5579.25
Profit & OH Charges @ 25% on 'A'					₹	33863.49
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	22110.00
Bonus @ 8.33% on 'A'					₹	11283.32
PF @ 13%					₹	17609.02
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	4402.25
				Total-	₹	230301.30
				Say	₹	230301
(Rupees Two lacs Thirty thousand Three hundred One only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 5	9188				₹	45940.00
Unskilled Labourer -7	7594				₹	53158.00
Driver - 2	9188				₹	21195.33
					₹	120293.33
5% Spl. Allowance on skilled & unskilled					₹	4954.90
Profit & OH Charges @ 25% on 'A'					₹	30073.33
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	22110.00
Bonus @ 8.33% on 'A'					₹	10020.43
PF @ 13%					₹	15638.13
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	3909.53
				Total:	₹	206999.67
				Say	₹	207000
(Rupees Two lacs Seven thousands only)						



4th Category (Above 500 CKM) w.e.f. 01.07.2020 to 31.12.2020							
Zone - A		Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos		Minimum wages as per Govt of W.B					
Skilled Labourer - 5		10347				₹	51735.00
Unskilled Labourer -7		8550				₹	59850.00
Driver - 3		10347				₹	35803.45
						₹	147388.45
5% Spl. Allowance on skilled & unskilled						₹	5579.25
Profit & OH Charges @25% on 'A'						₹	36847.11
Vehicle charges as per O.O.No. 136 dt. 23.08.14						₹	33660.00
Bonus @ 8.33% on 'A'						₹	12277.46
PF @13%						₹	19160.50
ESI/Medclaim @3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	4790.12
						Total:	₹ 259702.90
						Say	₹ 259703
		(Rupees Two lacs Fifty Nine thousand Seven hundred Three only)					
Zone- B		Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos		Minimum wages as per Govt of W.B					
Skilled Labourer - 5		9188				₹	45940.00
Unskilled Labourer -7		7594				₹	53158.00
Driver - 3		9188				₹	31793.00
						₹	130891.00
5% Spl. Allowance on skilled & unskilled						₹	4954.90
Profit & OH Charges @25% on 'A'						₹	32722.75
Vehicle charges as per O.O.No. 136 dt. 23.08.14						₹	33660.00
Bonus @ 8.33% on 'A'						₹	10903.22
PF @13%						₹	17015.83
ESI/Medclaim @3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	4253.96
						Total:	₹ 234401.65
						Say	₹ 234402
		(Rupees Two lacs Thirty Four thousand Four hundred Two only)					

## Annexure - 'A.5'

Revised Monthly Charges in respect of for repair & maintainanace of Night Mobile Service of H.T.  
line w.e.f.01.07.2020 to 31.12.2020

Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer 2	10347				₹	20694.00
Unskilled Labourere 2	8550				₹	17100.00
Driver 1	10347				₹	11934.48
					₹	49728.48
5% Spl. Allowance on skilled & unskilled					₹	1889.70
Night allowances@10% on 'A'					₹	4972.85
Profit &OH Charges@25% on 'A'					₹	12432.12
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	10200.00
Bonus@ 8.33% on 'A'					₹	4142.38
PF@13%					₹	6464.70
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	1616.18
Total:					₹	91446.42
Say					₹	91446
(Rupees Ninety One thousand Four Hundred Forty Six only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 2	9188				₹	18376.00
Unskilled Labourer - 2	7594				₹	15188.00
Driver 1	9188				₹	10597.67
					₹	44161.67
5% Spl. Allowance on skilled & unskilled					₹	1678.20
Night allowances@10% on 'A'					₹	4416.17
Profit &OH Charges@25% on 'A'					₹	11040.42
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	10200.00
Bonus@ 8.33% on 'A'					₹	3678.67
PF@13%					₹	5741.02
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	1435.25
Total:					₹	82351.39
Say					₹	82351
(Rupees Eighty two thousand Three hundred Fifty One only)						



## Annexure - 'A.6'

**Revised Monthly Charges for Operation & Maintenance of 33/11 KV S/S**  
w.e.f. 01.07.2020 to 31.12.2020

Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer 4	10347				₹	41388.00
Unskilled Labourere 3	8550				₹	25650.00
					₹	67038.00
Night shift allowance@10% (those who will work in night shift only)					₹	2180.42
5% Spl. Allowance on skilled & unskilled					₹	3351.90
Profit & OH Charges@25% on 'A'					₹	16759.50
Bonus @ 8.33% on 'A'					₹	5584.27
PF@13%					₹	8714.94
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	2178.74
Total:					₹	105807.76
Say					₹	105808
(Rupees One Lac Five thousand Eight hundred Eight only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer 4	9188				₹	36752.00
Unskilled Labourere 3	7594				₹	22782.00
					₹	59534.00
Night shift allowance@10% (those who will work in night shift only)					₹	1936.38
5% Spl. Allowance on skilled & unskilled					₹	2976.70
Profit & OH Charges@25% on 'A'					₹	14883.50
Bonus@ 8.33% on 'A'					₹	4959.18
PF@13%					₹	7739.42
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	1934.86
Total:					₹	93964.04
Say					₹	93964
(Rupees Ninety Three thousand Nine Hundred Sixty Four only)						





**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION): DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN, BIDHANNAGAR, KOLKATA-91

OFFICE ORDER NO. CED / 64

DATED 21.01, 2021

- Sub: Revised Rate of Contracts w.e.f. 01.01.2021 for:
- a) Repair & Maintenance of 33KV & 11 KV Feeder lines,
  - b) Night Mobile Service for Repair & Maintenance of 33 KV & 11 KV Feeder lines,
  - c) Operation and Maintenance of 33/11 KV Sub-Stations

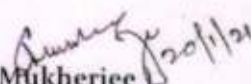
Ref: Office Order No. 17 dated 15.05.2018 of the Director (HR)

Consequent upon revision of minimum wages vide memo. no. 161/Stat/ 2RW/ 32/ 94/ LCS/JLC dated 31.12.2020 of the Joint Labour Commissioner, Govt. of West Bengal, Labour Department, monthly contractual rate of the above mentioned Rate Contract is, hereby, revised with effect from 01-01-2021 to 30-06-2021.

In view of above, job contract orders issued by Divisional Managers stand revised with effect from 01-01-2021 to 30-06-2021. The payment may be made as per this revised order, no further revised/amendment order from Divisional Level is to be issued.

A copy of the revised rates may be endorsed to the respective Contractors for necessary action.

Encl: Annexure A.1 to A.6

  
(S. Mukherjee)  
Chief Engineer : Distribution

Memo, No. CED/OUTSOURCING/REVISION OF RATES/2487(1-120) Dated 21.01.2021

Copy to:

1. The Director (Finance) /Director (HR) / Director (Distribution), WBSEDCL.
2. The Chief Engineer, CRM/ IT&C/ DTD/Commercial/ PTR/ Planning / P&C : WBSEDCL.  
**The CE (IT&C) is requested for uploading the enclosed order in WBSEDCL's Website.**
3. The Advisor (S&V) : WBSEDCL.
4. The General Manager (HR&A) / General Manager (F&A), WBSEDCL.
5. The Addl. General Manager (HR&A)-CLM/Legal, WBSEDCL.
6. The Addl. General Manager (F&A)- Distribution, WBSEDCL.
7. The Chief Security Officer : WBSEDCL.
8. The Zonal Manager : Kolkata/ Burdwan/ Midnapore/ Berhampore /Siliguri Zone, WBSEDCL.
9. The Regional Manager : North 24 Pgs / South 24 Pgs / Bidhannagar / Howrah / Hooghly/ Burdwan/ Birbhum/ Bankura / Purulia / Paschim Midnapore / Purba Midnapore / Malda / Nadia/ Murshidabad / Raiganj / Darjeeling / Jalpaiguri / Coochbehar / Alipurduar / Dakshin Dinajpur Regional Office, WBSEDCL.
10. The Divisional Manager : Bidhannagar-I/ Bidhannagar-II/ New Town / Bhangar / Behala / Diamond Harbour / Kakdwip / Canning / Baruipur / Garia / Howrah-I/ Howrah-II/ Uluberia/ Barrackpore /Burasat / Basirhat/Naihati/ Serampore/ Habra/ Bongaon / Chandannagar/ Tarakeswar/ Arambag/ Singur- Haripal / Mogra/ Burdwan (South) / Burdwan Urban (North) /Memari/ Katwa / Kalna/ Durgapur/ Asansol /Rampurhat/ Suri/ Bolpur / Kharagpur/ Belda / Midnapur/ Jhargram/ Ghatal/ Egra / Contai/ Haldia/ Tamluk/ Bankura/ Bishnupur/Khatra /Purulia/ Raghunathpur / Kalyani/ Krishnanagar/ Tehatta/ Ranaghat / Nakashipara/ Berhampore/Domkal /Kandi/ Raghunathgunj/ Jiaganj /North Malda / South Malda/ Uttar Dinajpur/ Dakshin Dinajpur/ Siliguri Subarban/ Siliguri Town/ Jalpaiguri/ Mal / Coochbehar/ Mathabhanga / Alipurduar / Darjeeling / Kurseong / Kalimpong / Islampur / Dinhata / Buniadpur Division, WBSEDCL.
11. The S.E.(E) : IT&C Cell, WBSEDCL.

(S. Mukherjee)

Chief Engineer : Distribution





# West Bengal State Electricity Distribution Company Limited

(A Government of West Bengal Enterprise)

CIN : U40109WB2007SGC113473

Vidyut Bhavan, Bidhannagar, Kolkata-700 091

WBSEDCL

Annexure - 'A.1'

Revised monthly contractual rates for repair and maintenance of 33/11 KV feeder lines w.e.f. 01.01.2021 to 30.06.2021 (Category upto 100 CKM)							
Zone - A		Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos		Minimum wages as per Govt of W.B					
Skilled Labourer - 4	10624				₹	42496.00	
Unskilled Labourer - 3	8780				₹	26340.00	
Driver - 2	10624				₹	24507.97	
					₹	93343.97	"A"
5% Spl. Allowance on skilled & unskilled					₹	3441.80	
Profit & OH Charges @ 25% on 'A'					₹	23335.99	
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	12210.00	
Bonus @ 8.33% on 'A'					₹	7775.55	
PF @ 13%					₹	12134.72	
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	3033.68	
				Total-	₹	155275.71	
				Say	₹	155276	
(Rupees One Lac Fifty five thousand Two hundred Seventy Six only)							
Zone- B		Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos		Minimum wages as per Govt of W.B					
Skilled Labourer - 4	9304				₹	37216.00	
Unskilled Labourer - 3	7691				₹	23073.00	
Driver - 2	9304				₹	21462.93	
					₹	81751.93	'A'
5% Spl. Allowance on skilled & unskilled					₹	3014.45	
Profit & OH Charges @ 25% on 'A'					₹	20437.98	
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	12210.00	
Bonus @ 8.33% on 'A'					₹	6809.94	
PF @ 13%					₹	10627.75	
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	2656.94	
				Total-	₹	137508.98	
				Say	₹	137509	
(Rupees One Lac Thirty Seven thousand Five hundred Nine only)							

Signature

## Annexure - 'A.2'

2nd Category (Above 100 CKM - 250 CKM) w.e.f. 01.01.2021 to 30.06.2021						
Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 5	10624				₹	53120.00
Unskilled Labourer - 5	8780				₹	43900.00
Driver - 2	10624				₹	24507.97
					₹	121527.97
5% Spl. Allowance on skilled & unskilled					₹	4851.00
Profit & OH Charges @ 25% on 'A'					₹	30381.99
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	15510.00
Bonus @ 8.33% on 'A'					₹	10123.28
PF @ 13%					₹	15798.64
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	3949.66
				Total-	₹	202142.53
				Say	₹	202143
(Rupees Two lacs Two Thousand One hundred Forty three only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 5	9304				₹	46520.00
Unskilled Labourer - 5	7691				₹	38455.00
Driver - 2	9304				₹	21462.93
					₹	106437.93
5% Spl. Allowance on skilled & unskilled					₹	4248.75
Profit & OH Charges @ 25% on 'A'					₹	26609.48
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	15510.00
Bonus @ 8.33% on 'A'					₹	8866.28
PF @ 13%					₹	13836.93
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	3459.23
				Total-	₹	178968.60
				Say	₹	178969
(Rupees One lac Seventy Eight thousand Nine hundred Sixty Nine only)						

*Signature*



## Annexure - 'A.3'

3rd Category (above 250-500 CKM) w.e.f. 01.01.2021 to 30.06.2021						
Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 5	10624				₹	53120.00
Unskilled Labourer -7	8780				₹	61460.00
Driver - 2	10624				₹	24507.97
					₹	139087.97
5% Spl. Allowance on skilled & unskilled					₹	5729.00
Profit & OH Charges @ 25% on 'A'					₹	34771.99
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	22110.00
Bonus @ 8.33% on 'A'					₹	11586.03
PF @ 13%					₹	18081.44
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	4520.36
				Total-	₹	235886.78
				Say	₹	235887
(Rupees Two lacs Thirty Five thousand Eight hundred Eighty seven only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 5	9304				₹	46520.00
Unskilled Labourer -7	7691				₹	53837.00
Driver - 2	9304				₹	21462.93
					₹	121819.93
5% Spl. Allowance on skilled & unskilled					₹	5017.85
Profit & OH Charges @ 25% on 'A'					₹	30454.98
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	22110.00
Bonus @ 8.33% on 'A'					₹	10147.60
PF @ 13%					₹	15836.59
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	3959.15
				Total:	₹	209346.10
				Say	₹	209346
(Rupees Two lacs Nine thousand Three hundred forty six only)						



## Annexure - 'A.4'

4th Category (Above 500 CKM) w.e.f. 01.01.2021 to 30.06.2021						
Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 5	10624				₹	53120.00
Unskilled Labourer -7	8780				₹	61460.00
Driver - 3	10624				₹	36761.95
					₹	151341.95
5% Spl. Allowance on skilled & unskilled					₹	5729.00
Profit & OH Charges @ 25% on 'A'					₹	37835.49
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	33660.00
Bonus @ 8.33% on 'A'					₹	12606.78
PF @ 13%					₹	19674.45
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	4918.61
Total:					₹	265766.29
Say					₹	265766
(Rupees Two lacs Sixty five thousand Seven hundred Sixty six only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 5	9304				₹	46520.00
Unskilled Labourer -7	7691				₹	53837.00
Driver - 3	9304				₹	32194.39
					₹	132551.39
5% Spl. Allowance on skilled & unskilled					₹	5017.85
Profit & OH Charges @ 25% on 'A'					₹	33137.85
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	33660.00
Bonus @ 8.33% on 'A'					₹	11041.53
PF @ 13%					₹	17231.68
ESI/Medclaim @ 3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	4307.92
Total:					₹	236948.22
Say					₹	236948
(Rupees Two lacs Thirty Six thousand Nine hundred Forty Eight only)						

## Annexure - 'A.5'

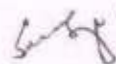
Revised Monthly Charges in respect of for repair & maintainance of Night Mobile Service of H.T. line w.e.f.01.01.2021 to 30.06.2021

Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer 2	10624				₹	21248.00
Unskilled Labourere 2	8780				₹	17560.00
Driver 1	10624				₹	12253.98
					₹	51061.98
5% Spl. Allowance on skilled & unskilled					₹	1940.40
Night allowances@10% on 'A'					₹	5106.20
Profit & OH Charges@25% on 'A'					₹	12765.50
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	10200.00
Bonus@ 8.33% on 'A'					₹	4253.46
PF@13%					₹	6638.06
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	1659.51
Total:					₹	93625.11
Say					₹	93625
(Rupees Ninety Three thousand Six Hundred Twenty five only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer - 2	9304				₹	18608.00
Unskilled Labourer - 2	7691				₹	15382.00
Driver 1	9304				₹	10731.46
					₹	44721.46
5% Spl. Allowance on skilled & unskilled					₹	1699.50
Night allowances@10% on 'A'					₹	4472.15
Profit & OH Charges@25% on 'A'					₹	11180.37
Vehicle charges as per O.O.No. 136 dt. 23.08.14					₹	10200.00
Bonus@ 8.33% on 'A'					₹	3725.30
PF@13%					₹	5813.79
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	1453.45
Total:					₹	83266.01
Say					₹	83266
(Rupees Eighty three thousand Two hundred Sixty six only)						



## Annexure - 'A.6'

Revised Monthly Charges for Operation & Maintenance of 33/11 KV S/S w.e.f. 01.01.2021 to 30.06.2021						
Zone - A	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer 4	10624				₹	42496.00
Unskilled Labourere 3	8780				₹	26340.00
					₹	68836.00
<u>Night shift allowance@10% (those who will work in night shift only)</u>					₹	2238.92
<u>5% Spl. Allowance on skilled &amp; unskilled</u>					₹	3441.80
<u>Profit &amp; OH Charges@25% on 'A'</u>					₹	17209.00
<u>Bonus @ 8.33% on 'A'</u>					₹	5734.04
<b>PF@13%</b>					₹	8948.68
<u>ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019</u>					₹	2237.17
				<b>Total:</b>	₹	108645.61
				<b>Say</b>	₹	108646
(Rupees One Lac Eight thousand Six hundred Forty six only)						
Zone- B	Wages per head/per month considering weekly off -days & National Holidays.				Total Wages	
Category & Nos	Minimum wages as per Govt of W.B					
Skilled Labourer 4	9304				₹	37216.00
Unskilled Labourere 3	7691				₹	23073.00
					₹	60289.00
<u>Night shift allowance@10% (those who will work in night shift only)</u>					₹	1960.96
<u>5% Spl. Allowance on skilled &amp; unskilled</u>					₹	3014.45
<u>Profit &amp; OH Charges@25% on 'A'</u>					₹	15072.25
<u>Bonus@ 8.33% on 'A'</u>					₹	5022.07
<b>PF@13%</b>					₹	7837.57
<u>ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019</u>					₹	1959.39
				<b>Total:</b>	₹	95155.70
				<b>Say</b>	₹	95156
(Rupees Ninety Five thousand One Hundred Fifty Six only)						



West Bengal State Electricity Distribution  
Company Limited



Annexure-II  
of  
Appendix-III

Copies of  
Rate Revision Orders for Outsourcing Contracts for  
LT Mobile Van Service

Submitted to the  
HON'BLE WEST BENGAL ELECTRICITY REGULATORY  
COMMISSION





**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

**(A Government of West Bengal Enterprise)**

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION): DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN : BIDHANNAGAR : KOLKATA- 91

OFFICE ORDER NO. CED / 02

DATED 08/01/2020

Sub: Revised Rate of Contract for L.T. Mobile Van Service w.e.f. 01.07.2019


Ref: Office Order No. 16 dated 15.05.2018 of the Director (HR)

Consequent upon revision of minimum wages vide memo. no. 315/Stat/ 2RW/ 32/ 94/ LCS/JLC dated 27.12.2019 of the Joint Labour Commissioner, Govt. of West Bengal, Labour Department, monthly contractual rate of the above mentioned Rate Contract is, hereby, revised with effect from 01-01-2020 to 30-06-2020.

In view of above, job contract orders issued by Divisional Managers stand revised with effect from 01-01-2020 to 30-06-2020. The payment may be made as per this revised order, no further revised/amendment order from Divisional Level is to be issued.

A copy of the revised rates may be endorsed to the respective Contractors for necessary action.

Encl: Annexure B.1 to B.3

  
08-01-2020


(P. K. Banerjee)

**Chief Engineer : Distribution**

Memo. No. CED/OUTSOURCING/REVISION OF RATES/ 1193 (1-118) Dated 08/01/2020

Copy to:

1. The Director (Finance) / Director (HR) / Director (Distribution), WBSEDCL
2. The Chief Engineer, CRM/ IT&C/ DTD/Commercial/ PTR/ Planning / P&C : WBSEDCL
- The CE (IT&C) is requested for uploading the enclosed order in WBSEDCL's Website.**
3. The Advisor (S&V) : WBSEDCL
4. The General Manager (HR&A) / General Manager (F&A), WBSEDCL
5. The Addl. General Manager (HR&A)-CLM/Legal, WBSEDCL
6. The Addl. General Manager (F&A)- Distribution, WBSEDCL
7. The Chief Security Officer : WBSEDCL
8. The Zonal Manager : Kolkata/ Burdwan/ Midnapore/ Berhampore /Siliguri Zone, WBSEDCL
9. The Regional Manager : North 24 Pgs / South 24 Pgs / Bidhannagar / Howrah / Hooghly/ Burdwan/ Birbhum/ Bankura / Purulia / Paschim Midnapore / Purba Midnapore / Malda / Nadia/ Murshidabad / Raiganj / Darjeeling / Jalpaiguri / Coochbehar / Alipurduar / Dakshin Dinajpur Regional Office, WBSEDCL
10. The Divisional Manager : Bidhannagar-I/ Bidhannagar-II/ New Town / Bhangar / Behala / Diamond Harbour / Kakdwip / Canning / Baruipur / Garia / Howrah-I/ Howrah-II/ Uluberia/ Barrackpore /Barasat / Basirhat/Naihati/ Serampore/ Habra/ Bongaon / Chandannagar/ Tarakeswar/ Arambag/ Singur-Haripal / Mogra/ Burdwan (South) / Burdwan Urban (North) /Memari/ Katwa / Kalna/ Durgapur/ Asansol /Rampurhat/ Suri/ Bolpur / Kharagpur/ Belda / Midnapur/ Jhargram/ Ghatal/ Egra / Contai/ Haldia/ Tamluk/ Bankura/ Bishnupur/Khatra /Purulia/ Raghunathpur / Kalyani/ Krishnanagar/ Tehatta/ Ranaghat / Nakashipara/ Berhampore/Domkal /Kandi/ Raghunathgunj/ Jiaganj /North Malda / South Malda/ Uttar Dinajpur/ Dakshin Dinajpur/ Siliguri Subarban/ Siliguri Town/ Jalpaiguri/ Mal / Coochbehar/ Mathabhanga / Alipurduar / Darjeeling / Kurseong / Kalimpong / Islampur / Dinhata / Buniadpur Division, WBSEDCL
11. The S.E.(E) : IT&C Cell, WBSEDCL

  
2020

(P. K. Banerjee)

**Chief Engineer : Distribution**





# West Bengal State Electricity Distribution Company Limited

(A Government of West Bengal Enterprise)

CIN : U40109WB2007SGC113473

WBSEDCL

Vidyut Bhavan, Bidhannagar, Kolkata-700 091

Revised Monthly Charges in respect of repair & maintenance of LT LINES THROUGH MOBILE VAN (A & B Shift) w.e.f. 01.01.2020 to 30.06.2020

Zone - A				Annexure - B.1			
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages	
Supervisor-1	11113					₹ 12818.01	
Skilled Labourer 2	10104					₹ 20208.00	
Unskilled Labourer 2	8349					₹ 16698.00	
Driver 1	10104					₹ 11654.20	
						₹ 61378.21	A
10% Supervisor Allowance						₹ 1281.80	
5% Spl. Allowance on skilled & unskilled						₹ 1845.30	
Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)					
25% Profit & OH						₹ 15344.55	on "A"
Bonus@8.33%						₹ 5112.80	on "A"
PF@13%						₹ 7979.17	on "A"
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹ 1994.79	on "A"
					Total:	₹ 94936.63	
					Say	₹ 94937	
(Rupees Ninety Four thousand Nine Hundred Thirty Seven only)							
Zone - B							
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages	
Supervisor-1	9725					₹ 11217.05	
Skilled Labourer 2	8839					₹ 17678.00	
Unskilled Labourer 2	7306					₹ 14612.00	
Driver 1	8839					₹ 10195.12	
						₹ 53702.18	A
10% Supervisor Allowance						₹ 1121.71	
5% Spl. Allowance on skilled & unskilled						₹ 1614.50	
Vehicle charge		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)					
25% Profit & OH						₹ 13425.54	
Bonus@8.33%						₹ 4473.39	on "A"
PF@13%						₹ 6981.28	on "A"
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹ 1745.32	on "A"
					Total:	₹ 83063.92	
					Say	₹ 83064	
(Rupees Eighty Three thousand Sixty Four only)							

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Revised Monthly Charges in respect of repair & maintainanace of LT LINES THROUGH MOBILE VAN (Night Shift) w.e.f. 01.01.2020 to 30.06.2020									
Zone - A					Annexure - B.2				
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages			
Supervisor-1	11113					₹	12818.01		
Skilled Labourer 2	10104					₹	20208.00		
Unskilled Labourer 2	8349					₹	16698.00		
Driver 1	10104					₹	11654.20		
						₹	61378.21	A	
10% Supervisor Allowance						₹	1281.80		
5% Spl. Allowance on skilled & unskilled						₹	1845.30		
10% Night Allowance						₹	6137.82	on "A"	
Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)							
25% Profit & OH						₹	15344.55	on "A"	
Bonus@8.33%						₹	5112.80	on "A"	
PF@13%						₹	7979.17	on "A"	
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	1994.79	on "A"	
						Total:	₹	101074.45	
						Say	₹	101074	
(Rupees One Lac One Thousand Seventy Four only)									
Zone - B									
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages			
Supervisor-1	9725					₹	11217.05		
Skilled Labourer 2	8839					₹	17678.00		
Unskilled Labourer 2	7306					₹	14612.00		
Driver 1	8839					₹	10195.12		
						₹	53702.18	A	
10% Supervisor Allowance						₹	1121.71		
5% Spl. Allowance on skilled & unskilled						₹	1614.50		
10% Night Allowance						₹	5370.22	on "A"	
Vehicle charge		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)							
25% Profit & OH						₹	13425.54	on "A"	
Bonus@8.33%						₹	4473.39	on "A"	
PF@13%						₹	6981.28	on "A"	
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	1745.32	on "A"	
						Total:	₹	88434.14	
						Say	₹	88434	
(Rupees Eighty Eight thousand Four Hundred Thirty Four only)									

2



Calculation of monthly charges for LT mobile van service with only Driver w.e.f. 01.01.2020 to 30.06.2020							
ZONE - A				Annexure - B.3			
Category & No.	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Driver with Vehicle in each Shift.			Total Wages		
Driver 1	10104						
				₹	11654.20		
				₹	11654.00		A
**Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)					
25% Profit & OH				₹	2913.50		on 'A'
Bonus@8.33%				₹	970.78		on 'A'
PF@13%				₹	1515.02		on 'A'
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019				₹	378.76		on 'A'
Total:			Total:	₹	17432.05		
			Say	₹	17432		
					(Rupees Seventeen thousand Four Hundred Thirty two only)		

ZONE - B							
Category & No.	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Driver with Vehicle in each Shift.			Total Wages		
Driver 1	8839						
				₹	10195.12		
				₹	10195.00		A
**Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)					
25% Profit & OH				₹	2548.75		on 'A'
Bonus@8.33%				₹	849.24		on 'A'
PF@13%				₹	1325.35		on 'A'
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019				₹	331.34		on 'A'
Total:			Total:	₹	15249.68		
			Say	₹	15250		
					(Rupees Fifteen thousand Two hundred Fifty only)		

SR



**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)  
OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION  
CIN : U40109WB20075GC113473  
VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA-91

OFFICE ORDER NO. CED /31

DATED: 14/07/2020

Sub: Revised Rate of Contract for L.T. Mobile Van Service w.e.f. 01.07.2020

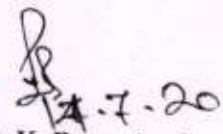
Ref: Office Order No. 16 dated 15.05.2018 of the Director (HR)

Consequent upon revision of minimum wages vide memo. no. 79/Stat/2RW/32/94/LCS/JLC dated 25.06.2020 of the Joint Labour Commissioner, Govt. of West Bengal, Labour Department, monthly contractual rate of the above mentioned Rate Contract is, hereby, revised with effect from 01-07-2020 to 31-12-2020.

In view of above, job contract orders issued by Divisional Managers stand revised with effect from 01-07-2020 to 31-12-2020. The payment may be made as per this revised order, no further revised/amendment order from Divisional Level is to be issued.

A copy of the revised rates may be endorsed to the respective Contractors for necessary action.

Encl: Annexure B.1 to B.3

  
(P. K. Banerjee)  
Chief Engineer : Distribution

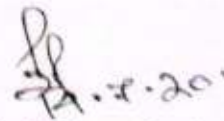


Memo. No. CED/OUTSOURCING/REVISION OF RATES/2085(1-120)

Dated : 14/07/2020

Copy to:

1. The Director (Finance) / Director (HR) / Director (Distribution), WBSEDCL.
2. The Chief Engineer, CRM/ IT&C/ DTD/Commercial/ PTR/ Planning / P&C : WBSEDCL.  
**The CE (IT&C) is requested for uploading the enclosed order in WBSEDCL's Website.**
3. The Advisor (S&V) : WBSEDCL.
4. The General Manager (HR&A) / General Manager (F&A), WBSEDCL.
5. The Addl. General Manager (HR&A)-CLM/Legal, WBSEDCL.
6. The Addl. General Manager (F&A)- Distribution, WBSEDCL.
7. The Chief Security Officer : WBSEDCL.
8. The Zonal Manager : Kolkata/ Burdwan/ Midnapore/ Berhampore /Siliguri Zone, WBSEDCL.
9. The Regional Manager : North 24 Pgs / South 24 Pgs / Bidhannagar / Howrah / Hooghly/ Burdwan/ Birbhum/ Bankura / Purulia / PaschimMidnapore / Purba Midnapore / Malda / Nadia/ Murshidabad / Raiganj / Darjeeling /Jalpaiguri / Coochbehar / Alipurduar / DakshinDinajpur Regional Office, WBSEDCL.
10. The Divisional Manager :Bidhannagar-I/ Bidhannagar-II/ New Town / Bhangar / Behala / Diamond Harbour / Kakdwip / Canning / Baruipur / Garia / Howrah-I/ Howrah-II/ Uluberia / Barrackpore/Barasat / Basirhat/Naihati/ Serampore/ Habra/ Bongaon / Chandannagar/ Tarakeswar / Arambag/ Singur-Haripal / Mogra/ Burdwan (South) / Burdwan Urban (North) /Memari/ Katwa / Kalna / Durgapur/ Asansol /Rampurhat/ Suri/ Bolpur / Kharagpur/ Belda / Midnapur/ Jhargram/ Ghatal/ Fgra / Contai/ Haldia/ Tamluk/ Bankura/ Bishnupur/Khatra /Purulia/ Raghunathpur / Kalyani/ Krishnanagar / Ichhatta/Ranaghat / Nakashipara/ Berhampore/Domkal /Kandi/ Raghunathgunj/ Jiaganj /North Malda / South Malda/ Uttar Dinajpur/ DakshinDinajpur/ SiliguriSubarban/ Siliguri Town/ Jalpaiguri/ Mal Coochbehar/ Mathabhanga / Alipurduar / Darjeeling / Kurseong / Kalimpong / Islampur/ Dinhata / BannadpurDivision, WBSEDCL.
11. The S.E.(L) : IT&C Cell, WBSEDCL.



(P. K. Banerjee)  
Chief Engineer : Distribution



# West Bengal State Electricity Distribution Company Limited

(A Government of West Bengal Enterprise)

CIN : U40109WB2007SGC113473

Vidyut Bhavan, Bidhannagar, Kolkata-700 091

WBSEDCL

Revised Monthly Charges in respect of repair & maintainanace of LT LINES THROUGH MOBILE VAN (A & B Shift) w.e.f. 01.07.2020 to 31.12.2020

Zone - A						Annexure - B.1	
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages	
Supervisor-1	11381					₹	13127.13
Skilled Labourer 2	10347					₹	20694.00
Unskilled Labourer 2	8550					₹	17100.00
Driver 1	10347					₹	11934.48
						₹	62855.61
10% Supervisor Allowance						₹	1312.71
5% Spl. Allowance on skilled & unskilled						₹	1889.70
Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)					
25% Profit & OH						₹	15713.90
Bonus@8.33%						₹	5235.87
PF@13%						₹	8171.23
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	2042.81
Total:						₹	97221.84
Say						₹	97222
(Rupees Ninety Seven thousand Two Hundred Twenty two only)							
Zone - B							
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages	
Supervisor-1	10108					₹	11658.82
Skilled Labourer 2	9188					₹	18376.00
Unskilled Labourer 2	7594					₹	15188.00
Driver 1	9188					₹	10597.67
						₹	55820.48
10% Supervisor Allowance						₹	1165.88
5% Spl. Allowance on skilled & unskilled						₹	1678.20
Vehicle charge		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)					
25% Profit & OH						₹	13955.12
Bonus@8.33%						₹	4649.85
PF@13%						₹	7256.66
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	1814.17
Total:						₹	86340.36
Say						₹	86340
(Rupees Eighty Six thousand Three Hundred Forty only)							

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**Revised Monthly Charges in respect of repair & maintainanace of LT LINES THROUGH MOBILE VAN  
(Night Shift) w.e.f. 01.07.2020 to 31.12.2020**

**Annexure - B.2**

**Zone - A**

Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages		
Supervisor-1	11381					₹	13127.13	
Skilled Labourer 2	10347					₹	20694.00	
Unskilled Labourer 2	8550					₹	17100.00	
Driver 1	10347					₹	11934.48	
						₹	62855.61	A
10% Supervisor Allowance						₹	1312.71	
5% Spl. Allowance on skilled & unskilled						₹	1889.70	
10% Night Allowance						₹	6285.56	on "A"
Vehicle Charges	As per Office Order No. 135 dt. 23.08.14 of the Director (HR)							
25% Profit & OH						₹	15713.90	on "A"
Bonus@8.33%						₹	5235.87	on "A"
PF@13%						₹	8171.23	on "A"
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	2042.81	on "A"
					Total:	₹	103507.40	
					Say	₹	103507	
(Rupees One Lac Three Thousand Five Hundred Seven only)								

**Zone - B**

Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages		
Supervisor-1	10108					₹	11658.82	
Skilled Labourer 2	9188					₹	18376.00	
Unskilled Labourer 2	7594					₹	15188.00	
Driver 1	9188					₹	10597.67	
						₹	55820.48	A
10% Supervisor Allowance						₹	1165.88	
5% Spl. Allowance on skilled & unskilled						₹	1678.20	
10% Night Allowance						₹	5582.05	on "A"
Vehicle charge	As per Office Order No. 135 dt. 23.08.14 of the Director (HR)							
25% Profit & OH						₹	13955.12	on "A"
Bonus@8.33%						₹	4649.85	on "A"
PF@13%						₹	7256.66	on "A"
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	1814.17	on "A"
					Total:	₹	91922.41	
					Say	₹	91922	
(Rupees Ninety One thousand Nine Hundred Twenty two only)								

*88*

Calculation of monthly charges for LT mobile van service with only Driver w.e.f. 01.07.2020 to 31.12.2020

ZONE - A

Annexure - B.3

Category & No.	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Driver with Vehicle in each Shift.				Total Wages	
Driver 1							
	10347				₹	11934.48	
					₹	11934.00	A
**Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)					
25% Profit & OH					₹	2983.50	on 'A'
Bonus@8.33%					₹	994.10	on 'A'
PF@13%					₹	1551.42	on 'A'
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	387.86	on 'A'
Total:		Total:			₹	17850.88	
		Say			₹	17851	
		(Rupees Seventeen thousand Eight Hundred Fifty One only)					

ZONE - B

Category & No.	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Driver with Vehicle in each Shift.				Total Wages	
Driver 1							
	9188				₹	10597.67	
					₹	10598.00	A
**Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)					
25% Profit & OH					₹	2649.50	on 'A'
Bonus@8.33%					₹	882.81	on 'A'
PF@13%					₹	1377.74	on 'A'
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	344.44	on 'A'
Total:		Total:			₹	15852.49	
		Say			₹	15852	
		(Rupees Fifteen thousand Eight hundred Fifty two only)					

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**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION): DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN : BIDHANNAGAR : KOLKATA - 91

OFFICE ORDER NO. CED / 65

DATED 21.01.2021

Sub: Revised Rate of Contract for L.T. Mobile Van Service w.e.f. 01.01.2021

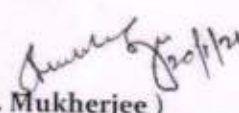
Ref: Office Order No. 16 dated 15.05.2018 of the Director (HR)

Consequent upon revision of minimum wages vide memo. no. 161/Stat/ 2RW/ 32/ 94/ LCS/JLC dated 31.12.2020 of the Joint Labour Commissioner, Govt. of West Bengal, Labour Department, monthly contractual rate of the above mentioned Rate Contract is, hereby, revised with effect from 01-01-2021 to 30-06-2021.

In view of above, job contract orders issued by Divisional Managers stand revised with effect from 01-01-2021 to 30-06-2021. The payment may be made as per this revised order, no further revised/amendment order from Divisional Level is to be issued.

A copy of the revised rates may be endorsed to the respective Contractors for necessary action.

Encl: Annexure B.1 to B.3

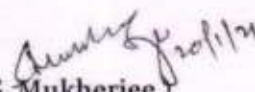
  
(S. Mukherjee)

Chief Engineer : Distribution

Memo. No. CED/OUTSOURCING/REVISION OF RATES/2488 (1-120) Dated 21.01.21.

Copy to:

1. The Director (Finance) / Director (HR) / Director (Distribution), WBSEDCL
2. The Chief Engineer, CRM/ IT&C/ DTD/Commercial/ PTR/ Planning / P&C : WBSEDCL
- The CE (IT&C) is requested for uploading the enclosed order in WBSEDCL's Website.**
3. The Advisor (S&V) : WBSEDCL
4. The General Manager (HR&A) / General Manager (F&A), WBSEDCL
5. The Addl. General Manager (HR&A)-CLM/Legal, WBSEDCL
6. The Addl. General Manager (F&A)- Distribution, WBSEDCL
7. The Chief Security Officer : WBSEDCL
8. The Zonal Manager : Kolkata/ Burdwan/ Midnapore/ Berhampore /Siliguri Zone, WBSEDCL
9. The Regional Manager : North 24 Pgs / South 24 Pgs / Bidhannagar / Howrah / Hooghly/ Burdwan/ Birbhum/ Bankura / Purulia / Paschim Midnapore / Purba Midnapore / Malda / Nadia/ Murshidabad / Raiganj / Darjeeling / Jalpaiguri / Coochbehar / Alipurduar / Dakshin Dinajpur Regional Office, WBSEDCL
10. The Divisional Manager : Bidhannagar-I/ Bidhannagar-II/ New Town / Bhangar / Behala / Diamond Harbour / Kakdwip / Canning / Baruipur / Garia / Howrah-I/ Howrah-II/ Uluberia/ Barrackpore /Barasat / Basirhat/Naihati/ Serampore/ Habra/ Bongaon / Chandannagar/ Tarakeswar/ Arambag/ Singur- Haripal / Mogra/ Burdwan (South) / Burdwan Urban (North) /Memari/ Katwa / Kalna/ Durgapur/ Asansol /Rampurhat/ Suri/ Bolpur / Kharagpur/ Belda / Midnapur/ Jhargram/ Ghatal/ Egra / Contai/ Haldia/ Tamluk/ Bankura/ Bishnupur/Khatra /Purulia/ Raghunathpur / Kalyani/ Krishnanagar/ Tehatta/ Ranaghat / Nakashipara/ Berhampore/Domkal /Kandi/ Raghunathgunj/ Jiaganj /North Malda / South Malda/ Uttar Dinajpur/ Dakshin Dinajpur/ Siliguri Subarban/ Siliguri Town/ Jalpaiguri/ Mal / Coochbehar/ Mathabhanga / Alipurduar / Darjeeling / Kurseong / Kalimpong / Islampur / Dinhata / Buniadpur Division, WBSEDCL
11. The S.E.(E) : IT&C Cell, WBSEDCL

  
(S. Mukherjee)  
**Chief Engineer : Distribution**





# West Bengal State Electricity Distribution Company Limited

(A Government of West Bengal Enterprise)

CIN : U40109WB2007SGC113473

WBSEDCL

Vidyut Bhavan, Bidhannagar, Kolkata-700 091

Revised Monthly Charges in respect of repair & maintenance of LT LINES THROUGH MOBILE VAN (A & B Shift) w.e.f. 01.01.2021 to 30.06.2021

Zone - A				Annexure - B.1			
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages	
Supervisor-1	11686					₹ 13478.92	
Skilled Labourer 2	10624					₹ 21248.00	
Unskilled Labourer 2	8780					₹ 17560.00	
Driver 1	10624					₹ 12253.98	
						₹ 64540.90	A
10% Supervisor Allowance						₹ 1347.89	
5% Spl. Allowance on skilled & unskilled						₹ 1940.40	
Vehicle Charges	As per Office Order No. 135 dt. 23.08.14 of the Director (HR)						
25% Profit & OH						₹ 16135.23	on "A"
Bonus@8.33%						₹ 5376.26	on "A"
PF@13%						₹ 8390.32	on "A"
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹ 2097.58	on "A"
					Total:	₹ 99828.58	
					Say	₹ 99829	
(Rupees Ninety Nine thousand Eight Hundred Twenty Nine only)							
Zone - B							
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages	
Supervisor-1	10236					₹ 11806.45	
Skilled Labourer 2	9304					₹ 18608.00	
Unskilled Labourer 2	7691					₹ 15382.00	
Driver 1	9304					₹ 10731.46	
						₹ 56527.92	A
10% Supervisor Allowance						₹ 1180.65	
5% Spl. Allowance on skilled & unskilled						₹ 1699.50	
Vehicle charge	As per Office Order No. 135 dt. 23.08.14 of the Director (HR)						
25% Profit & OH						₹ 14131.98	
Bonus@8.33%						₹ 4708.78	on "A"
PF@13%						₹ 7348.63	on "A"
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹ 1837.16	on "A"
					Total:	₹ 87434.60	
					Say	₹ 87435	
(Rupees Eighty Seven thousand Four Hundred Thirty five only)							

*[Signature]*



**Revised Monthly Charges in respect of repair & maintenance of LT LINES THROUGH MOBILE VAN  
(Night Shift) w.e.f. 01.01.2021 to 30.06.2021**

Zone - A						Annexure - B.2		
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages		
Supervisor-1	11686					₹	13478.92	
Skilled Labourer 2	10624					₹	21248.00	
Unskilled Labourer 2	8780					₹	17560.00	
Driver 1	10624					₹	12253.98	
						₹	64540.90	A
10% Supervisor Allowance						₹	1347.89	
5% Spl. Allowance on skilled & unskilled						₹	1940.40	
10% Night Allowance						₹	6454.09	on "A"
Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)						
25% Profit & OH						₹	16135.23	on "A"
Bonus@8.33%						₹	5376.26	on "A"
PF@13%						₹	8390.32	on "A"
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	2097.58	on "A"
					Total:	₹	106282.67	
					Say	₹	106283	
(Rupees One Lac Six Thousand Two Hundred Eighty three only)								
Zone - B								
Category & Nos	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Skilled and Unskilled & Driver with Vehicle in each Shift.				Total Wages		
Supervisor-1	10236					₹	11806.45	
Skilled Labourer 2	9304					₹	18608.00	
Unskilled Labourer 2	7691					₹	15382.00	
Driver 1	9304					₹	10731.46	
						₹	56527.92	A
10% Supervisor Allowance						₹	1180.65	
5% Spl. Allowance on skilled & unskilled						₹	1699.50	
10% Night Allowance						₹	5652.79	on "A"
Vehicle charge		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)						
25% Profit & OH						₹	14131.98	on "A"
Bonus@8.33%						₹	4708.78	on "A"
PF@13%						₹	7348.63	on "A"
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019						₹	1837.16	on "A"
					Total:	₹	93087.40	
					Say	₹	93087	
(Rupees Ninety three thousand Eighty Seven only)								

C.B.G.



Calculation of monthly charges for LT mobile van service with only Driver w.e.f. 01.01.2021 to 30.06.2021

ZONE - A

Annexure - B.3

Annexure - B..

Category & No.	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Driver with Vehicle in each Shift.				Total Wages		
Driver 1								
	10624				₹	12253.98		
					₹	12254.00		A
**Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)						
25% Profit &OH					₹	3063.50		on 'A'
Bonus@8.33%					₹	1020.76		on 'A'
PF@13%					₹	1593.02		on 'A'
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	398.26		on 'A'
Total:				Total:	₹	18329.53		
				Say	₹	18330		
					(Rupees Eighteen thousand Three Hundred Thirty only)			

ZONE - B

ZONE - B

Category & No.	Minimum wages as per Govt of W.B	Rates for the month from March to June/July to Sep/Oct to February Where Agency will provide Driver with Vehicle in each Shift.				Total Wages	
Driver 1							
	9304				₹	10731.46	
					₹	10731.00	A
**Vehicle Charges		As per Office Order No. 135 dt. 23.08.14 of the Director (HR)					
25% Profit &OH					₹	2682.75	on 'A'
Bonus@8.33%					₹	893.89	on 'A'
PF@13%					₹	1395.03	on 'A'
ESI/Medclaim@3.25% as per Circular No. CLM/01 dt. 13.07.2019					₹	348.76	on 'A'
Total:				Total:	₹	16051.43	
				Say	₹	16051	
					(Rupees Sixteen thousand Fifty One only)		

6/6

West Bengal State Electricity Distribution  
Company Limited



**WBSEDCL**

Annexure-III  
of  
Appendix-III

Copies of  
Rate Revision Orders for Outsourcing Contracts for  
Security Personnel

Submitted to the  
HON'BLE WEST BENGAL ELECTRICITY REGULATORY  
COMMISSION





**West Bengal State Electricity Distribution Company Limited**

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Office of the Advisor(S&V), Vidyut Bhavan

Block-DJ, Saltlake Sec-II, Bidhannagar, Kolkata-700091

Memo No: Adv(S&V)/T/PSG/26(i-ix)

Date: 30.06.2020

To,

- 1) M/s. SIS (I) Ltd.
- 2) M/s. Star Security & Detective Agency
- 3) M/s. Clifford Facility Services Pvt. Ltd.
- 4) M/s. DCM Vigilance and Maintenance Services Pvt. Ltd.
- 5) M/s. S&IB Services Pvt. Ltd.
- 6) M/s. Radiant Security
- 7) M/s. Private Security Agency And Detective Work
- 8) M/s. Brave Security Services
- 9) M/s. ZRR Security Pvt. Ltd.

**SUB: EXTENSION OF WORK CONTRACT ORDER MEMO NO: Adv(S&V)/T/ PSG/344**

**Dated 08.06.2018 FOR ONE YEAR w.e.f. 01.07.2020 to 30.06.2021**

**Ref: Tender Notice No: Adv(S&V)/T/PSG/3360 dt. 30.10.2017**

It is hereby intimated that the validity of contract period of work contract order memo no. Adv(S&V)/T/PSG/344 dtd 08.06.2018 is hereby extended w.e.f. 01.07.2020 to 30.06.2021 for above mentioned (09) nine nos agencies as per existing terms & conditions of abovementioned work contract order taking the revised rate of minimum wages for private security personnel as may be fixed by the Labour Dept., Govt. of WB/Govt. of India into consideration.

Agencies should follow the terms & conditions as mentioned below:-

1) Agency shall furnish an extended performance guarantee as per format of CTS-2010 compliant in form of Bank Guarantee/Demand Draft/Pay Order by any schedule bank in India in account of WBSEDCL. The extended BG shall be submitted to the Corporate HQ within one month from the date of issue of execution of this extension contract order from Corporate HQ. Validity of existing BG will be extended for another one (01) year from the date of extension order or end of contract from either side, whichever is applicable with a claim period of further three (03) months.

2) The performance guarantee is liable to be forfeited in case of non-compliance of order or failure to complete/perform the order. Order is liable to be cancelled for non-submission of Performance Guarantee. The performance guarantee which will be submitted as per this contract

www.wbsedcl.in | Email: [csd.wbsedcl@gmail.com](mailto:csd.wbsedcl@gmail.com)  
Phone: 033-23585639 | Fax: 033-23341043 / 033-23591898

**WBSEDCL**

*Gen*  
30/6/20  
Chief Security Officer  
W.B.S.E.D.C.L.  
Vidyut Bhavan, Kol-91



**West Bengal State Electricity Distribution Company Limited**

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Office of the Advisor(S&V), Vidyut Bhavan

Block-DJ, Saltlake Sec-II, Bidhannagar, Kolkata-700091

**Distribution:**

Advisor(S&V), WBSEDCL.

Legal Advisor, WBSEDCL

C.E./C.E.&P.M., Dist HQ/Hydel H.Q./ PPSP H.Q./ P&C/ R.E.H.Q/IT&C/DTD.

GM (HR&A), Corp HR/HRD&Trg, WBSEDCL

G.M.(F&A), Corp Fin, WBSEDCL

Addl. C.E. & PSIC/P.M., PPSP Site Bagmundi/ Teesta Canal Fall Hydel Project.

Addl. G.M. (HR&A), Dist.H.Q/ SSC/P&C/CLM Cell, Vidyut Bhavan.

Manager (F&A), Estb. Corp., Vidyut Bhavan.

ProjectManager,RE Project Office - Nadia/Barasat/Baruipur/Howrah-Hoogly/Burdwan/Howrah  
RE Camp/Suri/ PurbaMidnapore/ PaschimMidnapore/ Bankura/ Beharampore/ Malda/ Murshidabad/  
Purulia/ Balughat/Raigunj/ Jalpaiguri/Siliguri/Spl.ProjectCell(coochbehar)/ Coochbehar/Diamond  
Harbour.

Zonal Manager, Zonal Office- Kolkata/ Burdwan/ Midnapore/ Behampore/ Siliguri.

Supdt.Engineer,Store-ChordRdCentralStore/Chinsurah/Burdwan/Santipur/Midnapore/  
Malda/Siliguri.

Regional Manager, Region-Bidhannagar/24 Pgs(S)/24 Pgs(N)/Howrah/Hoogly/ Burdwan/  
Birbhum/Nadia/ West Midnapore/East Midnapore/Murshidabad/ Purulia/ Bankura/Malda/  
Raigunj/Jalpaiguri/Darjeeling.

Divisional Manager, Division-Bidhanagar-I/&II/Baruipur/Canning/Diamond Harbour/ Memari/  
Raiganj/Barrackpore/Naihati/Barasat/Garia/Behala/Habra/ Basirhat/Bongaon/ Howrah-I/ Howrah-II/  
Uluberia/ Arambag/ Islampur/ Chandannagar/ Serampore/ Tarakeswar/ Mogra/ Singur Haripal/  
Burdwan Rural/ Burdwan Urban/ Durgapur/ Kalna/ Asansol/ Katwa/ Kakdwip/ Suri/Bolpur/  
Rampurhat/ Kharagpur/Contai/Midnapore/

Jhargram/Tamluk/Egra/Ghatal/Haldia/Purulia/Raghunathpur/Bankura/Bishnupur/Krishnagar/Tehatta  
/Kalyani/ Behampore/Kandi/Raghunathganj/Malda(S)/ Malda(N)/ SiliguriTown/ Siliguri Sub Urban/  
Jalpaiguri/Alipurduar/ Coochbehar/Mal/Dakhin Dinajpur/ Kurseong/ Darjeeling/ Kalimpong.

Principal,EETI-Kolkata/Kharagpur/KalyaniJr.TrainingCentre/Tribeni/Murshidbad/ Burdwan.

(Md. Nurul Anowar)

Chief Security Officer

W.B.S.E.D.C.L.

Chief Security Officer  
W.B.S.E.D.C.L.  
Bidyut Bhavan, Kol-91

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Phone: 033-23585639 | Fax: 033-23341043 / 033-23591898

**WBSEDCL**





**WBSEDCL**

**West Bengal State Electricity Distribution Company Limited**

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Office of the Advisor(S&V), Vidyut Bhavan  
Block-DJ, Saltlake Sec-II, Bidhannagar, Kolkata-700091

order will be returned after successful completion of contract order. No claim shall be made against WBSEDCL in respect of interest on security deposit as Performance Guarantee.

3) Bonus will be calculated on monthly basis but the same will be disbursed to the security personnel and reimbursed to the agency on quarterly basis against submission of bill by the concerned agency. No overtime allowances would be allowed. Double Shift duties will not be allowed.

4) If any security agency is being terminated/interchanged/leave/etc from running work contract order in the middle of year/quarter/month and also new engaged agency/old agency/both denies to pay the bonus for that period then the amount of bonus for that period shall be deducted from bills/performance bank guarantee of concerned security agency/s, as the case may be.

5) All terms & conditions shall remain same and will be applicable as per work contract order no. Adv(S&V)/T/PSG/344 dt 08.06.2018 w.e.f. 01.07.2018 & the Corrigendum order of GTCC 8 memo no. Adv(S&V)/T/PSG/364 dtd 01.07.2019 shall remain valid upto 30.06.2021.

6) The above mentioned security agencies shall submit written unconditional acceptance of extension order to the Chief Security officer of WBSEDCL within 7 (seven) days from the date of issue of this extension contract order. Such letter shall be superscripted as "Acceptance Order". In case of non compliances, WBSEDCL reserves the right to cancel the order & get the job done, through other selected security agency, at the sole discretion of WBSEDCL.

7) Manpower distribution will be as per Appendix-V as enclosed herewith. It is advised to send your authorized representative/s to contact the concerned authority of the contracted site office of WBSEDCL for further necessary actions regarding deployment of security personnel. A completion report of deployment of manpower is to be submitted at this office at the earliest.

8) The LOA shall be issued to the enlisted security agencies from the respective site offices or units as mentioned in Annexure of work contract order memo no. Adv(S&V)/T/PSG/344 dtd 08.06.2018 and it shall be guided by different clauses as per this order.

9) The Chief Security Officer, WBSEDCL, shall have the sole authority to distribute and allocate the agencies based upon the sites requirement on the basis of sanctioned manpower strength at a particular site.

10) The agency shall follow all statutory obligations as per Law of Land.

www.wbsecl.in | Email: [cso.wbsecl@gmail.com](mailto:cso.wbsecl@gmail.com)  
Phone: 033-23585639 | Fax: 033-23341043 / 033-23591898

**WBSEDCL**

*30/6/20*  
Chief Security Officer  
W.B.S.E.D.C.L.  
Bidyut Bhavan, Kol-91



**West Bengal State Electricity Distribution Company Limited**

*(A Govt. of West Bengal Enterprise)*

C.I.N.: U40109WB2007SGC113473

Office of the Advisor(S&V), Vidyut Bhavan  
Block-DJ, Saltlake Sec-II, Bidhannagar, Kolkata-700091

11) WBSEDCL shall have the right to repudiate the contract if the work is not completed/performed as per the under mentioned clauses.

- i) Non acceptance of extension contract as per Acceptance of Order.
- ii) Non submission of the extended performance guarantee, as applicable within the stipulated time frame.
- iii) If the agency fails to discharge its service/job as per terms and conditions stated or if the performance of the agency is not satisfactory as per Terms & Conditions of the GTCC of the instant Contract order or there has been suppression of facts, the LOA would be terminated giving prior notice of 30 clear days. In such case the job shall be reallocated to another agency as per discretion of CSO within the contract period of the instant Contract.
- iv) In each of the above cases, 15 days termination notice shall be issued prior to termination of contract.
- v) Part Cancellation/full Cancellation/termination of work order or LOA may be done by WBSEDCL for any unsatisfactory/poor performance of the security agency/company found during any time of contract period.

This has approval of Chairman & Managing Director, WBSEDCL.

- Enclosed: 1. Copy of aforesaid Previous Rate Contract Order  
2. Appendix-V  
3. Detailed Appendix-V for the agency

Yours faithfully,

*(Signature)*  
(Md. Nurul Anowar)  
Chief Security Officer  
W.B.S.E.D.C.L.

Chief Security Officer  
W.B.S.E.D.C.L.  
Bidyut Bhavan, Kol-91

[www.wbsedcl.in](http://www.wbsedcl.in) | Email: [cso.wbsedcl@gmail.com](mailto:cso.wbsedcl@gmail.com)  
Phone: 033-23585639 | Fax: 033-23341043 / 033-23591898

**WBSEDCL**





# West Bengal State Electricity Distribution Company Limited

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Block- DJ, Saltlake Sec-II, Bidhannagar, Kolkata- 700091

4. The Chief Security Officer, WBSEDCL, shall have the sole authority to distribute and allocate the agencies based upon the sites requirement on the basis of sanctioned manpower strength at a particular site.

5. The agency shall follow all statutory obligations as per Law of Land.

6. The rate for engagement for security personnel for providing the security services at different units as per Scope of Work and Terms and Conditions are given hereunder.

7. This order will take effect from 01.07.2018. This work contract order will supersede the previous rate contract order bearing memo no. Adv(S&V)/T/PSG/2620 dt 21.01.2017.

## RATE FOR DIFFERENT CATEGORY OF SECURITY PERSONNEL:

Description	Unarmed Guard	Supervisor	Gunman	Ex-service man Gd	Ex-service man Supv
**Rate of monthly min wage w.e.f. 01.01.2018 for pvt gds & 01.04.2018 for ex-serviceman gds	7661	9270	9270	17,498	19,032
a. Min wage/26 days (per manday rate)	294.66	356.54	356.54	673	732
b. PF 13.15% of Wage (a)	38.75	46.89	46.89	88.5	96.26
c. ESI/WC 4.75% of Wage (a)	14	16.94	16.94	31.97	34.77
d. Bonus 8.33% of wage (a)	24.55	29.7	29.7	56.06	60.98
e. Unit Price (a+b+c+d)	371.96	450.07	450.07	849.53	924.01
f. Service Charge (10% of unit price) ***	37.2	45.01	45.01	84.95	92.40
g. Grand Total Rate per guard per man day excluding GST*	409.16	495.08	495.08	934.48	1016.41

\*GST will be applicable all and over the rate as per Govt rules and regulations

\*\*Revised minimum rate of wage as applicable by the appropriate authority of Govt. of India for Ex-serviceman guards and/or appropriate authority of Govt. of West Bengal for Private Security personnel from time to time will be disbursed accordingly by WBSEDCL with a fixed service charge of 10% of unit price.

\*\*\* Service Charge includes administrative charges, transportation cost, uniform cost, accessories i.e. umbrella/torch/shoes/lathi/whistle/pen/paper/any other items which are part of uniform/etc, any other charges i.e. reliever charges /any overheads/ profits, etc which are necessary for maintaining work.

Page 2 of 17

**WBSEDCL**

*Enr*  
8/6/18  
Chief Security Officer

# West Bengal State Electricity Distribution Company Limited

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Block- DJ, Saltlake Sec-II, Bidhannagar, Kolkata- 700091

WBSEDCL

Memo No: Adv(S&V)/T/PSG/ 344

Date: 08/06/2018

To,

- 1) M/s. SIS (I) Ltd.
- 2) M/s. Star Security & Detective Agency
- 3) M/s. Clifford Facility Services Pvt. Ltd.
- 4) M/s. DCM Vigilance and Maintenance Services Pvt. Ltd.
- 5) M/s. Orion Security Solutions Pvt. Ltd.
- 6) M/s. S&IB Services Pvt. Ltd.
- 7) M/s. Radiant Security
- 8) M/s. Private Security Agency And Detective Work
- 9) M/s. Brave Security Services
- 10) M/s. ZRR Security Pvt. Ltd.

**Sub: Work Contract Order For Deployment of Security Personnel For Providing Safety, Security And Guarding of Company's Installations, Properties And Equipments At Different Site Offices Within The Jurisdiction of WBSEDCL**

**Ref: Tender Notice No: Adv(S&V)/T/PSG/3360 dt. 30.10.2017**

Work Contract Order for deployment of security personnel for providing safety, security and guarding of company's installations, properties and equipments at different site offices within the jurisdiction of WBSEDCL as per the job, rate, scope of work and terms and condition as details hereunder.

The security agencies that have been enlisted for providing the services of safety and security related works are furnished in below and Annexure-I.

- a) M/s. SIS (I) Ltd.
- b) M/s. Star Security & Detective Agency
- c) M/s. Clifford Facility Services Pvt. Ltd.
- d) M/s. DCM Vigilance and Maintenance Services Pvt. Ltd.
- e) M/s. Orion Security Solutions Pvt. Ltd.
- f) M/s. S&IB Services Pvt. Ltd.
- g) M/s. Radiant Security
- h) M/s. Private Security Agency And Detective Work
- i) M/s. Brave Security Services
- j) M/s. ZRR Security Pvt. Ltd.

1. Scope of work and other terms and condition shall be as per details indicated in this order.
2. The LOA shall be issued to the enlisted security agencies from the respective site offices or units as mentioned in Annexure-II and it shall be guided by different clauses as per this order.
3. Order shall be issued as per the rate mentioned below and also in Annexure-III.

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WBSEDCL

Chief Security Officer  
WBSEDCL  
Bidyut Bhawan, Kol-91





# West Bengal State Electricity Distribution Company Limited

(A Govt. of West Bengal Enterprise)

C.L.N.: U40109WB2007SGC113473

Block- DJ, Saltlake Sec-II, Bidhannagar, Kolkata- 700091

## GENERAL TERMS & CONDITIONS OF CONTRACT (GTCC)

### GTCC.1.GENERAL TERMS:

**GTCC.1.1.** For timely completion of the job, WBSEDCL reserves the right to divide/split/modify/cancel the entire job during placement of order without showing any reason whatsoever.

**GTCC.1.2.** The agency has to furnish all the information as required regarding their offer.

**GTCC.1.3.** All correspondence, documents, exchanged between the Agency and WBSEDCL shall be written in English language. Failure to comply with this request may disqualify an agency.

**GTCC.1.4.** The Company reserves the right, to reject any or all the tenders, at its discretion, without assigning any reason whatsoever.

### GTCC.2.REGULATORY MECHANISM

Supply/ Deployment/ Engagement of security personnel shall be regulated in terms of Private Security Agencies (Regulations) Act, 2005 read with the Private Security Agencies Central model Rule, 2006 and any other rules framed by the appropriate /controlling Governing authority under the Act. Relevant jobs are to be done by the respective Agencies within the legal parameter with accountability to regulatory mechanism as provided in the said Act and rules framed there under as per constitutional objective and in national security and interest. Besides different statutory obligation the detailed compliances of Law as specified in Clause IB.25 of NIT will also be applicable.

### GTCC.3. PERIOD OF CONTRACT

The contract period will be initially for two years w.e.f. 01.07.2018 subject to satisfactory performance of the agency which will be evaluated for first one year, if any unsatisfactory service found by WBSEDCL it will remain liable to termination of contract. No request of any change in that contract will be considered for next two years from the date of issue of the order. The same may, however, be renewed from time to time and not exceeding upon 5 (five) years on satisfactory performance of the selected agency. For any default in midterm of contract, necessitating termination of the contract and change of Selected Agency, all dues including 5% penalty will be deducted from the pending bills or Security Deposit or performance guarantee of the defaulting company.

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## SW.1. SCOPE OF WORK

SW.1.1. Engagement of security personnel/ supervisor for guarding different company's office/installations/properties/distribution lines throughout West Bengal. The security agency will have to place their personnel for duty within 24 hours of receipt of requisition placed. The valid licenses issued by the appropriate authority for guns to be given to the persons deployed by the security agency will be the responsibility of the concerned security agency. Security agency should have management capacity to run such security work in vital installations and necessary License for possession of arms and ammunition.

SW.1.2. The engagement may be round-the-clock 365 days x 24 hrs [8 hrs shift] or in one/two shifts depending upon importance of the installations as per actual requirement.

SW.1.3. The security agency shall have to submit the reports after clearing of all wages, PF, ESI etc to the security personnel with authenticated copies to the concerned controlling officer of WBSEDCL.

SW.1.4. Payment will be made on per security personnel per man day basis only. Monthly payment will be made directly to the security agency on the basis of actual number of security guards billed. The security agency shall submit bills in triplicate within 1<sup>st</sup> week of every month. The bill has to be certified by the Supervising Officer.

SW.1.5. If any such circumstances come in future, the controlling officer of that site of WBSEDCL may ask for proof of PF deposit and proof of ESI deposit in the PF, ESI code. Such related document against each security personnel has to be submitted by the security agency with the bill as per Annexure-V from the second monthly bill onward. Where ESI provisions are not applicable, insurance documents as a proof of medical benefit is to be submitted with bill.

SW.1.6. If required the controlling officer of that site of WBSEDCL may ask for Bank statement as documentary evidence as a proof of security personnel, receipts of salary which is paid through Bank, has to be submitted with the bills for payment.

SW.1.7. Bills shall be submitted to the respective Controlling Officer after the end of each calendar month. Payment will normally be released within forty five (45) days from the date of submission of bill, complete in all respect.

Genl  
8/6/18

Chief Security Officer  
WBSEDCL

**WBSEDCL**





# West Bengal State Electricity Distribution Company Limited

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Block- DJ, Saltlake Sec-II, Bidhannagar, Kolkata- 700091

authorities/Insurance documents as proof of medical benefit where applicable in respect of persons engaged for the previous month.

## GTCC.8.OVERTIME ALLOWANCES/BONUS

Bonus will be paid to security personnel in per day basis and same will be claimed in monthly payment bill also. No overtime allowances would be allowed. Double Shift duties will not be allowed.

## GTCC.9.RESPONSIBILITY FOR THEFT/ LOSS OF COMPANY'S PROPERTY

In case of any theft / loss of Company's property where security agencies have been engaged for guarding purpose, a departmental enquiry will be held. If negligence on the part of Security personnel is found, the Selected Agency shall have to accept the liability and make good the loss assessed by WBSEDCL. The amount is to be deposited in cash in Company's account.

## GTCC.10.ACCOMODATION/OTHER NECESSITY FOR SECURITY PERSONNEL

The Company would provide space within office under normal conditions for guards deployed at remote locations of the Company or otherwise if available subject to realization of rate @ Rs. 1.00 per day per head. Electricity and water would also be made available in the accommodation at respective sites. Electricity charges have to be paid by the Selected Agency to Company as per actual consumption recorded through meter.

## GTCC.11. ELIGIBILITY TO BE ENGAGED AS SECURITY PERSONNEL

All the security personnel likely to be engaged by the concerned Selected Agency must possess prescribed standard of physical fitness along with adequate training as prescribed under Private Security Agencies (Regulation) Act, 2005 and Rules framed thereon with other requisites. *Age limit in case of Private Security personnel is 50(fifty) years and in case of ex-BSF/Army personnel is 55 (fifty five) years.*

## GTCC.12. OTHER IMPORTANT CONDITIONS

GTCC.12.1. As per current orders in vogue, all payments for that month to security guards will be completed by 07<sup>th</sup> day of the next month by NEFT transfer (Bank Remittance)

*876/18*  
Chief Security Officer  
WBSEDCL  
Bidyut

**WBSEDCL**

# West Bengal State Electricity Distribution Company Limited

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## GTCC.4. CONDUCT & DISCIPLINE

Every security personnel shall behave well with the members of the public and also his controlling officer, superiors, colleagues and subordinates. All security personnel shall be well disciplined at work and punctual at the time fixed and notified to them. Late attendance and irregular attendance including early departure constitute a breach of discipline & punishable being act of misconduct. For any breach thereof, the Selected Agency has to replace the concerned person within 24 (Twenty Four) hours of written notification by the Controlling Officer. The Selected Agency should make good to any loss of property incurred by such acts of misconduct as per prevailing norms.

## GTCC.5. CONTROLLING OFFICER OF WORK

The controlling officer of the work would be head of the respective unit of the company or the officer authorized by him for this purpose. The Security Personnel/ Supervisor will have to report to the controlling officer at the commencement of the shift as fixed up by the WBSEDCL.

## GTCC.6. PAYING AUTHORITY

Paying authority against this contract would be the Drawing & Disbursing Officer of the respective unit where Security Personnel are actually deployed / engaged. The Controlling Officer would release payment as per actual deployment and certification of satisfactory performance of the personnel so deployed. Selected agency shall submit complete bills with accurate/proper necessary documents enclosed i.e. copy of statutory compliances (PF, Bonus, ESI/Medical insurance benefit certificates) and proof of the wages payments to the security personnel before the paying authority.

## GTCC.7. RELEASE OF PAYMENT

Payment would be released on monthly basis against bill in triplicate to be submitted by the security Agency to the controlling officer. The Controlling officer after due certification towards satisfactory performance will forward the same to the paying authority for release of payment in due course. No advance payment would be made. Release of payment for second month onwards is subject to verification of full payment made to P.F. & E.S.I.



**GTCC.12.8.** Payslips, full uniforms, nameplate, shoes, raincoat, umbrella (as and when required), torch with cells, whistles, lathi, pens, papers, registers & other gear etc. are to be provided by the agency to the concerned Security Personnel. In case of nonavailability of such protective and safety equipment's, the guards will not be allowed to be deployed at the site. The agency should provide payslip to each security guard showing details of payment and deduction. If the security agency have failed to deliver the pay slips as a proof of wages to the security personnel individually within one month from the date of payment, the agency is liable to attract penalty @ Rs. 2/- per security guards for such non delivery and in case of failure to supply proper dress/uniform to each security personnel, will attract a penalty @ Rs.500/- per guard. The aforesaid charges shall be recoverable/ adjustable from monthly claims of the agency.

**GTCC.12.9.** Security personnel should follow the instructions of Controlling Officer/Supervising Officer of site office/substation/Store/CCCs etc..

**GTCC.12.10.** Security Personnel should not participate in any activity prejudicial to the interest of WBSEDCL.

**GTCC.12.11.** Visitors/Guests to be properly attended by the Security Personnel and may be guided after necessary checking.

**GTCC.12.12.** Office files/papers/equipment or machinery/moveable property etc. may be allowed to be taken out of the building only with proper Gate Pass under the signature of competent authority and the entry & the exit of the visitors should also be through passes. The visitors to be properly guided if such help is required.

**GTCC.12.13.** The security personnel shall also ensure that all electrical equipments/ instruments/ lights and fans must be switched off at the time of closure of the office or part of the office.



27/6/18

Chief Security Officer  
W.B.S.E.D.C.L.  
Bidyut Bhavan, Kol-91

**WBSEDCL**

# West Bengal State Electricity Distribution Company limited

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only. [For example: August 2018 wages payment must be paid within 07 September 2018]. Agency should follow this scheduled date of payment of wages to the security guards.

GTCC.12.2. WBS EDC L is open for 365 days in a year, and the agency needs to take into consideration of services payable on Holidays and that service as sought is round the clock.

GTCC.12.3. As per Labour Commissioner, Govt. of West Bengal the daily rate will be arrived at by dividing the monthly rate by 26 and one day rest in any period of seven (07) days.

GTCC.12.4. Universal Account Number (UAN) must be generated for all security personnel under the concerned agency and the same must be submitted to the respective Controlling Officer/Ordering Authority for the units under their Jurisdiction.

GTCC.12.5. PF, Bonus & ESI/mediclaime where ESI is not applicable will be deposited by the agency as per stipulations laid down in Central Acts/Laws on social security. This will be confirmed to the appropriate authority for verification during processing and final payment of bills of subsequent month.

GTCC.12.6. List of all security guards, supervisors along with name of agency to be displayed in the register as well as in the security post/hut at the respective site offices of WBS EDC L. Every security personnel must possess Identity Cards issued by the agency while on duty which may be required to be produced during inspection. Security Guards shall maintain a register at security post/hut daily shift wise attendances showing their arrival and departure time in the attendance register. Security Supervisor will also put his signature mentioning the date & time while he is on round. This register should be put up before the controlling office every day for his/her perusal. A detailed list of security personnel to be displayed at the office of controlling officer with particulars of security personnel posted under that site office.

GTCC.12.7. The Security Personnel shall remain alert and must be well dressed with full (Complete) uniform [except the uniform prohibited under the Private Security Agencies (Regulation) Act, 2005 and rules framed thereunder] and equipped at all times. Security supervisor will brief the security personnel properly about their nature of duty.





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Supervisor in addition to his assigned Administrative / Supervising job will perform sincerely the liaison activities between the agency and local authority, on daily basis as and when required with adequate care. The Security Supervisor shall have full command over the entire contingent with due respect of discipline and turn-out. He will exercise administrative control over the entire team of the security Guard / Gunmen posted at the establishment / installation of WBSEDCL under direction of the Controlling Officer or his authorized representative.

**GTCC.12.19.** WBSEDCL shall not accept any liability whatsoever in respect of employment, payment of other benefit to any of the security personnel to be engaged by the Agency for duty.

**GTCC.12.20.** All kinds of legal proceedings in any matter arising out of this contract shall be settled by the appropriate court under the jurisdiction of Hon'ble High Court of Calcutta, or any of its subordinate courts having competent jurisdiction.

**GTCC.12.21.** Every security personnel shall observe rules or procedures in all matters and also abide by the rules, regulations, orders and circulars issued from time to time by WBSEDCL's appropriate authority. All security personnel shall be at work punctually at the time fixed and notified to them. Late attendance and irregular attendance including early departure constitute a breach of discipline, punishable being act of misconduct.

**GTCC.12.22.** The overall responsibility of the security agency is to safeguard the company's property & life & to help in maintaining peaceful office environment and to prevent unauthorized entry in and around the office premises, sites and projects etc.

**GTCC.12.23.** The decision of WBSEDCL authority in regards to interpretation of Terms and Conditions of this contract shall be final and binding on the agency.

## **GTCC.13. PERFORMANCE EVALUATION**

Responsible representatives of the security agency shall meet the controlling officers/ site incharge/ project in charge of the company every fortnight and submit a feedback to the office of Chief Security Officer, WBSEDCL with a copy of report to concerned site office.

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*Signature*

9/6/18

Chief Security Officer  
W.B.S.E.D.C.L.  
Bidhannagar, Kol-91

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GTCC.12.14. The agency must supply the pocket book of every security personnel and that should have the telephone no & address of nearest police station, fire station, ambulance service and concerned higher office of that particular site office of WBSEDCL.

GTCC.12.15. Agency's concerned Manager/Security Supervisors must organize surprise visit (during the day and in nights as when required) to check the alertness of the security guards & put his signature on the pocket book of security personnel with date & time and report the same to admin authority of concerned site office time to time. They must also ensure availability of updated identity card, uniform and other necessities of all the security personnel deployed at the sites. An authorized representative from the concerned security agency must visit the allotted sites of WBSEDCL and maintain liaison with the concern controlling officer of the site and/or the Divisional Manager/Regional Manager/Zonal Manager/Project Manager/Site-in-Charge from time to time as and when required. If there is any dispute arising regarding bills, manpower problem, etc. and any other matter including theft at the sites, the representative of the agency should contact the concerned controlling officer and sort out the dispute.

GTCC.12.16. The Gunman/Armed Guard must have valid arms license issued by the appropriate authority to carry arm and performing duty with arms and ammunitions. In case of injury by firing, the concerned on - duty gunman will immediately report to the local Police Station and the Concerned Controlling Officer.

GTCC.12.17. Cost of fired cartridges of gunman would be reimbursed from the appropriate authority on production of copy of FIR including proper enquiry report from appropriate authority, blank cartridges and other necessary proofs.

GTCC.12.18. The Security Supervisor, wherever required and deployed, will supervise the performance of on-duty Security Guard/ Gunman and entire security network, as would be assigned by the competent authority or authorized Controlling Officer from time to time. Periodical visits may be made to review the service performance and the Controlling Officer is to be approached for mutual feedback regarding performance of the security personnel and necessary arrangement is to be made to rectify any deficiency, if detected. The Security

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**WBSEDCL**

*[Signature]*

8/6/18

Chief Security Officer

WBSEDCL

Bid, ut Bhavan, Kol-91





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## GTCC.16. TAXES, DUTIES AND OTHER LEVIES:

GTCC.16.1. The selected security agency shall be solely responsible for the taxes that may be levied on their security personnel or on earning of any of his workers and shall hold the employer indemnified and harmless against any claims that may be made against the employer. WBSEDCL shall not take any responsibility whatsoever regarding taxes under Income Tax Act, for the selected security agency or his personnel, as applicable time to time.

GTCC.16.2. The Rate as per the Contract shall include of minimum wage, all applicable statutory compliances i.e. PF, ESI/Mediclaim, bonus, etc. The enhancement of Minimum Wage as may be declared by the appropriate Government i.e. Govt. of West Bengal from time to time will be paid by the company as per reimbursement basis etc after necessary payments/arrear payments by the agency to the security personnel. GST shall be applicable by WBSEDCL over & above the contracted rate.

## GTCC.17. DEFAULT AND PENALTY:

GTCC.17.1. **Provident Fund:-** The relevant provisions of the Employees Provident Fund & Misc. Provident Fund Act, 1952 Act should strictly be complied with by the Agencies and the Provident Fund contributions are to be regularly deposited with the concerned E.P.F.O. as per provisions of the Act.. The WBSEDCL would take no responsibility whatsoever in this regard. Provident Fund Registration Number and Code No.(Attested Copies) should be furnished, if required, WBSEDCL may ask to produce documentary evidence from the security agency.

GTCC.17.2. **Insurance & Wages:-** Provisions of the E.S.I Act, 1948 where applicable, shall have to be complied and E.S.I. Contribution is to be regularly deposited with concerned E.S.I.C. office. Attested copies of documents of Registration under said act and Employer's Code No. are to be submitted to WBSEDCL, if required. In case of non-ESI area, adequate insurance coverage of equivalent amount of premium for extending benefits, in case of ailments requiring prolong treatment, employment injury including death of the personnel deployed for security duty should be made available. WBSEDCL will not take any responsibility for any additional payment on this ground.

**WBSEDCL**

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27/6/18  
Chief Security Officer  
WBSEDCL  
Bidyut Bhawan, Kol-91



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Performances of security agencies will be evaluated on periodical basis and also annually till the end of the contract period. Contract for security agencies with satisfactory performance will be extended for another one year as per same Terms and Conditions of this order upon mutual consent of both the parties to the contract.

## GTCC.14. RESPONSIBILITY FOR THEFT/ LOSS OF COMPANY'S PROPERTY

In case of any theft / loss of Company's property or any other offence agency shall forthwith enquire and submit a report to the controlling officer.

A departmental enquiry shall be conducted in such instances where security agencies have been engaged for guarding purpose. If negligence on the part of Security personnel is found, the selected security agency shall have to accept the liability and make good the loss assessed by WBSEDCL. The amount is to be deposited in cash in Company's account within a stipulated period as decided by the WBSEDCL authority. For frequent lapses on part of the agency it might lead to termination of contract.

## GTCC.15. PERFORMANCE GUARANTEE:

As per the contract, the security agency shall furnish a Performance Guarantee as per format of CTS-2010 compliant in the form of Bank Guarantee/Demand Draft/Pay Order by any Schedule Bank in India in account of WBSEDCL. The BG shall be submitted to the Corporate HQ within one month from the date of issue of execution of contract order from Corporate HQ. Validity of BG will be for 2 years from the date of order or end of contract from either side, whichever is applicable with a claim period of further 3 months. The performance guarantee equivalent to the differential value of five (5%) percentage of Total Contract Value of order of all contracted site offices under WBSEDCL allotted to the agency for the initial period of contract (i.e. 02 years). The Security Deposit (EMD) and performance guarantee is liable to be forfeited in case of non-compliance of order or failure to complete/perform the order. Order is liable to be cancelled for non-submission of Performance Guarantee. The performance guarantee which will be submitted as per this contract order will be returned after successful completion of contract order. No claim shall be made against WBSEDCL in respect of interest on security deposit as Performance Guarantee.

*Gen*  
8/6/18  
Chief Security Officer  
WBSEDCL  
Bidyut Bhavan, Kol-91

**WBSEDCL**





# West Bengal State Electricity Distribution Company Limited

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requisite service. Such LD, will be charged at double the rate of wages of the applicable category of manpower for the duration of the manhours lost.

**GTCC.18.3. Delayed Payments:-** In case of non-payment of wages to the Security Personnel by the Agency within 7th day of wage/salary period. Company will take action in accordance with the relevant provision of prevailing law and Company may disburse the amount subject to recovery from bills and/or from the 'Contract Performance Security' of the Agency together with a penalty of 0.5% per day basis at maximum of 5% on the disbursed amount. In case such a situation arises for more than two months during the contract period, Company may take suitable administrative action, which may extend upto termination of the contract or blacklisting of agency.

**GTCC.18.4. Deficiency in Service:** Quality of service, utilization of manpower & hour will be assessed by concerned WBSEDCL personnel and Liquidated Damage will be evaluated accordingly. The amount of LD shall be computed on the basis of the actual loss sustained by the WBSEDCL or the inconvenience that has been occasioned by the failure of the contractor even though no loss has actually been caused. The decision for recovery of liquidated damages should not be taken at a level lower than the authority who signed the contract.

## GTCC.19. CANCELLATION/TERMINATION OF ORDER:

The contract may be terminated by either party on the other by serving 30 clear days Notice. The Total Security Deposit as Performance Guarantee shall be released, on payment of all dues to the guards/WBSEDCL by the Agency.

WBSEDCL shall have the right to repudiate the contract if the work is not completed/performed as per the under mentioned clauses.

**GTCC.19.1.** Non acceptance of contract as per Acceptance of Order.

**GTCC.19.2.** Non submission of the performance guarantee, as applicable within the stipulated time frame.

**GTCC.19.3.** If the agency fails to discharge its service/job as per terms and conditions stated or if the performance of the agency is not satisfactory as per Terms & Conditions of the GTCC of the instant Contract order or there has been suppression of facts, the LOA would be terminated giving prior notice of 30 clear days. In such case the job shall be reallocated to another agency as per discretion of CSO within the contract period of the instant Contract.

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27/6/18

Chief Security Officer  
W.B.S.E.D.C.L.  
Bidyut Bhattacharya

**WBSEDCL**

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Relevant provisions of Minimum Wages Act, 1948 shall be strictly adhered to read alongwith the Payment of Wages Act, 1936. If required, WBSEDCL may ask to produce documentary evidence from the selected security agency.

**GTCC.17.3.** Compliance of the Contract Labour (R&A) Act, 1970 & Private Security Agencies (Regulation) Act, 2005:-Compliance of relevant provisions under the Contract Labour (R&A) Act, 1970 and Private Security Agencies (Regulation) Act, 2005 shall have to be ensured. Other statutory compliance viz. GST, Profession Tax, Income Tax or any other applicable taxes must be complied by the agency as and where applicable to that extent.

## **GTCC.18. LIQUIDATED DAMAGES (LD)**

For any default in midterm of contract, requiring change of security agency from one site, all dues including 5% penalty will be deducted from pending bills/earnest money deposit/performance guarantee of the defaulting security agency. The contracting Selected Security agency shall not be eligible to get payment against any such bills. If WBSEDCL already made payment of such bills, the same will be realized from the total security deposit/pending bills of contracting selected security agency lying with WBSEDCL. Uninterrupted 24 Hrs. faithful discharge of duty shall be treated as the essence of the contract. Liquidity Damages shall be recovered in the following context or on any other grounds/cases/occasions/events/omission/commission as the case may be.

**GTCC.18.1. Non-compliances of applicable statutory Provisions:** The successful agency will be levied LD in case of non-compliances for consecutive two (02) months of provisions of various statutory Acts / Rules/Guidelines governing such contracts and engagement such as The Employees Provident Fund and Miscellaneous Provisions Act 1952, Employees' State Insurance Act 1948, Payment of Wages Act 1936, Minimum Wages Act, 1948, Private Security Agencies (Regulations) Act, Employees Compensation Act 1923, The Payment of Bonus Act 1965, the Contract Labor (Regulation & Abolition) Act 1970 etc at the penal rates stipulated in the respective Acts.

**GTCC.18.2. Supply of requisite Manpower:** The successful agency will be levied LD for effective man-hour loss i.e. failure in arranging requisite manpower for requisite period for

8/6/18

Chief Security Officer  
WB S.E.D.C.L.  
Bidhannagar, Kol-91

**WBSEDCL**



**GTCC.24. FORCE MAJEURE:**

**GTCC.24.1.** The Security Company/Agency shall be under no liability if prevented from carrying out any of the obligations by reason of war, invasion, act of foreign country, hostilities, riots, civil commotion, mutiny, accident, earthquake, fire, floods, orders and /or restrictions and other cause beyond the reasonable control of the security company/agency. However, such force majeure circumstances are to be intimated immediately preferably within 48 hours from happening of such events through written communication either through speed post or electronic media or both after backed by proper documents/proof which are admissible in Court of law.

**GTCC.24.2.** WBSEDCL will not take any additional liability towards enhanced taxes, duties and price variation due to force majeure conditions.

- Enclosures:
1. Annexure-I
  2. Annexure-II
  3. Annexure- III
  4. Annexure-IV
  5. Annexure-V

*Gen* 8/6/18  
(Md. Nurul Anowar)  
Chief Security Officer  
W.B.S.E.D.C.L.

# **West Bengal State Electricity Distribution Company Limited**

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**GTCC.19.4.** In each of the above cases, 15 days termination notice shall be issued prior to termination of contract.

**GTCC.19.5.** Part Cancellation/full Cancellation/termination of work order or LOA may be done by WBSEDCL for any unsatisfactory/poor performance of the security agency/company found during any time of contract period.

## **GTCC.20. RISK PURCHASE / PERFORMANCE:**

Adherence to time schedules mentioned in the foregoing clauses shall be deemed as the essence of contract and if the Selected security agency fail to deliver within the periods prescribed for such work in the contract order, WBSEDCL shall be entitled to execute the job through the best and nearest substitute available elsewhere on the account and at the risk of the contracting Selected security agency or to cancel the contract. The contracting selected security agency shall be liable to compensate for any loss or damage. WBSEDCL may sustain by reason of such failure on the part of the Contracting Selected agency.

## **GTCC.21. ARBITRATION CLAUSE:**

Any dispute or difference arising out of or in connection with this agreement between parties including any dispute or difference relating to the interpretation of the agreement or any clause thereof shall be referred to arbitration under the provisions of Arbitration and Conciliation Act, 1996 and rules framed thereunder and any amendment thereto from to time shall apply. The place of arbitration shall be Kolkata.

## **GTCC.22.ACCEPTANCE OF ORDER:**

The successful selected security agency shall submit written unconditional acceptance of order to the respective Zonal Managers of WBSEDCL within 7 (seven) days from the date of issue of the contract. Such letter shall be superscripted as "Acceptance Order". In case of noncompliances, WBSEDCL reserves the right to cancel the order & get the job done, through other selected security agency, at the sole discretion of WBSEDCL.

## **GTCC.23. LEGAL JURISDICTION:**

During execution of this job, if any legal dispute arises between the parties either party can approach any Civil/Constitutional Court within the jurisdiction of High Court Calcutta or its subordinate Court having competent jurisdiction.

Gen  
9/6/18

Chief Secy  
WBSEDCL  
Bidyut Bhavan, Kol-91

**WBSEDCL**



# West Bengal State Electricity Distribution Company Limited

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Block- DJ, Saltlake Sec-II, Bidhannagar, Kolkata- 700091

Memo No: Adv(S&V)/T/PSG/344 (1-135)

Date: 08.06.18

## Distribution:-

Advisor(S&V), WBSEDCL.  
Legal Advisor, WBSEDCL.  
C.E./C.E.&P.M., Dist HQ/Hydel H.Q./ PPSP H.Q./ P&C/ R.E.H.Q/IT&C/DTD.  
GM (HR&A), Corp HR/HRD&Trg, WBSEDCL  
G.M.(F&A), Corp Fin, WBSEDCL  
Addl. C.E. & PSIC/P.M., PPSP Site Bagmundi/ Teesta Canal Fall Hydel Project.  
Addl. G.M. (HR&A), Dist.H.Q/ SSC/P&C/CLM Cell, Vidyut Bhavan.  
Manager (F&A), Estb. Corp., Vidyut Bhavan.  
ProjectManager,RE Project Office - Nadia/Barasat/Baruipur/Howrah-Hoogly/Burdwan/Howrah RE  
Camp/Suri/ PurbaMidnapore/ PaschimMidnapore/ Bankura/ Beharpore/ Malda/ Murshidabad/ Purulia/  
Balughat/Raigunj/ Jalpaiguri/Siliguri/Spl.ProjectCell(coochbehar)/ Coochbehar/Diamond Harbour.  
Zonal Manager, Zonal Office- Kolkata/ Burdwan/ Midnapore/ Beharpore/ Siliguri.  
Supdt.Engineer,Store-ChordRdCentralStore/Chinsurah/Burdwan/Santipur/Midnapore/ Malda/Siliguri.  
Regional Manager, Region-Bidhannagar/24 Pgs(S)/24 Pgs(N)/Howrah/Hoogly/ Burdwan/ Birbhum/Nadia/  
West Midnapore/East Midnapore/Murshidabad/ Purulia/ Bankura/Malda/ Raigunj/Jalpaiguri/Darjeeling.  
Divisional Manager, Division-Bidhanagar-I/&II/Baruipur/Canning/Diamond Harbour/ Memari/  
Raiganj/Barrackpore/Naihati/Barasat/Garia/Behala/Habra/ Basirhat/Bongaon/ Howrah-I/ Howrah-II/ Uluberia/  
Arambag/ Islampur/ Chandannagar/ Serampore/ Tarakeswar/ Mogra/ Singur Haripal/ Burdwan Rural/ Burdwan  
Urban/ Durgapur/ Kalna/ Asansol/ Katwa/ Kakdwip/ Suri/Bolpur/ Rampurhat/ Kharagpur/Contai/Midnapore/  
Jhargram/Tamluk/Egra/Ghatal/Haldia/Purulia/Raghunathpur/Bankura/Bishnupur/Krishnagar/Tehatta/Kalyani/  
Beharpore/Kandi/Raghunathganj/Malda(S)/ Malda(N)/ SiliguriTown/ Siliguri Sub Urban/  
Jalpaiguri/Alipurduar/ Coochbehar/Mal/Dakhin Dinajpur/ Kurseong/ Darjeeling/ Kalimpong.  
Principal,EETI-Kolkata/Kharagpur/KalyaniJr.TrainingCentre/Tribeni/Murshidbad/ Burdwan.

*Cur 8/6/18*  
(Md. Nurul Anwar)  
Chief Security Officer  
W.B.S.E.D.C.L.

# West Bengal State Electricity Distribution Company limited

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Block- DJ, Saltlake Sec-II, Bidhannagar, Kolkata- 700091

WBS E DCL

## ANNEXURE-I

The following security agencies are enlisted for providing the services of safety and security related works to the Company:-

1. M/s. SIS (I) Ltd.
2. M/s. Star Security & Detective Agency
3. M/s. Clifford Facility Services Pvt. Ltd.
4. M/s. DCM Vigilance and Maintenance Services Pvt. Ltd.
5. M/s. Orion Security Solutions Pvt. Ltd.
6. M/s. S&IB Services Pvt. Ltd.
7. M/s. Radiant Security
8. M/s. Private Security Agency And Detective Work
9. M/s. Brave Security Services
10. M/s. ZRR Security Pvt. Ltd.

Enr 8/6/18  
Chief Security Officer  
WBS E D.C.L.  
Bidyut Bhavan, Kol-91

**WBS E DCL**





# West Bengal State Electricity Distribution Company Limited

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Block- DJ, Saltlake Sec-II, Bidhannagar, Kolkata- 700091

## ANNEXURE-II

In pursuance of Contract Order No. Adv(S&V)/..... Dated ... /.../2018

Ordering Authority/Controlling Officer:

- Chief Security Officer, WBSEDCL, Vidyut Bhavan

Paying Authority:

- Corporate Finance, WBSEDCL, Vidyut Bhavan

Manpower Deployment and Rate per guard:

Category of Guards	No of Guards Deployed	Rate Per Guard Per Day	Payable Amount (Per Month if 30 days a month counts)
Civilian Unarmed Guard	48	Rs. 409.16/-	=48*409.16*30 =Rs. 5,89,190.4/-
Civilian Supervisor	05	Rs. 495.08/-	=05*495.08*30 =Rs. 74,262/-
Ex-Serviceman Guards	24	Rs. 934.48/-	=24*934.48*30 =Rs. 6,72,825.6/-
Ex-Serviceman Supervisor	06	Rs. 1016.41/-	=06*1016.41*30 =Rs. 1,82,953.8/-
		<b>TOTAL PAYABLE AMOUNT (Per 30 days)=</b>	<b>Rs. 15,19,231.80 /-</b> (Fifteen lakh nineteen thousand two hundred and thirty one rupee and eighty paise only)

N.B. GST will be paid extra as applicable

All terms and conditions are as applicable as per above mentioned work Contract Order.

Signature & Seal of Controlling Officer  
of Respective site offices of WBSEDCL

(As per Annex-V for Vidyut Bhavan: CSO, WBSEDCL)

Copy to:-

1. GM (HR&A), Corp HR, WBSEDCL
2. AGM (HR&A), Dist HQ, WBSEDCL
3. AGM (HR&A), CLM, WBSEDCL
4. Manager (F&A), EC, WBSEDCL

.....  
Chief Security Officer  
W.B.S.E.D.C.L.  
Bidyut Bhavan, Kol-91

Signature & Seal of Controlling Officer  
of Respective site offices of WBSEDCL

**WBSEDCL**



# West Bengal State Electricity Distribution Company Limited

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Block- DJ, Saltlake Sec-II, Bidhannagar, Kolkata- 700091

## ANNEXURE-II

### SAMPLE FORMAT OF LOA

Memo No.

Date:

To,

M/s.....Name of the Security Agency.....

.....Address.....

**SUB: LOA for deployment of security personnel for providing safety, security and guarding of Company's Installations and equipments at .....(Name of site offices).....within Jurisdiction of ..... of WBSEDCL.**

Ref: 1. Tender Notice No. Adv(S&V)/T/PSG/3360 dt 30.10.2017

2. Work Contract Order No. no. Adv(S&V)/T/PSG/.... Dated .....,

Dear Sir,

In pursuance of Contract Order we are pleased to inform you that the LOA for deployment of security personnel providing safety, security and guarding of Company's Installations and equipments at .....Name of site offices.....within Jurisdiction of ..... of WBSEDCL is, hereby, placed with you with the abovementioned Terms & Conditions of the Rate Contract memo no.....

**N.B. 1. In LOA the following shall be mentioned as per Contract:-**

2. The Ordering Authority shall be the Controlling Officer of the respective units/site offices of WBSEDCL as mentioned in Rate Contract.

3. The deployment of manpower shall be mentioned as per Annexure-V of allotment list.

4. The rate in this LOA shall be mentioned as per Annexure-III of Contract.

5. The paying authority (DDO) of the respective site offices shall be mentioned as per aforesaid Contract order.

6. The Controlling Officer & Supervising Officer shall be mentioned clearly as per aforesaid Contract order.

**[Example format of LOA for Vidyut Bhavan & LA Block is given as Annexure -II : page-2]**

*8/6/18*  
Chief Security Officer  
W.B.S.E.D.C.L.  
Bidyut Bhavan, Kol-91

**WBSEDCL**





# West Bengal State Electricity Distribution Company Limited

(A Govt. of West Bengal Enterprise)

C.I.N.: U40109WB2007SGC113473

Block- DJ, Saltlake Sec-II, Bidhannagar, Kolkata- 700091

## ANNEXURE-III

### RATE FOR DIFFERENT CATEGORY OF SECURITY PERSONNEL:

Description	Unarmed Guard	Supervisor	Gunman	Ex-service man Gd	Ex-service man Supv
**Rate of monthly min wage w.e.f. 01.01.2018 for pvt gds & 01.04.2018 for ex-serviceman gds	7661	9270	9270	17,498	19,032
a. Min wage/26 days (per manday rate)	294.66	356.54	356.54	673	732
b. PF 13.15% of Wage (a)	38.75	46.89	46.89	88.5	96.26
c. ESI/WC 4.75% of Wage (a)	14	16.94	16.94	31.97	34.77
d. Bonus 8.33% of wage (a)	24.55	29.7	29.7	56.06	60.98
e. Unit Price (a+b+c+d)	371.96	450.07	450.07	849.53	924.01
f. Service Charge *** (10% of unit price)	37.2	45.01	45.01	84.95	92.40
g. Grand Total Rate per gd per man day excluding GST*	409.16	495.08	495.08	934.48	1016.41

\*GST will be applicable all and over the contracted rate as per Govt rules and regulations.

\*\*Revised Min wage rate, statutory compliances as applicable by the appropriate Govt. of India for Ex-serviceman/ Govt. of West Bengal for Private Security from time to time will be disburse accordingly and statutory compliances as reimbursement basis with a fixed service charge of 10% of unit price.

\*\*\* Service Charge includes administrative charges, transportation cost, uniform cost, accessories i.e. umbrella/torch/shoes/lathi/whistle/pen/paper/any other items which are part of uniform/etc, any other charges i.e. reliever charges /any overheads/ profits, etc which are necessary for maintaining work.

N.B.

1. In the abovementioned rate the service charge as profit & overheads (10%) will be applicable for Zone -B category also. Zone A and Zone- B min wage rate will be as applicable as per Govt. of West Bengal notification of rate min wage.
2. The security agency has to declare as follows: "We hereby declare that in quoting the above price, we have taken into account the entire statutory taxes and levies as applicable till date"
3. Unit price consist of Minimum wages, PF contribution @ 13.15%, ESI/mediclaime @ 4.75%, Bonus @ 8.33%of Min wage. The details breakup of the unit price is shown as above. The Service charge (10%) on unit price per guard include agencies administrative charge, transportation charge, uniform cost, accessories i.e. torch, umbrella, raincoat etc. and any other charges/overheads/profits/cost of items which are necessary for maintaining work.
4. The increment of rate of minimum wages, PF, ESI, Bonus percentage by the appropriate Government from time to time will be paid by WBSEDCL on reimbursement basis on submission of proper bill after due clearance of all statutory compliances with minimum wages to all the security personnel deployed for guarding under different sites of WBSEDCL.

**WBSEDCL**

Encl 8/6/18  
Chief Security Officer  
W.B.S.E.D.C.L.  
Bidyut Bhavan, Page 4 of 9

West Bengal State Electricity Distribution  
Company Limited



Annexure-IV  
of  
Appendix-III

Copies of  
Rate Revision Orders for Outsourcing Contracts for  
Call Center Personnel

Submitted to the  
HON'BLE WEST BENGAL ELECTRICITY REGULATORY  
COMMISSION



WBSEDCL

# WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION): DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN : BIDHANNAGAR : KOLKATA-91

Memo No: CED/ZCC/ 1198

Date: 08/01/2020

To

M/S Pecon Software Limited.

"PECON TOWER", Premises No. 04-315,

Plot No : DH-6/38, AA-1D, New Town

Rajarhat, Kolkata - 700156

**Sub :** Enhancement of monthly minimum wages of the contractual employees  
for Siliguri Zonal Call Center

**Ref :** CED/ZCC/2018/LOA/419 dated 24.04.2018

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2020 as given under :

1. CFO – Monthly Wages of Skilled employee ( ₹ 10104/-)
2. GL – Monthly Wages of Highly Skilled employee ( ₹ 11113/-)
3. PM - Monthly Wages of Highly Skilled employee ( ₹ 11113/-)  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.01.2020.

Yours' faithfully,

28.1.2020

(P. K. Banerjee)

Chief Engineer : Distribution

Date: 08/01/2020

Memo No: CED/ZCC/ 1198(1-27)

Distribution :

1. The General Manager (F&A) / (HR&A): Corporate : WBSEDCL
2. The Zonal Manager : Siliguri Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : Jalpaiguri / Darjeeling / Raiganj / Coochbehar / Alipurduar / Dakshin Dinajpur Region : WBSEDCL
5. The Divisional Manager : Jalpaiguri / Alipurduar / Coochbehar / Mathabhanga / Darjeeling / Kurseong / Kalimpong / Siliguri Town / Siliguri Suburban / Uttar Dinajpur / Mal / Dakshin Dinajpur / Dinahat / Islampur / Buniadpur Division : WBSEDCL
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL





WBSEDCL

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION); DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN, BIDHANNAGAR, KOLKATA- 91

Memo No: CED/ZCC/ 1197

Date: 08/01/2020

To

M/S Mega Calibra Enterprise Pvt Limited,  
06/315, Action Area-1, New Town, Rajarhat  
Kolkata - 700156

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**BERHAMPORE Zonal Call Center**

**Ref:** CED/ZCC/2018/LOA/88 dated 20.01.2018

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2020 as given under :

1. CFO – Monthly Wages of Skilled employee ( ₹ 10104/-)
2. GL – Monthly Wages of Highly Skilled employee ( ₹ 11113/-)
3. PM - Monthly Wages of Highly Skilled employee ( ₹ 11113/-)  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.01.2020.

Yours faithfully,

*[Signature]*  
28.1.2020

(P. K. Banerjee)

Chief Engineer : Distribution

Memo No: CED/ZCC/ 1197(1-21)  
Distribution :

Date: 08/01/2020

1. The General Manager (F&A) / (HR&A) : Corporate : WBSEDCL.
2. The Zonal Manager : Berhampore Zone : WBSEDCL.
3. The AGM(F&A) : Distribution : WBSEDCL.
4. The Regional Manager : Nadia / Malda / Murshidabad Region : WBSEDCL.
5. The Divisional Manager : Kalyani / Krishnanagar / Ranaghat / Nakashipara / Tehatta / Berhampore / Domkal / Kandi / Raghunathganj / Jiaganj / North Malda / South Malda Division : WBSEDCL.
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.



WBSEDCL

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION): DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN : BIDHANNAGAR : KOLKATA - 91

Memo No: CED/ZCC/ 1196

Date: 08/01/2020

To

M/S Shomuk Engineering & Consultancy Services,  
5A, Palm Avenue,  
Kolkata - 700017**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
MIDNAPORE Zonal Call Center**Ref:** CED/ZCC/2018/LOA/89 dated 20.01.2018

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2020 as given under :

1. CFO - Monthly Wages of Skilled employee ( ₹ 10104/-)
2. GL - Monthly Wages of Highly Skilled employee ( ₹ 11113/-)
3. PM - Monthly Wages of Highly Skilled employee ( ₹ 11113/-)  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.01.2020.

Yours' faithfully,

28.1.2020

(P. K. Banerjee)

Chief Engineer : Distribution

Memo No: CED/ZCC/ 1196(1-24)

Date: 08/01/2020

Distribution :

1. The General Manager (F&A) / (HR&A): Corporate : WBSEDCL
2. The Zonal Manager : Midnapore Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : Purba Midnapore / Paschim Midnapore / Bankura / Purulia  
WBSEDCL Region :
5. The Divisional Manager : Tamluk / Contai / Haldia / Midnapore / Jhargram / Kharagpur / Belda  
/ Ghatal/ Egra / Bankura / Bishnupur / Khatra / Purulia / Raghunathpur Division : WBSEDCL
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.





WBSEDCL

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION): DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN : BIDHANNAGAR : KOLKATA - 91

Memo No: CED/ZCC/ 1195

Date: 08/01/2020

To  
M/S PACE Computer Services,  
P-21, Bose Para Lane, 3<sup>rd</sup> floor Bagbazar,  
Kolkata - 700003.

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**BURDWAN Zonal Call Center**

**Ref:** CED/ZCC/2018/LOA/87 dated 20.01.2018

Dear Sir,

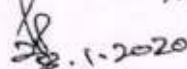
Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2020 as given under :

1. **CFO - Monthly Wages of Skilled employee ( ₹ 10104/-)**
2. **GL - Monthly Wages of Highly Skilled employee ( ₹ 11113/-)**
3. **PM - Monthly Wages of Highly Skilled employee ( ₹ 11113/-)**  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.01.2020.

Yours' faithfully,



(P. K. Banerjee)

**Chief Engineer : Distribution**

Date: 08/01/2020

Memo No: CED/ZCC/ 1195 (1-25)  
Distribution :

1. The General Manager (F&A) / (HR&A): Corporate : WBSEDCL
2. The Zonal Manager : Burdwan Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : Burdwan / Hooghly / Birbhum Region : WBSEDCL
5. The Divisional Manager : Burdwan(North) / Burdwan Urban (South) / Kalna / Katwa / Asansol / Durgapur / Memari / Mogra / Chandannagar / Arambag / Tarakeswar / Serampore / Singur-Haripal / Suri / Rampurhat / Bolpur Division : WBSEDCL
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.





WBSEDCL

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION): DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN : BIDHANNAGAR : KOLKATA-91

Memo No: CED/ZCC/ 1194

Date: 08/01/2020

To  
M/S Shomuk Engineering and Consultancy Services  
5A, Palm Avenue  
Kolkata - 700019

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**KOLKATA Zonal Call Center**

**Ref:** CED/ZCC/2018/LOA/86 dated 20.01.2018

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2020 as given under :

1. **CFO - Monthly Wages of Skilled employee ( ₹ 10104/-)**
2. **GL - Monthly Wages of Highly Skilled employee ( ₹ 11113/-)**
3. **PM - Monthly Wages of Highly Skilled employee ( ₹ 11113/-)**  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.01.2020.

Yours' faithfully,

8-1-2020

(P. K. Banerjee)

**Chief Engineer : Distribution**

08/01/2020

Memo No: CED/ZCC/ ~~1194~~ 1194 (1-29)

Distribution :

1. The General Manager (F&A) / (HR&A) : Corporate : WBSEDCL
2. The Zonal Manager : Kolkata Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : 24 Pargana (N) / 24 Pargana (S) / Bidhannagar / Howrah Region : WBSEDCL
5. The Divisional Manager : BNDD -I / BNDD - II / New Town / Bhangar / Barrackpore / Barasat / Bashirhat / Naihati / Habra / Bongaon / Baruipur / Behala / Garia / Diamond-Harbour / Kakdwip / Canning / Howrah -I / Howrah-II / Uluberia Division : WBSEDCL
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.



WBSEDCL

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER (DISTRIBUTION); DISTRIBUTION HEAD QUARTERS

CIN : U40109WB2007SGC113473

VIDYUT BHAWAN : BIDHANNAGAR : KOLKATA - 91

Memo. No. CED/SHRELCOP/1199

Dated- 08/01/2020

To  
The Divisional Manager,  
Singur-Haripal Division,  
W.B.S.E.D.C.L.

Sub: Minimum wages of contractual workers  
and daily rated workers of the erstwhile SHRELCOP.


Ref: EDTD/SHRELCOP/19 dated- 12/04/2010.

Dear Sir,

In connection with above, this is to inform you that present monthly minimum wages in respect of Contractual Workers is ₹ 10104/- and Daily rated Workers is ₹ 8349/- with effect from 1<sup>ST</sup> January, 2020 vide Circular no. 315/Stat/2RW/32/94/LCS/JLC dated- 27.12.2019 of the Joint Labour Commissioner, Government West Bengal, respectively. Quantum of Bonus, P.F. Contribution should also be revised accordingly complying with the guidelines as stated in the letter under reference above.

This is for your information and necessary action please.

Yours faithfully,

  
8.1.2020

(P. K. Banerjee)

Chief Engineer : Distribution

Memo. No. CED/SHRELCOP/1199 (1- u)  
Distribution:

Dated- 08/01/2020

01. The General Manager (HR&A) / (F&A) : WBSEDCL.
02. The Additional General Manager (F&A) : Distribution : WBSEDCL.
03. The Additional General Manager (HR&A) : C.L.M. : WBSEDCL.
04. The Zonal Manager : Burdwan Zone : WBSEDCL.
05. The Regional Manager : Hooghly Regional Office : WBSEDCL.
06. The Assistant Manager (F&A) / (HR&A) : Singur-Haripal Division : WBSEDCL.
07. P.S. to the Director (Dist.) / (HR) / (Finance) : WBSEDCL.





# WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION

CIN : U40109WB2007SGC113473

VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA-91

**WBSEDCL**

Memo No: CED/ZCC/2087

Date: 14/07/2020

To  
M/S Shomuk Engineering and Consultancy Services  
5A, Palm Avenue  
Kolkata - 700019

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**KOLKATA Zonal Call Center**

**Ref:** LOA placed from the Zonal Manager, Kolkata Zone, w.e.f 01.02.2020

Dear Sir,

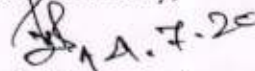
Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.07.2020 as given under :

1. CFO - Monthly Wages of Skilled employee ( ₹10347/-)
2. GL - Monthly Wages of Highly Skilled employee ( ₹11381/-)
3. PM - Monthly Wages of Highly Skilled employee ( ₹11381/-)  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.07.2020.

Yours faithfully,

  
A.7.20

(P. K. Banerjee)

**Chief Engineer : Distribution**

Memo No: CED/ZCC/2087(1-29)

Date: 14/07/2020

Distribution :

1. The General Manager (F&A) / (HR&A) : Corporate : WBSEDCL
2. The Zonal Manager : Kolkata Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : 24 Pargana (N) / 24 Pargana (S) / Bidhannagar / Howrah Region : WBSEDCL
5. The Divisional Manager : BNDD -I / BNDD - II / New Town / Bhangar / Barrackpore / Barasat / Bashirhat / Naihati / Habra / Bongaon / Baruiপুর / Behala / Garia / Diamond-Harbour / Kakdwip / Canning / Howrah -I / Howrah-II / Uluberia Division : WBSEDCL
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.





**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION

CIN : U40109WB2007SGC113473

VIDYUT BHAVAN, BIDHANNAGAR, KOLKATA-91

Memo No: CED/ZCC/2088

Date: 14/07/2020

To  
M/S PACE Computer Services,  
P-21, Bose Para Lane, 3<sup>rd</sup> floor, Bagbazar,  
Kolkata - 700003.

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**BURDWAN Zonal Call Center**

**Ref:** LOA Placed from the Zonal Manager, Burdwan Zone, w.e.f 01.02.2020

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.07.2020 as given under :

1. **CFO - Monthly Wages of Skilled employee ( ₹10347/-)**
2. **GL - Monthly Wages of Highly Skilled employee ( ₹11381/-)**
3. **PM - Monthly Wages of Highly Skilled employee ( ₹11381/-)**  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.07.2020.

Yours faithfully,

*(Signature)*  
A.7.20

(P. K. Banerjee)

**Chief Engineer : Distribution**

Date: 14/07/2020

Memo No: CED/ZCC/2088 (1-25)

Distribution :

1. The General Manager (F&A) / (HR&A): Corporate : WBSEDCL.
2. The Zonal Manager : Burdwan Zone : WBSEDCL.
3. The AGM(F&A) : Distribution : WBSEDCL.
4. The Regional Manager : Burdwan / Hooghly / Birbhum Region : WBSEDCL.
5. The Divisional Manager : Burdwan(North) / Burdwan Urban (South) / Kalna / Katwa / Asansol / Durgapur / Memari / Mogra / Chandannagar / Arambag / Tarakeswar / Serampore / Singur-  
Haripal / Suri / Rampurhat / Bolpur Division : WBSEDCL.
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.



**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)  
OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION

CIN : U40109WB2007SGC113473  
VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA - 91

Memo No: CED/ZCC/2089

Date: 14/07/2020

To  
M/S Shomuk Engineering & Consultancy Services,  
5A, Palm Avenue,  
Kolkata - 700017

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**MIDNAPORE Zonal Call Center**

**Ref :** LOA Placed from the Zonal Manager, Midnapur Zone, w.e.f 01.02.2020

Dear Sir,

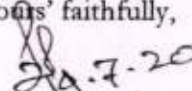
Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.07.2020 as given under :

1. CFO – Monthly Wages of Skilled employee ( ₹10347/-)
2. GL – Monthly Wages of Highly Skilled employee ( ₹11381/-)
3. PM - Monthly Wages of Highly Skilled employee ( ₹11381/-)  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.07.2020.

Yours' faithfully,

  
(P. K. Banerjee)

**Chief Engineer : Distribution**

Memo No: CED/ZCC/2089 (1-24)

Date: 14/07/2020

Distribution :

1. The General Manager (F&A) / (HR&A): Corporate : WBSEDCL
2. The Zonal Manager : Midnapore Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : PurbaMidnapore / PaschimMidnapore / Bankura / Purulia Region : WBSEDCL
5. The Divisional Manager : Tamluk / Contai / Haldia / Midnapore / Jhargram / Kharagpur/Belda / Ghatal/ Egra / Bankura / Bishnupur /Khatra / Purulia /RaghunathpurDivision : WBSEDCL
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL





**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)  
OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION  
CIN : U40109WB20075GC113473  
VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA-91

Memo No: CED/ZCC/2020

Date: 14/07/2020

To  
M/S Emdee Digitronics Pvt Limited  
5B, Saraswati Apartment  
114/1, Golaghat Road  
Kolkata-48

**Sub: Enhancement of monthly minimum wages of the contractual employees for  
BERHAMPORE Zonal Call Center**

**Ref :LOA placed by the ZM: Berhampur w.e.f 01.02.2020**

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.07.2020 as given under :

1. **CFO – Monthly Wages of Skilled employee ( ₹10347/-)**
2. **GL – Monthly Wages of Highly Skilled employee ( ₹11381/-)**
3. **PM - Monthly Wages of Highly Skilled employee ( ₹11381/-)**  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.07.2020.

Yours faithfully,

(P. K. Banerjee)

**Chief Engineer : Distribution**

Memo No: CED/ZCC/2020 (1-21)

Date: 14/07/2020

Distribution :

1. The General Manager (F&A) / (HR&A) : Corporate : WBSEDCL
2. The Zonal Manager : Berhampore Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : Nadia / Malda / Murshidabad Region : WBSEDCL
5. The Divisional Manager : Kalyani / Krishnanagar / Ranaghat / Nakashipara /Tehatta / Berhampore /Domkal / Kandi / Raghunathganj / Jiaganj / North Malda / South Malda Division : WBSEDCL
6. The P.S. to Director (Finance) /Director (Dist.) : WBSEDCL.





**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

**(A Government of West Bengal Enterprise)**

OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION

CIN : U40109WB2007SGC113473

VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA-91

Memo No: CED/ZCC/2187

Date: 04.09.2020

To

M/S Pecon Software Limited

(REVISED COPY)

"Pecon Tower"

Premises No-04-315

Plot No DH-6/38

AA-1D, New Town

Rajarhat, Kolkata-700156

**Sub :** Enhancement of monthly minimum wages of the contractual employees

For Siliguri Zonal Call Center

**Ref :** LOA placed by the ZM: Siliguri w.e.f 01.04.2020

**Ref:** Our Previous Memo CED/ZCC/2091 dated 14.07.2020 (erroneously addressed to M/S Pace Computer Services)

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.07.2020 as given under :

4. **CFO – Monthly Wages of Skilled employee ( ₹10347/-)**
5. **GL – Monthly Wages of Highly Skilled employee ( ₹11381/-)**
6. **PM - Monthly Wages of Highly Skilled employee ( ₹11381/-)**  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.07.2020.

Yours faithfully,

(P. K. Banerjee)

**Chief Engineer : Distribution**

Date: 04.09.2020

**Memo No: CED/ZCC/2187 (1-27)**

Distribution :

1. The General Manager (F&A) / (HR&A): Corporate : WBSEDCL.
2. The Zonal Manager : Siliguri Zone : WBSEDCL.
3. The AGM(F&A) : Distribution : WBSEDCL.
4. The Regional Manager : Jalpaiguri / Darjeeling / Raiganj / Coochbehar/ Alipurduar / DakshinDinajpurRegion : WBSEDCL.
5. The Divisional Manager : Jalpaiguri / Alipurduar / Coochbehar / Mathabhanga / Darjeeling / Kurseong / Kalimpong / Siliguri Town / Siliguri Suburban / Uttar Dinajpur / Mal / DakshinDinajpur / Dinahat / Islampur / BuniadpurDivision : WBSEDCL.
6. The M/S Pace Computer Services---Pl ignore our previous memo no CED/ZCC/2091 dt 14.07.2020 erroneously sent to you.



**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)  
OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION  
CIN : U40109WB2007SGC113473  
VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA - 91

Memo. No. CED/SHRELCOP/2022

Dated- 14/07/2020

To  
The Divisional Manager,  
Singur-Haripal Division,  
W.B.S.E.D.C.L.

**Sub:** Minimum wages of contractual workers  
and daily rated workers of the erstwhile SHRELCOP.

**Ref:** EDTD/SHRELCOP/19 dated- 12/04/2010.

Dear Sir,

In connection with above, this is to inform you that present monthly minimum wages in respect of Contractual Workers is ₹10347/- and Daily rated Workers is ₹8550/- with effect from 1<sup>ST</sup> July, 2020 vide Circular no.79/Stat/2RW/32/94/LCS/JLC dated- 25.06.2020 of the Joint Labour Commissioner, Government West Bengal, respectively. Quantum of Bonus, P.F. Contribution should also be revised accordingly complying with the guidelines as stated in the letter under reference above.

This is for your information and necessary action please.

Yours faithfully,

(P. K. Banerjee)

Chief Engineer : Distribution

Dated-

Memo. No. CED/SHRELCOP/2022 (I-XI)  
Distribution:

01. The General Manager (HR&A) / (F&A) : WBSEDCL.
02. The Additional General Manager (F&A) : Distribution : WBSEDCL.
03. The Additional General Manager (HR&A) : C.L.M. : WBSEDCL.
04. The Zonal Manager :Burdwan Zone : WBSEDCL.
05. The Regional Manager : Hooghly Regional Office : WBSEDCL.
06. The Assistant Manager (F&A) / (HR&A) : Singur-Haripal Division : WBSEDCL.
07. P.S. to the Director (Dist. ) / (HR) / (Finance) : WBSEDCL.



**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION

CIN : U40109WB2007SGC113473

VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA - 91

Memo No: CED/ZCC/ 2489

Date: 21.01.2021

To  
M/S Shomuk Engineering and Consultancy Services  
5A, Palm Avenue  
Kolkata - 700019

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**KOLKATA Zonal Call Center**

**Ref:** LOA placed from the Zonal Manager, Kolkata Zone, w.e.f 01.02.2020

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2021 as given under :

1. CFO - Monthly Wages of Skilled employee ( ₹10624/-)
2. GL - Monthly Wages of Highly Skilled employee ( ₹11686/-)
3. PM - Monthly Wages of Highly Skilled employee ( ₹11686/-)  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.01.2021.

Yours' faithfully,

(S. Mukherjee)

**Chief Engineer : Distribution**

Memo No: CED/ZCC/2489(1-29)

Date: 21.01.21.

Distribution :

1. The General Manager (F&A) / (HR&A) : Corporate : WBSEDCL
2. The Zonal Manager : Kolkata Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : 24 Pargana (N) / 24 Pargana (S) / Bidhannagar / Howrah Region : WBSEDCL
5. The Divisional Manager : BNDD -I / BNDD - II / New Town / Bhangar / Barrackpore / Barasat / Bashirhat / Naihati / Habra / Bongaon / Baruipur / Behala / Garia / Diamond-Harbour / Kakdwip / Canning / Howrah -I / Howrah-II / Uluberia Division : WBSEDCL
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.





**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION

CIN : U40109WB2007SGC113473

VIPYV BHAVAN : BIDHANNAGAR : KOLKATA-91

Memo No: CED/ZCC/ 2490

Date: 21.01.2021

To  
M/S PACE Computer Services,  
P-21, Bose Para Lane, 3<sup>rd</sup> floor, Bagbazar,  
Kolkata - 700003.

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**BURDWAN Zonal Call Center**

**Ref:** LOA Placed from the Zonal Manager, Burdwan Zone, w.e.f 01.02.2020

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2021 as given under :

1. CFO - Monthly Wages of Skilled employee ( ₹10624/-)
2. GL - Monthly Wages of Highly Skilled employee ( ₹11686/-)
3. PM - Monthly Wages of Highly Skilled employee ( ₹11686/-)  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.01.2021.

Yours' faithfully,

(S. Mukherjee)

**Chief Engineer : Distribution**

Date: 21.01.21.

Memo No: CED/ZCC/ 2490 (1-25)

Distribution :

1. The General Manager (F&A) / (HR&A): Corporate : WBSEDCL
2. The Zonal Manager : Burdwan Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : Burdwan / Hooghly / Birbhum Region : WBSEDCL
5. The Divisional Manager : Burdwan(North) / Burdwan Urban (South) / Kalna / Katwa / Asansol / Durgapur / Memari / Mogra / Chandannagar / Arambag / Tarakeswar / Serampore / Singur-  
Haripal / Suri / Rampurhat / Bolpur Division : WBSEDCL
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.



WBSEDCL

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION

CIN : U40109WB20075GC113473

VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA - 91

Memo No: CED/ZCC/ 2491

Date: 21.01.2021.

To  
M/S Shomuk Engineering & Consultancy Services,  
5A, Palm Avenue,  
Kolkata - 700017

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**MIDNAPORE Zonal Call Center**

**Ref:** LOA Placed from the Zonal Manager, Midnapur Zone, w.e.f 01.02.2020

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2021 as given under :

1. CFO - Monthly Wages of Skilled employee ( ₹10624/-)
2. GL - Monthly Wages of Highly Skilled employee ( ₹11686/-)
3. PM - Monthly Wages of Highly Skilled employee ( ₹11686/-)  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

01.01.2021.

You are requested to calculate the wage of the deployed employees accordingly w.e.f

Yours' faithfully,

(S. Mukherjee)

Chief Engineer : Distribution

Memo No: CED/ZCC/ 2491 (1-24)

Date: 21.01.21,

Distribution :

1. The General Manager (F&A) / (HR&A): Corporate : WBSEDCL
2. The Zonal Manager : Midnapore Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : PurbaMidnapore / PaschimMidnapore / Bankura / Purulia Region : WBSEDCL
5. The Divisional Manager : Tamluk / Contai / Haldia / Midnapore / Jhargram / Kharagpur/Belda / Ghatal/ Egra / Bankura / Bishnupur / Khatra / Purulia / Raghunathpur Division : WBSEDCL
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.





**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)  
OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION  
CIN : U40109WB2007SGC113473  
VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA- 21

Memo No: CED/ZCC/ 2492

Date: 21.01.2021.

To  
M/S Emdee Digitronics Pvt Limited  
5B, Saraswati Apartment  
114/1, Golaghata Road  
Kolkata-48

**Sub:** Enhancement of monthly minimum wages of the contractual employees for  
**BERHAMPORE Zonal Call Center**

**Ref:** LOA placed by the ZM: Berhampur w.e.f 01.02.2020

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2021 as given under :

1. **CFO – Monthly Wages of Skilled employee ( ₹10624/-)**
2. **GL – Monthly Wages of Highly Skilled employee ( ₹11686/-)**
3. **PM – Monthly Wages of Highly Skilled employee ( ₹11686/-)**  
plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f  
01.01.2021.

Yours' faithfully,

(S. Mukherjee)

**Chief Engineer : Distribution**

Memo No: CED/ZCC/ 2492 (1- 21)

Date: 21.01.21.

Distribution :

1. The General Manager (F&A) / (HR&A) : Corporate : WBSEDCL.
2. The Zonal Manager : Berhampur Zone : WBSEDCL.
3. The AGM(F&A) : Distribution : WBSEDCL.
4. The Regional Manager : Nadia / Malda / Murshidabad Region : WBSEDCL.
5. The Divisional Manager : Kalyani / Krishnanagar / Ranaghat / Nakashipara / Tehatta / Berhampur / Domkal / Kandi / Raghunathganj / Jiaganj / North Malda / South Malda Division : WBSEDCL.
6. The P.S. to Director (Finance) / Director (Dist.) : WBSEDCL.





**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION

CIN : U40109WB2007SGC113473

VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA-91

Memo No: CED/ZCC/ 2493.

Date: 21.01.2021.

To

M/S Pecon Software Limited

"Pecon Tower"

Premises No-04-315

Plot No DH-6/38

AA-1D, New Town

Rajarhat, Kolkata-700156

**Sub :** Enhancement of monthly minimum wages of the contractual employees

For Siliguri Zonal Call Center

**Ref :** LOA placed by the ZM: Siliguri w.e.f 01.04.2020

Dear Sir,

Please refer to the Clause No. GTC 6.2 of the above referred LOA where in the rate of the wages of the CFO / GL / PM are to be changed as per minimum wage published by the Labour Department of Govt. of West Bengal time to time.

In this connection, we like to inform you that the rate have been changed w.e.f 01.01.2021 as given under :

1. CFO – Monthly Wages of Skilled employee ( ₹10624/-)
  2. GL – Monthly Wages of Highly Skilled employee ( ₹11686/-)
  3. PM - Monthly Wages of Highly Skilled employee ( ₹11686/-)
- plus 10% of wage as Special Allowance as stipulated in the original LOA.

You are requested to calculate the wage of the deployed employees accordingly w.e.f 01.01.2021.

Yours' faithfully,

(S. Mukherjee)

**Chief Engineer : Distribution**

Date: 21.01.21.

Memo No: CED/ZCC/ 2493 (1-25)

Distribution :

1. The General Manager (F&A) / (HR&A): Corporate : WBSEDCL
2. The Zonal Manager : Siliguri Zone : WBSEDCL
3. The AGM(F&A) : Distribution : WBSEDCL
4. The Regional Manager : Jalpaiguri / Darjeeling / Raiganj / Coochbehar/ Alipurduar / DakshinDinajpurRegion : WBSEDCL
5. The Divisional Manager : Jalpaiguri / Alipurduar / Coochbehar / Mathabhanga / Darjeeling / Kurseong / Kalimpong / Siliguri Town / Siliguri Suburban / Uttar Dinajpur / Mal / DakshinDinajpur /Dinahat / Islampur / BuniadpurDivision : WBSEDCL



**WBSEDCL**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED**

(A Government of West Bengal Enterprise)

OFFICE OF THE CHIEF ENGINEER : DISTRIBUTION

CIN : U40109WB2007SGC113473

VIDYUT BHAVAN : BIDHANNAGAR : KOLKATA- 91

Memo. No. CED/SHRELCOP/ 2495

Dated- 21.01.2021.

To  
The Divisional Manager,  
Singur-Haripal Division,  
W.B.S.E.D.C.L.

**Sub:** Minimum wages of contractual workers  
and daily rated workers of the erstwhile SHRELCOP.

**Ref:** EDTD/ SHRELCOP/ 19 dated- 12/04/2010.

Dear Sir,

In connection with above, this is to inform you that present monthly minimum wages in respect of Contractual Workers is ₹10624/- and Daily rated Workers is ₹8780/- with effect from 1<sup>ST</sup> January, 2021 vide Circular no.161/Stat/2RW/32/94/LCS/JLC dated- 31.12.2020 of the Joint Labour Commissioner, Government West Bengal, respectively. Quantum of Bonus, P.F. Contribution should also be revised accordingly complying with the guidelines as stated in the letter under reference above.

This is for your information and necessary action please.

Yours faithfully,

(S. Mukherjee)

Chief Engineer : Distribution

Dated- 21.01.21,

Memo. No. CED/SHRELCOP/ 2495 (1-11)  
Distribution:

01. The General Manager (HR&A) / (F&A) : WBSEDCL.
02. The Additional General Manager (F&A) : Distribution : WBSEDCL.
03. The Additional General Manager (HR&A) : C.L.M. : WBSEDCL.
04. The Zonal Manager :Burdwan Zone : WBSEDCL.
05. The Regional Manager : Hooghly Regional Office : WBSEDCL.
06. The Assistant Manager (F&A) / (HR&A) : Singur-Haripal Division : WBSEDCL.
07. P.S. to the Director (Dist. ) / (HR) / (Finance) : WBSEDCL.

West Bengal State Electricity Distribution  
Company Limited



Annexure-V  
of  
Appendix-III

Copies of  
Rate Revision Orders for Outsourcing Contracts for  
Spot Billing and Collection

Submitted to the  
HON'BLE WEST BENGAL ELECTRICITY REGULATORY  
COMMISSION



*West Bengal State Electricity Distribution Company Limited*  
*(A Government of West Bengal Enterprise)*  
*(Distribution Head Quarters)*  
*Bidyut Bhavan, 1st Floor, 'D' Block, Bidhannagar, Kolkata-700091*  
*Phone No.033-2359-1905 : Fax No.033-2359-7956*

**WBSEDCL**

**Memo No.** CED / Spot Billing / Rate Contract /509

**Date:** 17-11-2016

**Sub:** LOA for implementation of spot billing in respect of Medium & Low voltage Domestic and Commercial Consumers under quarterly billing system having connected load below 50 KVA using android base smart phone with blue tooth printer within the jurisdiction of WBSEDCL.

**Ref:** The E- Tender Notice No. CED/NIT/Spot Billing / 2016 / 04, Dated: 25-06-2016

The Rate Contract for engagement of outside agencies for implementation of spot billing in respect of Medium & Low voltage Domestic and Commercial Consumers under quarterly billing system having connected load below 50 KVA using android base smart phone with blue tooth printer within the jurisdiction of WBSEDCL shall be as per detailed below.

1. The following vendors have been enlisted for implementation of spot billing job. Communication details of the vendors are furnished in Annexure-I.
  - a) M/S Feedback Infra Private Limited
  - b) M/s Pace Computer Services
  - c) M/s Zygox Infotech Pvt. Ltd.
  - d) M/s BCITS Pvt. Ltd.
  - e) M/s M/S Fluent Grid Ltd.
  - f) M/s Cosyn Limited
  - g) M/s Nsoft (India) Services Private Limited
  - h) M/s Emdee Digitronix Pvt. Ltd
  - i) M/s Tera Software Ltd
2. Scope of Work and other terms and conditions shall be as per details indicated in this order.
3. The LOA shall be issued by respective zones and shall be guided by different clauses as mentioned in the order.
4. Order shall be issued from the respective WBSEDCL Zones only to the enlisted vendors.

Rate Contract Order for Spot Billing with Android based applications in WBSEDCL

5. Order shall be issued as per the rate mentioned. This rate per year will be firm for the entire respective year.
6. More than one vendor shall be engaged within a particular WBSEDCL zone.
7. The CE, Distribution shall assign the Customer Care Centre for spot billing amongst the enlisted vendors. WBSEDCL on its own discretion, may change the assigned Customer care Center during the period of execution of contract.
8. The LOA ordering authority i.e. the respective Zonal Manager shall mention Division wise & Customer Care Centre wise consumer details in the order.
9. The Agency / vendor shall follow all statutory obligations as per law of land.
10. **Rate for Spot Billing job:** The rate for implementation of spot billing job as per scope of work and terms and conditions as stipulated in details in the bid against the tender notice no. under reference is enclosed in **Annexure-II. Minimum Wages Act' 1948 and Rules and Regulations and amendments made there under. Minimum wages under Zone -A as mentioned under Schedule of employment in the category of Construction & Maintenance of roads or in building operation issued time by time by Assistant labour Commissioner, WB Government, will be applicable for this contract under the entire jurisdiction of WBSEDCL.**
11. The revision of the wages in the stated category as per notification of the Labour Commissioner, Govt of WB, shall have to be complied immediately with the effect from the date as mentioned in such notifications. No extra payment shall be made for that.
12. **Specification of the Android smart phone and Blue tooth printer and paper roll-** Detail specification of Android base Smart phone, blue tooth printer and paper roll is annexed here with as **Annexure-III**. The format of the back side of the bill is annexed as **Annexure-IV**.
13. **Software & Hardware:**  
**Software:** Spot Billing software shall be provided by WBSEDCL to the Agencies. Any change of software shall be intimated to the respective Unit. The Agencies shall collect latest developed software from the respective unit within next 24 hours for spot billing.  
**Hardware:** Hardware viz. Android base smart phone, blue tooth printer, PCs, Printers are to be provided by the Agency as per provisions of Scope of Work. The maintenance of all these items is Agency's responsibility. WBSEDCL shall arrange UPS / raw power, LAN connectivity for PC, Printer etc. Necessary furniture required shall also be provided by WBSEDCL. PC should be provided at CCC end where lease line connectivity is available for transfer of data. PCs must be provided with Antivirus which shall be updated by the Agency weekly to maintain virus free environment in LAN.
14. **Scope of Work:**  
The scope of work consists of Meter Reading and Spot billing at the premises of the consumers via **GPRS based GPS enabled Android Smart phone** and generate bills via blue Rate Contract Order for Spot Billing with Android based applications in WBSEDCL

is required to nominate one person for each CCC, exclusively for this work from commencement to completion as Administrator to be stationed at each CCC, with whom the Station Manager of the respective CCC of WBSEDCL will contact on all matters related to this order.

- 14.6.2. The Agency shall deploy adequate manpower for carrying out Spot billing work as per schedule. However, the Agency may engage manpower beyond normal working hours and on Sundays and Holidays, if required, to complete the work as per schedule. In that case, prior permission from respective Supervising Officer and Controlling Officer shall have to be taken.
- 14.6.3. WBSEDCL has the right to instruct the Agency to change it's worker in case the workmanship conduct or speed of the work is not satisfactory. The Agency shall comply the instruction within 30 (thirty) days from the date of receipt of such instruction from the Controlling Officer.
- 14.6.4. The Agency shall issue photo identity cards to entire workforce indicating particulars of the meter reader. A copy of identity card should be given to the controlling officer (Divisional Manager). The personnel engaged by the Agency for reading shall be authorized by the respective Supervising Officer.
- 14.6.5. The Agency shall report to the respective Supervising Officer and Controlling Officer for any Administrative Problem during execution of the job. Any job related to application software modification shall be taken care of by the respective Zone. The respective Zonal Manager shall contact the IT&C Cell for early modification of the same. The progress of work shall be reviewed by the Controlling Officer in the monthly meeting.

15. **Bifurcation of CCC:** If it is found that any CCC has been bifurcated resulting into formation of two CCCs instead of the existing one during the validity period of rate contract order, then both the CCCs formed after bifurcation shall come under purview of spot billing work scope. In that case no separate order shall be issued.

16. **Validity of Contract:**  
The validity period of the rate contract shall be **3 (three) years from 01-01-2017(from billing cycle January 2017) i.e. upto 31-12-2019.** Year wise rate per Consumer shall remain firm during the respective entire year. WBSEDCL may consider extension of contract for duration of **one year** each for a maximum period of **two years** at par with rate applicable for third year and same terms and conditions subject to satisfactory performance. Performance of the work will be assessed every six months as per Graded Scale of Performance Assessment as per prescribed format.

17. **Price Details:**

- 17.1. Since the total contract price depends on no. of consumers which is variable, an estimated total contract price shall be arrived at considering the estimated no. of billed consumers as per rate details in **Annexure-II** excluding service tax. Actual contract price will depend



Annexure- II

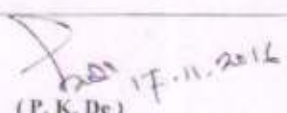
West Bengal State Electricity Distribution Company Limited  
Distribution Head Quarters, 1<sup>st</sup> Floor 'D' Block  
Bidyut Bhawan, Kolkata-91

Price For Billing

e-Tender Notice No: CED /NIT/ Spot Billing / 2016/ 14,

Dated: 25-06-16

Job Description	Rate per consumer for spot billing and allied job excluding Service Tax (In Rs `)	
	1 <sup>st</sup> Year	15
A. Spot reading and billing via Android Smart phone and blue tooth printer and other allied works as per terms and conditions specified under different clauses of LOA. ( The job to be performed anywhere in the State of West Bengal except the civil Sub-Divisions of Darjeeling, Kurseong, & Kalimpong )	2 <sup>nd</sup> Year	15.90
	3 <sup>rd</sup> Year	16.50
B. Spot reading and billing via Android Smart phone and blue tooth printer and other allied works as per terms and conditions specified under different clauses of LOA. ( The job is to be performed in the civil Sub-Divisions of Darjeeling, Kurseong, & Kalimpong )	1 <sup>st</sup> Year	18
	2 <sup>nd</sup> Year	18.90
	3 <sup>rd</sup> Year	19.50
The above rate includes all taxes, duties excepting service tax. Service taxes shall be payable by WBSEDCL over & above the contracted rate.		

  
( P. K. De )  
Chief Engineer (Distribution)



**West Bengal State Electricity Distribution Company Limited**

(A Government of West Bengal Enterprise)

Distribution Head Quarters, Vidyut Bhawan

CIN: U40109WB2007SGC113473

Block: DJ, Sector: II, Bidhannagar, Kolkata - 700091

Memo No: CED/Spot Billing/Rate contract/509/Extension/1926 Date: 17/03/2020

To

The Zonal Manager

Kolkata/Burdwan/Berhampore/Midnapur/Siliguri Zone: WBSEDCL

Sub: Extension of Rate Contract vide memo no. CED/Spot Billing/Rate Contract/509, Dt: 17.11.2016 for spot billing activity i.r.o Medium & Low voltage Domestic and Commercial consumers under quarterly billing system having connected load below 50 KVA using android base smart phone with blue tooth printer within the jurisdiction of WBSEDCL

Ref: CED/Spot Billing/Rate Contract/ 509, Dt: 17.11.2016

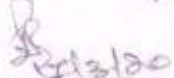
Dear Sir,

Pursuant to the approval of competent authority of WBSEDCL on 11.03.2020, validity of rate contract of spot billing activity vide memo no. CED/Spot Billing/Rate Contract/ 509, Dated: 17.11.2016 is hereby extended upto 30.06.2020 as per same rates, terms & conditions.

In view of the above, all Zonal Managers are hereby requested to issue extension of validity of LOA related to spot billing activity to the respective vendors operating under your zone upto 30.06.2020.

Further in terms of clause 25.17 of rate contract order, the vendor is to be requested to extend the validity of Performance Bank Guarantee upto 30.06.2020 with a further claim period of 90 days beyond 30.06.2020 and submit the same to the respective Division office within 15.04.2020 without fail.

Yours Faithfully,

  
(P.K. Banerjee)

Chief Engineer (Distribution)

Distribution:

Memo No. CED/Spot Billing/Rate Contract/509/Extension/1926 (1-115) Date: 17/03/2020

1. The Director (Distribution)/(HR)/(Finance) : WBSEDCL.
2. The Chief Engineer(IT&C)/(CRM) Cell: WBSEDCL.
3. The General Manager (HR&A)/ (F&A)/ (Corporate) : WBSEDCL.
4. The AGM(HR&A) : Distribution/CLM: WBSEDCL.
5. The AGM(F&A) : Distribution: WBSEDCL.
6. Regional Manager: Bidhannagr/ 24-Pgs(N)/ 24-Pgs(S)/ Howrah/ Hoogly/ Burdwan/ Birbhum/ Purba Midnapore/ Paschim Midnapore/ Bankura/ Purulia/ Malda/ Murshidabad/ Nadia/ Darjeeling/ Jalpaiguri/ Coochbehar/ Raiganj/ D. Dinajpur /Alipurduar Regional Office: WBSEDCL.
7. Divisional Manager: BNDD-I/ BNDD-II/ Bhangar/ Barrackpore/ Barasat/ Naihati/ Basirhat/Bongaon/ Habra/ HWH-I/ HWH-II/ Uluberia/ Behala/ Baruipur/Canning/ Garia/ Diamond Harbour/ Kakdwip/ Newtown/ Serampore/ Chandannagar/ Tarakeswar/ Arambag/ Singur-Haripal/ Mogra/ Burdwan North/ Burdwan South/ Memari/ Katwa/ Kalna/ Durgapore/ Asansol/ Rampurhat/ Suri/ Bolpur/ Kharagpur/ Belda/ Jhargram/ Midnapore/ Ghatal/ Contai/ Egra/ Jhargram/ Haldia/ Tamluk/ Bankura/ Bishnupur/ Khatra/ Purulia/ Raghunathpur/ Kalyani/ Ranaghat/ Krishnanagar/ Tehatta/ Nakashipara/ Berhampore/ Kandi/ Domkal/ Jiaganj/ Raghunathganj/ N. Malda/ S. Malda/ Raiganj/ D. Dinajpur/ Siliguri Suburban/ Siliguri Town/ Mal/ Jalpaiguri/ Coochbehar/ Dinhata/ Alipurduar/ Darjeeling/ Kurseong/ Kalimpong/ Islampore/ Mathabhanga/Buniadpur Division: WBSEDCL - **All concerned are requested to circulate the matter to the concerned CCCs under your jurisdiction.**
8. PS to CMD: WBSEDCL.
9. M/s Feedback Infra Pvt. Ltd./ M/s Pace Computer Services/ M/s Zygox Infotech Pvt. Ltd./ M/s BCITS Pvt. Ltd./ M/s Fluentgrid Ltd./ M/s Cosyn Ltd./ M/s Nsoft (India) Services Pvt. Ltd./ M/s Emdee Digitronix Pvt. Ltd./ M/s Tera Software Ltd





West Bengal State Electricity Distribution Company Limited  
(A Government of West Bengal Enterprise)  
Distribution Head Quarters, VidyutBhawan  
CIN: U40109WB2007SGC113473  
Block: DJ, Sector: II, Bidhannagar, Kolkata- 700091

WBSEDCL

Memo No: CED/Spot Billing/Rate contract/509/Extension/2081 Date:- 14.07.20

To  
The Zonal Manager  
Kolkata/Burdwan/Berhampore/Midnapur/Siliguri Zone: WBSEDCL

Sub: Extension of Rate Contract vide memo no. CED/Spot Billing/Rate Contract/509, Dt: 17.11.2016 for spot billing activity i.r.o Medium & Low voltage Domestic and Commercial consumers under quarterly billing system having connected load below 50 KVA using android base smart phone with blue tooth printer within the jurisdiction of WBSEDCL

Ref: CED/Spot Billing/Rate Contract/ 509, Dt: 17.11.2016

Dear Sir,

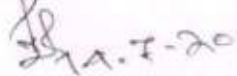
Pursuant to the approval of Board of Directors of WBSEDCL in its 91<sup>st</sup> meeting, dated 23.06.2020, validity of rate contract of spot billing activity vide memo no. CED/Spot Billing/Rate Contract/509, Dated: 17.11.2016 is hereby extended upto 30.09.2020 as per same terms and as per the newly arrived rate through NIT reference WBSEDCL/CED/NIT/Rate Contract/Spot Billing/2020/17, dated 17.01.2020. The applicable rates are as follows.

Area of meter reading	Applicable rate
Execution of spot billing and reading and delivery of Bills per consumer across West Bengal, except civil sub-division Darjeeling, Karseong and Kalimpong	Rs 15.41
Execution of spot billing and reading and delivery of Bills per consumer across under civil sub-division Darjeeling, Karseong and Kalimpong	Rs 18.28

In view of the above, all Zonal Managers are hereby requested to issue extension of validity of LOA related to spot billing activity to the respective vendors operating under your zone upto 30.09.2020.

Further in terms of clause 25.17 of rate contract order, the vendor is to be requested to extend the validity of Performance Bank Guarantee upto 30.09.2020, considering new rates, with a further claim period of 90 days beyond 30.09.2020 and submit the same to the respective Division office within 30.07.2020 without fail.

Yours Faithfully,



(P.K. Banerjee)

**Chief Engineer (Distribution)**

Distribution:

Memo No. CED/Spot Billing/Rate Contract/509/Extension/2019 (1-125) Date: 14.07.2020

1. The Director (Distribution)/(HR)/(Finance) : WBSEDCL
2. The Chief Engineer (IT&C)/(CRM) Cell: WBSEDCL
3. The General Manager (HR&A)/ (F&A)/ (Corporate) : WBSEDCL
4. The AGM (HR&A) : Distribution/CLM: WBSEDCL
5. The AGM (F&A) : Distribution: WBSEDCL
6. Regional Manager: Bidhannagar/ 24-Pgs(N)/ 24-Pgs(S)/ Howrah/ Hoogly/ Burdwan/ Birbhum/ Purba Midnapore/ Paschim Midnapore/ Bankura/ Purulia/ Malda/ Murshidabad/ Nadia/ Darjeeling/ Jalpaiguri/ Coochbehar/ Raiganj/ D. Dinajpur/ Alipurduar Regional Office: WBSEDCL
7. Divisional Manager: BNDD-I/ BNDD-II/ Bhangar/ Barrackpore/ Barasat/ Naihati/ Basirhat/ Bongaon/ Habra/ HWH-I/ HWH-II/ Uluberia/ Behala/ Baruipur/ Canning/ Garia/ Diamond Harbour/ Kakdwip/ Newtown/ Serampore/ Chandannagar/ Tarakeswar/ Arambag/ Singur-Haripal/ Mogra/ Burdwan North/ Burdwan South/ Memari/ Katwa/ Kalna/ Durgapore/ Asansol/ Rampurhat/ Suri/ Bolpur/ Kharagpur/ Belda/ Jhargram/ Midnapore/ Ghatal/ Contai/ Egra/ Jhargram/ Haldia/ Tamluk/ Bankura/ Bishnupur/ Khatra/ Purulia/ Raghunathpur/ Kalyani/ Ranaghat/ Krishnanagar/ Tehatta/ Nakashipara/ Berhampore/ Kandi/ Domkal/ Jagannj/ Raghunathganj/ N. Malda/ S. Malda/ Raiganj/ D. Dinajpur/ Siliguri Suburban/ Siliguri Town/ Mal/ Jalpaiguri/ Coochbehar/ Dinhata/ Alipurduar/ Darjeeling/ Kurseong/ Kalimpong/ Islampur/ Mathabhanga/ Buniadpur Division: WBSEDCL - All concerned are requested to circulate the matter to the concerned CCCs under your jurisdiction.
8. PS to CMD: WBSEDCL
9. M/s Feedback Infra Pvt. Ltd./ M/s Pace Computer Services/ M/s Zygox Infotech Pvt. Ltd./ M/s BCITS Pvt. Ltd./ M/s Fluentgrid Ltd./ M/s Cosyn Ltd./ M/s Nsoft (India) Services Pvt. Ltd./ M/s Emdee Digitronix Pvt. Ltd./ M/s Tera Software Ltd





West Bengal State Electricity Distribution Company Limited  
(A Government of West Bengal Enterprise)  
(Distribution Head Quarters)  
Bidyut Bhavan, 1st Floor, 'D' Block, Bidhannagar, Kolkata-700091  
Phone No.033-2359-1905 Fax No.033-2359-7956

Memo No. CED/Spot Billing/Rate Contract/2020/38

Date: 19.08.2020

Sub: Rate Contract for implementation of spot billing in respect of Medium & Low voltage Consumers under monthly/quarterly billing system having connected load below 50 KVA within the jurisdiction of WBSEDCL.

Ref: E-Tender Notice No. WBSEDCL/ CED/ NIT/ Rate Contract/ Spot Billing/ 2020/ 17,  
Dt: 17/01/2020

The Rate Contract for engagement of outside agencies for implementation of spot billing in respect of Medium & Low voltage Consumers under monthly & quarterly billing system having connected load below 50 KVA within the jurisdiction of WBSEDCL shall be as per detailed below.

1. The following agencies have been enlisted for implementation of spot billing job. Communication details of the agencies are furnished in Annexure-I.

➤ For Civil Sub Division Darjeeling, Karseong and Kalimpong:

- a) M/S Competent Synergies Pvt Ltd.
- b) M/S Cosyn Ltd, Hyderabad.
- c) M/S Mega Calibre Enterprises Pvt Ltd.
- d) M/S Feed Back Infra Pvt Ltd.
- e) M/s Tera Software Ltd, Bangalore.
- f) M/S Zygox Infotech.
- g) M/S Vibhu Infratech India Pvt Ltd.
- h) M/S Microviews Infosystem Pvt Ltd.
- i) M/S Lohia Jute Press Pvt Ltd.
- j) M/S N Soft, Bangalore.
- k) M/S Emdee Digitronix, Kolkata.
- l) M/S Minati Procon Pvt Ltd.

➤ For across the state of West Bengal, except Civil Sub Division Darjeeling, Karseong and Kalimpong:

- a) M/S Competent Synergies Pvt Ltd.
- b) M/S Cosyn Ltd, Hyderabad.
- c) M/S Mega Calibre Enterprises Pvt Ltd.
- d) M/S Feed Back Infra Pvt Ltd.



- e) M/s Tera Software Ltd, Bangalore.
  - f) M/S Zygox Infotech Private Ltd.
  - g) M/S Vibhu Infratech India Pvt Ltd.
  - h) M/S Microviews Infosystem Pvt Ltd.
  - i) M/S Lohia Jute Press Pvt Ltd.
  - j) M/S N Soft, Bangalore.
  - k) M/S Emdee Digitronix, Kolkata.
  - l) M/S Minati Procon Pvt Ltd.
  - m) M/S Luminex Technosys Pvt Ltd.
  - n) M/S Pentware Computer.
  - o) M/S Pace Computer Services.
  - p) M/S Fluentgrid Ltd.
  - q) M/S BCITS Pvt Ltd.
  - r) M/S Sujanix Pvt Ltd.
  - s) M/S Idea Infinity IT Solutions Pvt Ltd.
2. Scope of Work and other terms and conditions shall be as per details indicated in this order.
  3. The LOA shall be issued by respective zones and shall be guided by different clauses as mentioned in the order.
  4. Consortium Status- Four numbers of parties had participated in tendering process with their respective consortium partner as per terms of the NIT, which is mentioned hereunder.
    - ✓ M/S Zygox Infotech Pvt Ltd- M/S Zygox Infotech Pvt Ltd and M/S Prateeti Infotech Pvt Ltd.
    - ✓ M/S Lohia Jute Press Pvt Ltd- M/S Lohia Jute Press Pvt Ltd and M/S Techno Bytes Information Pvt Ltd.
    - ✓ M/S Minati Procon Pvt Ltd- M/S Minati Procon Pvt Ltd and M/S AM Insystec.
    - ✓ M/S Luminex Technosys Pvt Ltd- M/S Luminex Technosys Pvt Ltd and Karthik Informatics Pvt Ltd.
  5. Order shall be issued from the respective WBSEDCL Zones only to the enlisted agencies.
  6. Order shall be issued as per the rate mentioned. This rate per year will be firm for the entire respective year.
  7. More than one agency shall be engaged within a particular WBSEDCL Zone.
  8. The CE (Distribution) shall assign the Customer Care Centre for spot billing amongst the enlisted agencies. WBSEDCL on its own discretion may change the assigned Customer Care Center during the period of execution of contract.
  9. The LOA ordering authority i.e. the respective Zonal Manager shall mention Division wise & Customer Care Centre wise consumer details in the order.

10. The Agency / agency shall follow all statutory obligations as per law of land.
11. Rate for Spot Billing job: The rate for implementation of spot billing job as per scope of work and terms and conditions as stipulated in details in the bid against the tender notice no. under reference is enclosed in Annexure-II. Minimum Wages Act' 1948 and Rules and Regulations and amendments made there under, Minimum wages under Zone -A as mentioned under Schedule of employment in the category of Construction & Maintenance of roads or in building operation issued time by time by Assistant Labour Commissioner, WB Government, will be applicable for this contract under the entire jurisdiction of WBSEDCL.
12. The revision of the wages in the stated category as per notification of the Labour Commissioner, Govt. of WB, shall have to be complied immediately with the effect from the date as mentioned in such notifications. No extra payment shall be made for that.
13. Specification of the Android smart phone and Blue tooth printer and thermal paper - Detail specification of Android base Smart phone, blue tooth printer and paper roll is annexed here with as Annexure-III. The format of the back side of the bill is annexed as Annexure-IV.
14. Software & Hardware:  
**Software:** Spot Billing software shall be provided by WBSEDCL to the Agencies. Any change of software shall be intimated to the respective Unit. The Agencies shall collect latest developed software from the respective unit within next 24 hours for spot billing.  
**Hardware:** Hardware viz. Android base smart phone, PCs, Printers are to be provided by the agency as per requirement of Scope of Work. The maintenance of all these items is agency's responsibility. WBSEDCL shall arrange UPS/ raw power, LAN connectivity for PC, Printer etc. Necessary furniture required shall also be provided by WBSEDCL. PC should be provided at CCC end where leased line connectivity is available for transfer of data. PCs must be provided with Antivirus which shall be updated by the agencies weekly to maintain virus free environment in LAN.
15. Scope of Work:  
The scope of work consists of Meter Reading and Spot billing at the premises of the consumers via GPRS based GPS enabled Android Smart phone and generate bills via blue tooth printer through the outsourced agency. The reading of meters and the spot-billing is to be carried out on monthly/Quarterly basis, as per the schedule given to the Agency by WBSEDCL. Carrying out spot billing activity at consumer premises in different CCC shall be made under the guidance of the concerned Zonal Managers. In case of any difficulties for spot billing for any CCC, the same shall be brought to the notice of respective Zonal Manager.

The project implementation of spot billing shall be carried out in the following manner:-

- 16.1 Spot Billing in consumer premises:  
16.1.1 The agency shall prepare billing Zone-Group wise Route Map for LT consumers under scope of spot billing before starting of meter reading. This route map shall be uploaded in the hand held mobile device and shall be used to prompt the next LT Consumer automatically as per route map, post completion of the spot billing activities for one LT consumer. Any new connection / addition shall be promptly updated in the existing walking sequence data base. The list of new consumer

 19/09/2020

format annexed herewith as annexure-X. The original copy should be submitted to the Divisional manager with a copy to Distribution HQ.

17. Bifurcation of CCC: If it is found that any CCC has been bifurcated resulting into two CCCs instead of the existing one during the validity period of rate contract order, then both the CCCs formed after bifurcation shall come under purview of spot billing work scope. In that case no separate order shall be issued. However in case of creation of new CCC is happened by any other procedure as laid down above, specific approval i.e. a revised allotment of vendors is to be obtained from Chief Engineer(Distribution).
18. Validity of Contract:  
The validity period of the contract shall be 3(Three) years from the issue of LOA from respective WBSEDCL Zones. WBSEDCL may consider extension of contract for duration of one year each for a maximum period of two years at per same rate and terms and conditions subject to satisfactory performance. Performance of the work will be assessed every six months as per Graded Scale of Performance Assessment as per prescribed format.
19. Price Details:
  - 19.1. Since the total contract price depends on no. of consumers which is variable, an estimated total contract price shall be arrived at considering the estimated no. of billed consumers as per rate details in Annexure-II excluding GST. Actual contract price will depend on actual nos. of consumer billed during the contract period. The total Contract price will vary with the variation of no. of consumers.
  - 19.2. The 'Unit Charge' for different locations as described in details in Annexure-II shall be firm and shall remain firm for entire period of contract and inclusive of all other charges, taxes and other levies but exclusive of GST.
  - 19.3. Considering the difficult terrain, additional 10% amount will be allowed on rate per meter reading (arrived through tendering process and will be applicable for the consumers excepting Hills) for execution of meter reading under Island areas under Bidhannagar-II Division, Bashirhat Division, Kakdwip Division and Canning Division over the L1 rate arrived for plains area i.e. the area except Civil Sub-Division Darjeeling, Karseong and Kalimpong. List of Island is enclosed herewith as Annexure-IX.  
There are 27 numbers of Islands and consumer strength is 130079.
20. Statutory obligations:  
Statutory obligations as per law of the land are to be complied with P.F., ESI, Employee's compensation, Bonus, Minimum wages, for the persons as published by Joint Labour Commissioner, Govt. of West Bengal etc. are to be paid to the persons involved in spot billing activity. In non ESI areas the agency has to arrange for Medical Benefit to the Employees engaged by them and or arrange for mediclaim policy/ appropriate insurance policy for the benefit of the employees engaged by them from any of Insurance Companies controlled by Insurance Regulatory Development Authority. The wage revision which comes under revisions twice in a year and

 19/09/2020



Annexure-II

West Bengal State Electricity Distribution Company Limited  
Distribution HQ, 1ST Floor, Block-D  
Bidyut Bhawan, Kolkata-91

Price for Billing

Tender Notice No:WBSEDCL/CED/NIT/Rate Contract/Spot Billing/2020/17,Dt-17/01/2020

Area of meter reading	Rate per consumer for spot Billing and allied job excluding GST
Execution of spot billing and reading and delivery of bills per consumer across West Bengal, except civil sub-division Darjeeling, Kurseong and Kalimpong	Rs. 15.41 + GST.
Execution of spot billing and reading and delivery of bills per consumer under Civil sub-division Darjeeling, Kurseong and Kalimpong	Rs. 18.28 + GST.
Execution of spot billing and reading and delivery of bills per consumer under Islands situated under Bidhannagar-II Division, Bashirhat Division, Kakdwip Division and Canning Division	Rs. 16.95 + GST



(P.K. Banerjee)  
Chief Engineer (Distribution)  
WBSEDCL



**WBSEDCL**

**West Bengal State Electricity Distribution Company Limited**  
**(A Government of West Bengal Enterprise)**

**(Distribution Head Quarters)**

**Bidyut Bhavan, 1st Floor, 'D' Block, Bidhannagar, Kolkata-700091**

**Phone No.033-2359-1905 : Fax No.033-2359-7956**

**Memo No. CED/KIOSK/WELKIN/1018**

**Date: 20/11/2018**

To,

**M/S WELKIN Telecom Infra Pvt. Ltd.,**

**76/1, Gola Ghata road, 2<sup>nd</sup> Floor,**

**VIP Road, near VIP Towers,**

**Kolkata- 700 048**

**Sub: Letter Of Award (LOA) Setting up of Any Time Payment (ATP) touch screen Kiosks on Build, Own, Operate & Maintain (BOOM) basis at various 210 nos. locations of WBSEDCL in west Bengal for a period of (6) six years"**

**Ref: i. E- tender notice WBSEDCL/CED/NIT/KIOSK/2018-19/01, dated-19.06.2018**

Dear Sir(s),

In pursuance of the above references, West Bengal State Electricity Distribution Company Ltd. is pleased to place this Letter of Award on you for the above mentioned subject work as per 'Scope of Work' and Terms & Conditions described hereunder.

**GENERAL DESCRIPTION:-**

West Bengal State Electricity Distribution Co Ltd. hereinafter to be referred to as WBSEDCL invites offers from competent agencies for entering into the work of "Setting up of any time payment (ATP) touch screen kiosks on build, own, operate & maintain (BOOM) basis at various 210 locations at a distant place from of WBSEDCL office premises across the state of West Bengal for a period of **6(six) years**" to facilitate its consumer to deposit their energy/ non-energy bills or other outstanding charges on the 210 exclusive centers across the state at their nearby location, so as to improve consumer satisfaction & cash flows. The agency shall deploy the requisite infrastructures

CED

Page 1



**2.19.** WBSEDCL shall reserve the right to discontinue collection on getting information of mal-function or fraudulent activity in any Kiosk.

**3. Time Schedule:**

The basic consideration and the essence of the Contract shall be strict adherence to the time schedule as specified in time schedule appended below.

**4. Installation Schedule:**

All the KIOSK must be installed at respective locations, commissioned and started its commercial operation in consultation with the representatives of WBSEDCL at respective site (as to be provided by WBSEDCL) as per schedule appended below:

First 50 numbers of ATP KIOSK	Within 180 days from the date of placement of LOA or hand over of site which ever will be later.
Rest of 160 numbers of ATP KIOSK	Within 210 days from the date of placement of LOA or hand over of site which ever will be later.

**5. Total Contract Period:**

Period of contract shall be 6 (Six) years from the date of placement of LOA  
Performance of the work will be assessed every year.

**6. Statutory Obligations:**

Statutory obligations as per law of the land are to be complied. M/S WELKIN shall submit necessary PF registration no. and ESI registration to the ordering authority.

- a) Contract Labour (Regulation and Abolition) Act 1970 and rules & Regulations and amendments made there under and other Labour Laws applicable.
- b) EPF & Miscellaneous Provisions (MP) Act 1952 and Rules & Regulations and amendments made there under.



### **12. Ownership of ATP KIOSK:**

M/S WELKIN will be the owner of all the 210 ATP KIOSK for the entire Contract period and the M/S WELKIN, at his own cost shall dismantle & take back in his possession all the ATP KIOSKs installed in the designated locations of WBSEDCL, with due permission of WBSEDCL, after expiry of the contract period/termination of the contract.

### **13. Price Schedule:**

Price will be given exclusively on per transaction only, year wise price schedule is given hereunder.

Sl. No.	Job Description	Particulars	Rate (in INR)
1.	Rate per transaction	1st Year	Rs 10.20
2.		2nd Year	Rs 10.00
3.		3rd Year	Rs 10.00
4.		4th Year	Rs 10.00
5.		5th Year	Rs 10.00
6.		6th Year	Rs 9.20

N:B- Year wise rate per transaction as mentioned in the price schedule shall remain firm during the entire year . GST will be extra as applicable.

### **14. Taxes, Duties and other levies:**

M/S WELKIN shall be solely responsible for the taxes that may be levied on the M/S WELKIN's persons or on earning of any of his employees and shall hold the employer indemnified and harmless against any claims that may be made against the employer. The WBSEDCL shall not take any responsibility, whatsoever, regarding taxes under Income Tax Act, for the service provider or his personnel.

Price shall include all the taxes & duties excepting GST. GST shall be payable by WBSEDCL over & above the contracted rate on submission of documentary evidence, as per applicable rules & procedure.

### **15. GUARANTEE:**

The entire system/ Software's should be guaranteed for satisfactory operation and good workmanship at least for a period of 6(Six) year from the date of final installation/

g) Any action of termination shall be preceded by fourteen (14) days' notice in writing to M/S WELKIN.

h. **Locations:** List of locations of KIOSK is enclosed as **annexure- I**.

**58. WBSEDCL personnel:**

- i. **Site-In-Charge:** Divisional Manager of the respective Division.
- ii. **Controlling Officer:** Regional Manager of the respective Region, WBSEDCL.
- iii. **Nodal officer:** Addl. Chief Engineer, IT Cell, WBSEDCL
- iv. **Paying Authority:** Manager /Assistant Manager (F&A) of concerned Region.
- v. **Verifying officer** (Statutory compliance): Manager/ Assistant Manager(HR&A) of concerned Region

59. The above mentioned are the silent features of the contract. Anything not covered here will be guided by the clauses incorporated in the NIT vide notice no. **WBSEDCL/ CED/ NIT/ KIOSK/ 2018-19/ 01, dated-19.06.2018.**



( S. Mukhopadhyay )  
Chief Engineer (Distribution)  
WBSEDCL







WBSEDCL

*West Bengal State Electricity Distribution Company Limited  
(A Government of West Bengal Enterprise)  
(Distribution Head Quarters)  
Bidyut Bhavan, 1st Floor, 'D' Block, Bidhannagar, Kolkata-700091  
Phone No.033-2359-1905 : Fax No.033-2359-7956*

Memo No. CED/150 KIOSK/WELKIN/722

Date: 31.07.2019

To,

M/S Welkin Telecom Infra Pvt Ltd,

76/1, Gola Ghata road, 2nd Floor,

VIP Road, near VIP Towers,

Kolkata- 700 048

Sub: Letter Of Award (LOA) for transaction based service contract for day to day operation and maintenance of WBSEDCL owned 150 numbers of Automated Cash Collection Kiosks for collection of energy bills & other related payments under the jurisdiction of WBSEDCL for a period of three years

Dear Sir(s),

In pursuance of the above references, West Bengal State Electricity Distribution Company Ltd. is pleased to place this Letter of Award on you for the above mentioned subject work as per 'Scope of Work' and Terms & Conditions described hereunder.

**1 SETUP OF ATP MACHINES**

- a. The agency shall have to operate and maintain designated ATP collection centers at location specified in **Annexure-I**. The locations mentioned in the list are WBSEDCL office premises .
- b. The agency shall have to maintain an administrative office in Kolkata.
- c. WBSEDCL will provide premise along with civil and electrical infrastructure.

CED

Page 1



- o. WBSEDCL will not have any liability towards receipt of any fake note through the vendor's kiosk and the vendor will have to replace the fake notes, if any, collected through their machines.

**5.0 Training:**

5.1 The vendor has to impart training over day-to-day operation of the kiosk, as per details given below:

**5.1.1 Contents of training:**

- 5.1.1.1 Operation of the machine.
- 5.1.1.2 Loading of Driver Software(s), if any.
- 5.1.1.3 Establishment of remote connectivity with remote database.
- 5.1.1.4 Trouble shooting
- 5.1.1.5 Generation of various reports

5.1.2 Venue: Each of the locations.

- 6 After expiry of contract period, the vendor would hand over the machines to WBSEDCL in healthy condition.

**7. SUB-LETTING OF CONTRACT:**

No new partner/ partners shall be accepted in the firm by M/S WELKIN in respect of the contract unless he/ they agree to abide by all its terms, conditions and deposits with the tendering authority through a written agreement to this effect. M/S WELKIN receipt for acknowledgement or that of any partners subsequently accepted as above shall bind all of them and will be sufficient to discharge for any of the purpose of the contract. The selected bidder shall not assign or sub-let his contract or any substantial part thereof to any other agency without the permission of tendering authority.

**8. Contract Period:**

Period of contract shall be 3(Three) years w.e.f 01.08.2019

Performance of the work will be assessed every year.

**9. Statutory Obligations:**

Statutory obligations as per law of the land are to be complied. The M/S WELKIN shall submit necessary PF registration no. and ESI registration to the ordering authority.



**11. Settlement of Disputes:**

Any dispute arising out of or in connection with the contract shall, to the extent possible, be settled amicably between the parties. If any dispute remain unsettled then either party may approach to High Court at Kolkata or any subordinate court having competent jurisdiction

**12. Communication:**

M/S WELKIN shall use the following modes for communicating with the ordering authority of WBSEDCL for this job:

FAX- (033) 2359-7956.

Telephone - (033) 2359 - 1902/05/18, 23197/286/287/297/611,

e-mail: cedwbsedcl@gmail.com.

**13. Representative of M/S WELKIN:**

13.1. M/S WELKIN is required to nominate one officer exclusively for this project from commencement to completion as a Nodal Officer to be stationed at Kolkata, with whom WBSEDCL will contact on all matters related to this order.

13.2. M/S WELKIN has to specifically furnish to WBSEDCL, the name, designation, Telephone no. including mobile no., email address of such person.

**14. Ownership of ATP KIOSK:**

ATP KIOSK shall remain be the property of WBSEDCL. Any damage to the WBSEDCL property shall be compensated by the agency. The decision of WBSEDCL on the amount of damage shall be tied and binding on the agency. The vendor will clear the designated locations of WBSEDCL, with due permission of WBSEDCL, after expiry of the contract period/termination of the contract.

**15. Price Schedule:**

Price will be given exclusively on per transaction only and price per transaction will be Rs 5.79. The price shall remain firm during the entire contract period and GST will be paid extra as applicable.



16. Taxes, Duties and other levies:

M/S WELKIN shall be solely responsible for the taxes that may be levied on the M/S WELKIN's persons or on earning of any of his employees and shall hold the employer indemnified and harmless against any claims that may be made against the employer. The WBSEDCL shall not take any responsibility, whatsoever, regarding taxes under Income Tax Act, for the service provider or his personnel. Price shall include all the taxes & duties excepting GST. GST shall be payable by WBSEDCL over & above the contracted rate on submission of documentary evidence, as per applicable rules & procedure.

17. Performance Bond/ Security Deposit:

As Contract Guarantee, the M/S WELKIN has to furnish initially a Performance Guarantee in the form of Bank guarantee from any Schedule Indian Bank amounting Rs 4.5 Cr (Four crore and fifty lakhs) for 150 numbers of KIOSK and it will be further computed based on the average per day amount in a month deposited in the bank or average per day collected amount in a month, which ever will be higher rounded to the tune of next higher 5th lacs. It will be reviewed on every six (6) month based on the above formula and the highest average will in between six month will be calculated as PBG amount. For any failure towards satisfactory performance on the part of the M/S WELKIN, the Bank Guarantee will be liable to encashment and forfeiture.

- a) Performance Guarantee furnished in any other form will not be accepted.
- b) Performance Guarantee will not carry any interest.
- c) The above Performance Guarantee is to be submitted within fifteen (15) days from the date of issue of the order and shall remain valid up to ninety (90) days after end of the contract period, with a further claim period of 90 days.
- d) In case the contract is renewed, the M/S WELKIN has to extend the validity of the Performance Bank Guarantee for a further period of ninety



- b) WBSEDCL reserves the right to terminate the contract either in part or in full due to reasons of non-compliance of stipulated activities for different clauses under this contract.

**51. Conflict of Interest:**

M/S Welkin shall not have a Conflict of Interest that may affect the working Process. If the agency is found to have a Conflict of Interest as per the following reasons, order shall be terminated immediately.

1. If any employee of the M/S Welkin has or develops a financial or other interest with any employee/ officer of WBSEDCL associated with this work, during execution of the contract.
2. If M/S Welkin has a relationship with another Agency working with WBSEDCL currently, directly or through common third parties, that puts them in a position to have access to each-others information about, or to influence the working Process of either or each of the Company.

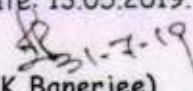
Conflict of interest of M/S Welkin on above mentioned grounds will lead to termination of contract along with forfeiture of Performance Bank Guarantee.

**53 Data Security:** - Agency will be governed by Section 65 and Section 66 of Indian IT Act 2000 in terms of Data protection, privacy and hacking of data.

**52. Locations for KIOSK:**

The detail locations for installation & operation of 150 nos. KIOSKs in the WBSEDCL's premises is enclosed vide Annexure-I.

53. The above mentioned are the silent features of the contract. Anything not covered here will be guided by the clauses incorporated in the NIT vide notice no. CED/NIT/ 2019-20/ 150 KIOSK/12, date: 13.05.2019.

  
( P.K. Banerjee )  
Chief Engineer (Distribution)  
WBSEDCL



**WBSEDCL**

*West Bengal State Electricity Distribution Company Limited  
(A Government of West Bengal Enterprise)  
(Distribution Head Quarters)  
Bidyut Bhavan, 1st Floor, 'D' Block, Bidhannagar, Kolkata-700091  
Phone No.033-2359-1905 : Fax No.033-2359-7956*

Memo No. CED/150 KIOSK/WELKIN-722/1293 Date: 03.02.2020

To,

M/S Welkin Telecom Infra Pvt Ltd,

76/1, Gola Ghata road, 2nd Floor,

VIP Road, near VIP Towers,

Kolkata- 700 048

Sub: Corrigendum of LOA

Ref- LOA No CED/150 KIOSK/WELKIN/722

Date: 31.07.2019

Dear Sir(s),

In continuation of the above referred LOA the clause related to payment terms is hereby incorporated.

"The invoices shall be correctly prepared in quadruplicate in the name of consignee(s)/ designated officer and shall be submitted as under: -

The agency shall furnish the monthly bills for bill collection to the designated officer, by seventh of every month for the work carried out during the last month, which after verification, will be sent to the Chief Engineer(Distribution). The payment shall be paid on or within 45 days from the date of submission of bills as per the prevailing payment policy in WBSEDCL.

Following documents shall be submitted along with the bills:

- i) A certificate/undertaking to the effect that proof of deposit of GST at actual as has been claimed and other relevant documents for reimbursement of charges paid by the supplier on behalf of the purchase, may be enclosed with the original invoice, if required.
- ii) Necessary MIS/output reports i.e Monthly transaction report (Hardcopy and




softcopy), etc.

iii) Copies of Statutory documents (Proof of PF, ESI, and Minimum Wages etc.

It is intimated that in any case the vendor shall not attempt to adjust/realize his due payment from the deposited energy bill amount, in such happenings, the same shall be considered as embezzlement."

All other terms and conditions will remain unaltered.

  
03.02.2020  
( P.K. Banerjee )  
Chief Engineer (Distribution)  
WBSEDCL

Memo No. Memo No. CED/150 KIOSK/WELKIN-722/1293 (1-96) Date: 03.02.2020

Distribution :

1. The Director (Dist.) / (HR) / (Finance), WBSEDCL
2. The Executive Director (IT), WBSEDCL
4. The Chief Engineer (IT &C)/CRM Cell, WBSEDCL
5. The General Manager (HR&A) / (F&A)/(IA), WBSEDCL
6. The A.G. M. (HR&A) / (F&A), Dist. H.Q. / CLM/Legal Cell, WBSEDCL
7. The Zonal Manager, Kolkata / Burdwan / Midnapore / Berhampore / Siliguri Zone, WBSEDCL
8. The Regional Manager :  
Bidhannagar/ 24-Prgs.(North)/ 24-Prgs.(South)/ Howrah/ Hooghly/ Burdwan/ Birbhum/ Purba Midnapore/ Paschim Midnapore/ Bankura/ Purulia/ Malda/ Murshidabad/ Nadia/ Darjeeling/ Jalpaiguri/ Coochbehar/ Alipurduar/ Dakshin Dinajpur/Uttar Dinajpur Regional Office, WBSEDCL.
9. The Divisional Managers : Behala / Baruipore / Canning / Barrackpore/ Bidhannagar-I/ Bidhannagar-II/ Garia / Howrah-I/ Howrah-II/ Uluberia/ Barasat / Naihati/ Diamond Harbour / Kakdwip / Serampore/ Habra/ Chandannagar/ Tarakeswar/ Basirhat/ Arambag/ Singur-Haripal / Mogra/ Burdwan / Burdwan Urban / Memari/ Katwa / Kalna/ Durgapur/ Asansol /Rampurhat/ Suri /Bolpur / Kharagpur/ Midnapur/ Jhargram / Ghatal/ Contai/ Haldia/ Tamluk/ Bankura/ Bishnupur/ Purulia/ Raghunathpur / Kalyani/ Krishnanagar/ Tehatta/ Berhampore/ Kandi/ Raghunathgunj/ North Malda / South Malda/ Raiganj/ Balurghat/ Siliguri Subarban/ Siliguri Town/ Jalpaiguri/ Mal / Coochbehar/ Alipurduar / Darjeeling / Kurseong / Kalimpong / Islampur Division, WBSEDCL- They are requested to send the copy of the order to the respective Station Managers for necessary action to make the premise ready for installation of ATP KIOSK machines.
10. P.S. to CMD .





WBSEDCL

West Bengal State Electricity Distribution Company Limited  
(A Government of West Bengal Enterprise)  
(Distribution Head Quarters)  
Bidyut Bhavan, 1st Floor, 'D' Block, Bidhannagar, Kolkata-700091  
Phone No.033-2359-1905 Fax No.033-2359-7956

Memo No. CED/KIOSK /IDEA/O.O/39

Date: 19.08.2020

To,

M/S Idea Infinity IT Solutions Pvt Ltd  
#218, 5th Floor, JP Royal Sampegee Road, Malleswaram,  
Bengaluru- 560003

Sub:Letter Of Award (LOA) Setting up of Any Time Payment(ATP) touch screen kiosks on Build, Own, Operate & Maintain (BOOM) basis for collection of payment of energy bills at various 62 nos. office locations of WBSEDCL in west Bengal for a period of (3) three years".

Ref: 1.e- tender notice WBSEDCL/CED/NIT/125KIOSK (BOOM)/2020/18, dt-28.01.2020

Dear Sir(s),

In pursuance of the above references, West Bengal State Electricity Distribution Company Ltd. is pleased to place this Letter of Award on you for the above mentioned subject work as per 'Scope of Work' and Terms & Conditions described hereunder.

**GENERAL DESCRIPTION:-**

West Bengal State Electricity Distribution Co Ltd. (hereinafter to be referred to as WBSEDCL) offer LOA to M/S Idea Infinity IT Solutions Pvt Ltd.(hereinafter to be referred to as M/S IDEA)for entering into the work of "Setting up of any time payment(ATP) touch screen kiosks on Build, Own, Operate & Maintain (BOOM) basis at various 63 office locations of WBSEDCL in West Bengal for a period of 3 (three)years" to facilitate its consumer to deposit their energy bills or other charges at the 62 exclusive centers across the state, so as to improve consumer satisfaction & cash flows. M/S IDEA shall deploy the requisite

infrastructures at its own cost and will be paid the transaction charges on per transaction basis. The ATP application shall be integrated with the existing data base (SAP-PI/PO) of SAP-ISU billing system. The ATP system shall fetch latest details of the bill from data base on online mode using SAP-PI/PO of SAP-ISU system.

#### 1. DETAILED SCOPE OF WORK:

The scope of the work is sub categorized in following activities:

	Name of activity
1.	Setup of Administrative office at Kolkata
2.	Deployment of ATP Kiosks at the prescribed WBSEDCL's premises
3.	Deployment of manpower
4.	Setup of software for ATP Administration
5.	Installation of Antivirus software, which will be provided by WBSEDCL, in each ATP KIOSK
6.	Payment Collection, Remittance & Reconciliation
7.	MIS/Output report generation & distribution

##### SW.1.1. Setup of AT Collection Centers and Administrative Office

- a. M/S IDEA will install 63 numbers of ATP KIOSKS machine on BOOM(Build Own Operate and Maintenance) basis i.e. M/S IDEA will install 63 numbers of ATP KIOSKS at its own cost; including cost operation and maintenance of these Kiosks, besides modification of hardware and software ensure including replacement of defective parts of machine, day to day consumable, manning, banking and insurance under designated ATP collection centers at location specified in Annexure-I.
- b. M/S IDEA shall have to maintain an administrative office in Kolkata.
- c. Collection center accommodation with free raw power, LAN connectivity and other items like cable required for networking, cables for power supply, fire extinguisher, earthing, chair for operator, fans & coolers/AC facility shall be provided by WBSEDCL.
- d. Maintenance of ATP collection center like cleaning and lighting shall be the responsibility of M/S IDEA.
- e. The ATP collection centers are primarily for deposition of electricity bills/quotations. However, WBSEDCL reserves the rights to use these KIOSKS for other purpose.
- f. The ATP collection centers shall have a prominently placed glow signed board of 2' x 4'



#### 5. Time Schedule:

The basic consideration and the essence of the Contract shall be strict adherence to the time schedule as specified in LOA. The entire activity as per scope of work shall be completed by you within stipulated from zero date. Date of issue LOA (Letter of Award) shall be considered as zero date.

#### 6. Completion of Contract:

All works under the contract must be completed by period of completion mentioned in LOA while portions of work as per program settled in consultation with the Controlling Officer shall be completed by the date stipulated in the said programme. Completion of the work means completion of the work in totality an acceptance/takeover of the same by the Company. Partial or phase wise completion will have no bearing towards consideration of guarantee/defect liability period.

#### 7. Contract Period:

Installation must be completed within 120 days from the date of placement of LOA and tenure of contract for commercial cooperation will be allowed for three years from 121st day from the date of placement of LOA with a provision of one year extension after completion of initial three years commercial operation as per same, rate terms and condition. Performance of the work will be assessed every year for M/S IDEA rating. However it is requested to give special effort to start commercial operation from 01.11.2020 or earlier.

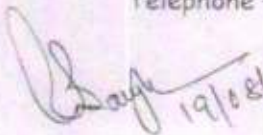
**8. Acceptance of Order:** M/S IDEA shall submit written unconditional acceptance of LOA within 15 (Fifteen) days from date of issuance of the same. Submission of conditional acceptance of LOA shall be treated as non-compliance of this clause.

#### 9. Communication mode:

M/S IDEA shall use the following modes for communicating with the ordering authority of WBSEDCL for this job :

Fax - (033) 2359-7956

Telephone - : (033) 2359 - 1902/05/18, 23197/286/287/297/611.

 19/08/2020

#### 10. Representative of M/S IDEA:

10.1 M/S IDEA is required to nominate one officer exclusively for this project from commencement to completion as a Nodal Officer to be stationed at Kolkata, with whom WBSEDCL will contact on all matters related to this order.

10.2. M/S IDEA has to specifically furnish to WBSEDCL, the name, designation, Telephoneno., including mobile no., email address of such person.

#### 11. MONITORING OF CONTRACT

11.1. An officer or a committee of officers named Contract Monitoring Committee (CMC) may be nominated by tendering authority to monitor the progress of the contract during its delivery, installation & commissioning period.

11.2. During the delivery period the CMC shall keep a watch on the progress of the contract and shall ensure that quantity of goods and service delivery is in proportion to the total delivery period given if it is a severable contract in which the delivery of the goods and service is to be obtained continuously or is batched. If the entire quantity of goods and service is to be delivered in the form of completed work or entire contract like fabrication work, the process of completion of work may be watched and inspections of the supplier's or M/S IDEA's premises where the work is being completed, may be inspected.

11.3. If delay in delivery of goods and service is observed a performance notice would be given to the selected M/S IDEA to speed up the delivery.


11.4. Any Change in the constitution of the firm, etc. shall be notified forth with by M/S IDEA in writing to the tendering authority and such change shall not relieve any former member of the firm, etc., from any liability under the contract.

12. Periodical Review: To monitor the maintenance activities and discuss other related matters, periodical meeting between WBSEDCL & you will be held at Distribution Head Quarter depending on the need and convenience of WBSEDCL.

#### 12. Price:

12.1. The price will be Rs 7.84 per transaction +GST.

12.2. The Rate per transaction shall remain firm for three years.

 13/06/2020



12.3. The rate per transaction will be inclusive all taxes except GST which will be paid extra as applicable.

**13. Taxes, Duties and other levies:**

M/S IDEA shall be solely responsible for the taxes that may be levied on M/S IDEA's persons or on earning of any of his employees and shall hold the employer indemnified and harmless against any claims that may be made against the employer. The WBSEDCL shall not take any responsibility, whatsoever, regarding taxes under Income Tax Act, for M/S IDEA or his personnel.

Price shall include all the taxes & duties excepting GST. GST shall be payable by WBSEDCL over & above the contracted rate on submission of documentary evidence, as per applicable rules & procedure.


**14. General Conditions.**

**GC.14.1. GUARANTEE:** The entire system/ Software's should be guaranteed for satisfactory operation and good workmanship at least for a period of 3(three) year from the date of final installation / commencement of actual operation and acceptance. Successful tenderer shall furnish documents related to the hardware and license certificates of the standard software an undertaking for the above, as well as all the related documents of the custom software, if any.

**GC.14.2. Performance Bank Guarantee Deposit:**

As Contract Guarantee, M/S IDEA has to furnish initially a Performance Guarantee in the form of Bank guarantee from any Schedule Indian Bank amounting to Rs 1,08,75,000/-Cr. (Rupees One Crore eight Lakhs seventy five thousand only) for 62 numbers of KIOSK as (per format as annexed as annexure-III) it will be further computed based on the average per day amount in a month deposited in the bank or average per day collected amount in a month, which ever will be higher rounded to the tune of next higher 5th lacs. It will be reviewed on every six (6) month based on the above formula and top of the monthly averages in between the assessment period will be retained as PBG.

- a. For any failure towards satisfactory performance on the part of M/S IDEA, the Bank Guarantee will be liable to encashment and forfeiture.
- b. Performance Guarantee furnished in any other form will not be accepted.
- c. Performance Guarantee will not carry any interest

 19/02/2020



liability to pay liquidated damages for delay in completion of works .The termination of the contract under this clause shall not entitle M/S IDEA to reduce the value of the performance bank guarantee nor the time thereof. The performance guarantee shall be valid for the full value and for the full period of the contract.

6. M/S IDEA fails to comply with any other stipulated activities apart from those, mentioned above, as laid down in various clauses under the order.


7. Any action of termination shall be preceded by thirty (30) days' notice in writing to M/S IDEA.

15. Locations:List of locationsfor ofKIOSK is enclosed as annexure- I.

16. WBSEDCL personnel:

- i. Site-In-Charge: Divisional Manager of the respective Division.
- ii. Controlling Officer: Chief Engineer (Distribution), WBSEDCL
- iii. Paying Authority: AGM (F&A)-Finance, Distribution Head Quarters.
- iv. Nodal officer: AGM(F&A)/Revenue, Distribution HQ
- v. Checking of Statutory compliance : Manager (HR&A) Distribution HQ
- vi. Technical Officer: SE(E), IT &C Cell, Vidyut Bhaban

The above mentioned are the silent features of the contract. Anything not covered here will be guided by the clauses incorporated in the NIT vide notice no. WBSEDCL/CED/NIT/125 KIOSK(BOOM)/2020/18, dated- 28.01.2020.

  
19.8.20  
( P. K. Banerjee)  
Chief Engineer (Distribution)  
WBSEDCL





WBSEDCL

**West Bengal State Electricity Distribution Company Limited**  
**(A Government of West Bengal Enterprise)**

**(Distribution Head Quarters)**

*Bidyut Bhavan, 1st Floor, 'D' Block, Bidhannagar, Kolkata-700091*

*Phone No. 033-2359-1905 : Fax No 033-2359-7956*

**Memo No. CED / KIOSK / IDEA / 0.0 / 39 / 2160 (1-69)**

**Date: 19/8/2020**

**Distribution :**

1. The Director (Dist.) / (HR) / (Finance), WBSEDCL
2. The Executive Director (IT), WBSEDCL.
3. The Chief Engineer (IT & C)/CRM Cell, WBSEDCL.
4. The General Manager (HR&A) / (F&A), WBSEDCL.
5. The A.G. M. (HR&A) :Dist. H.Q. / CLM/Legal Cell, WBSEDCL.
6. The A.G. M (F&A), Revenue, Dist. H.Q, WBSEDCL.
7. The Zonal Manager, Kolkata /Burdwan/Midnapore/Berhampore /Siliguri Zone, WBSEDCL.
8. The Regional Manager: Bidhannagar/ 24-Prags.(North)/ 24-Prags.(South)/ Howrah/ Hooghly/ Burdwan/ Birbhum/ PurbaMidnapore/ PaschimMidnapore/ Bankura/ Purulia/ Malda/ Murshidabad/ Nadia/ Darjeeling/ Jalpaiguri/ Coochbehar/ Raiganj Regional Office, WBSEDCL
9. The Divisional Manager: Baruipur/ Garia/ Bhangar/ Howrah - II/ Habra/ Bongaon/ Ghatal/ Tamluk/ Haldia/ Purulia/ Raghunathpur/ Berhampore/ Raghunathganj/ Kandi/ Domkal/ Tehatta/ North Malda/ North Malda/ Siliguri/ Jalpaiguri/ Coochbehar/ Mathabhanga/ Dinhata/ Alipurduar/ Burdwan (North)/ Katwa/ Memari/ Burdwan (South)/ Suri/ Bolpur/ Arambagh/ Tarakeswar Division: WBSEDCL- They are requested to send the copy of the order to the respective Station Managers for necessary action.
10. PS to CMD



WBSEDCL

*West Bengal State Electricity Distribution Company Limited  
(A Government of West Bengal Enterprise)  
(Distribution Head Quarters)*

*Bidyut Bhavan, 1st Floor, 'D' Block, Bidhannagar, Kolkata-700091  
Phone No.033-2359-1905 : Fax No.033-2359-7956*

Memo No. CED/KIOSK /WELKIN/O.O/41

Date: 19.08.2020

To,  
M/S WELKIN Telecom Infra Pvt. Ltd.,  
76/1 , Golaghata Road, 2nd Floor,  
VIP Road, Near VIP Tower,  
Kolkata- 700048.

Sub:Letter Of Award (LOA) Setting up of Any Time Payment(ATP) touch screen kiosks on Build, Own, Operate & Maintain (BOOM) basis for collection of payment of energy bills at various 63 nos. office locations of WBSEDCL in west Bengal for a period of (3) threeyears".

Ref: 1.e- tender notice WBSEDCL/CED/NIT/125KIOSK(BOOM)/2020/18, dt-28.01.2020

Dear Sir(s),

In pursuance of the above references, West Bengal State Electricity Distribution Company Ltd. is pleased to place this Letter of Award on you for the above mentioned subject work as per 'Scope of Work' and Terms & Conditions described hereunder.

GENERAL DESCRIPTION:-

West Bengal State Electricity Distribution Co Ltd. (hereinafter to be referred to as WBSEDCL )offer LOA to M/S WELKIN Telecom Infra Pvt. Ltd.(hereinafter to be referred to as M/S WELKIN)for entering into the work of "Setting up of any time payment(ATP) touch screen kiosks on Build, Own, Operate & Maintain (BOOM) basis at various 63 office locations of WBSEDCL in West Bengal for a period of 3(three)years" to facilitate its consumer to deposit their energy bills or other charges at the 63 exclusive centers across the state, so as to improve consumer satisfaction & cash flows. M/S WELKIN shall deploy the requisite



infrastructures at its own cost and will be paid the transaction charges on per transaction basis. The ATP application shall be integrated with the existing data base (SAP-PI/PO) of SAP-ISU billing system. The ATP system shall fetch latest details of the bill from data base on online mode using SAP-PI/PO of SAP-ISU system.

**1. DETAILED SCOPE OF WORK:**

The scope of the work is sub categorized in following activities:

	Name of activity
1.	Setup of Administrative office at Kolkata
2.	Deployment of ATP Kiosks at the prescribed WBSEDCL's premises
3.	Deployment of manpower
4.	Setup of software for ATP Administration
5.	Installation of Antivirus software, which will be provided by WBSEDCL, in each ATP KIOSK
6.	Payment Collection, Remittance & Reconciliation
7.	MIS/Output report generation & distribution

**SW.1.1. Setup of AT Collection Centers and Administrative Office**

a.M/S WELKIN will install 63 numbers of ATP KIOSKs machine on BOOM(Build Own Operate and Maintenance) basis i.e. M/S WELKIN will install 63 numbers of ATP KIOSKs at its own cost; including cost operation and maintenance of these Kiosks, besides modification of hardware and software ensure including replacement of defective parts of machine, day to day consumable, manning, banking and insurance under designated ATP collection centers at location specified in Annexure-I.

b. M/S WELKIN shall have to maintain an administrative office in Kolkata.

c. Collection center accommodation with free raw power, LAN connectivity and other items like cable required for networking, cables for power supply, fire extinguisher, earthing, chair for operator, fans & coolers/AC facility shall be provided by WBSEDCL.

d. Maintenance of ATP collection center like cleaning and lighting shall be the responsibility of M/S WELKIN.

e. The ATP collection centers are primarily for deposition of electricity bills/quotations. However, WBSEDCL reserves the rights to use these KIOSKs for other purpose.

f. The ATP collection centers shall have a prominently placed glow signed board of 2' x 4'

All the KIOSK must be installed at respective locations, commissioned and started its commercial operation in consultation with the representatives of WBSEDCL at respective site (as to be provided by WBSEDCL) within 120 (One hundred Twenty) days from the date of issue of the Letter of Award (LOA).

**5. Time Schedule:**

The basic consideration and the essence of the Contract shall be strict adherence to the time schedule as specified in LOA. The entire activity as per scope of work shall be completed by you within stipulated from zero date. Date of issue LOA (Letter of Award) shall be considered as zero date.

**6. Completion of Contract:**

All works under the contract must be completed by period of completion mentioned in LOA while portions of work as per program settled in consultation with the Controlling Officer shall be completed by the date stipulated in the said programme. Completion of the work means completion of the work in totality an acceptance/takeover of the same by the Company. Partial or phase wise completion will have no bearing towards consideration of guarantee/defect liability period.

**7. Contract Period:**

Installation must be completed within 120 days from the date of placement of LOA and tenure of contract for commercial cooperation will be allowed for three years from 121st day from the date of placement of LOA with a provision of one year extension after completion of initial three years commercial operation as per same, rate terms and condition. Performance of the work will be assessed every year for M/S WELKIN rating. However it is requested to give special effort to start commercial operation from 01.11.2020 or earlier.

**8. Acceptance of Order:** M/S WELKIN shall submit written unconditional acceptance of LOA within 15 (Fifteen) days from date of issuance of the same. Submission of conditional acceptance of LOA shall be treated as non-compliance of this clause.

**9. Communication mode:**

M/S WELKIN shall use the following modes for communicating with the ordering authority of WBSEDCL for this job:



## 12. Price:

12.1. The price will be Rs 7.84 per transaction +GST.

12.2. The Rate per transaction shall remain firm for three years.

12.3. The rate per transaction will be inclusive all taxes except GST which will be paid extra as applicable.

## 13. Taxes, Duties and other levies:

M/S WELKIN shall be solely responsible for the taxes that may be levied on M/S WELKIN's persons or on earning of any of his employees and shall hold the employer indemnified and harmless against any claims that may be made against the employer. The WBSEDCL shall not take any responsibility, whatsoever, regarding taxes under Income Tax Act, for M/S WELKIN or his personnel.

Price shall include all the taxes & duties excepting GST. GST shall be payable by WBSEDCL over & above the contracted rate on submission of documentary evidence, as per applicable rules & procedure.

## 14. General Conditions.

**GC.14.1. GUARANTEE:** The entire system/ Software's should be guaranteed for satisfactory operation and good workmanship at least for a period of 3(three) year from the date of final installation / commencement of actual operation and acceptance. Successful tenderer shall furnish documents related to the hardware and license certificates of the standard software an undertaking for the above, as well as all the related documents of the custom software, if any.

### **GC.14.2. Performance Bank Guarantee Deposit:**

As Contract Guarantee, M/S WELKIN has to furnish initially a Performance Guarantee in the form of Bank guarantee from any Schedule Indian Bank amounting to Rs 1,08,75,000/-Cr. (Rupees One Crore eight Lakhs seventy five thousand only) for 63 numbers of KIOSK as (per format as annexed as annexure-III) it will be further computed based on the average per day amount in a month deposited in the bank or average per day collected amount in a month, which ever will be higher rounded to the tune of next higher 5th lacs. It will be reviewed on every six (6) month based on the above formula and top of the monthly averages in between the assessment period will be retained as PBG.

contract. In addition, such action by the owner as aforesaid shall not relieve M/S WELKIN of his liability to pay liquidated damages for delay in completion of works. The termination of the contract under this clause shall not entitle M/S WELKIN to reduce the value of the performance bank guarantee nor the time thereof. The performance guarantee shall be valid for the full value and for the full period of the contract.


6. M/S WELKIN fails to comply with any other stipulated activities apart from those, mentioned above, as laid down in various clauses under the order.
7. Any action of termination shall be preceded by thirty (30) days' notice in writing to M/S WELKIN.

15. Locations: List of locations for of KIOSK is enclosed as annexure- I.

16. WBSEDCL personnel:

- i. Site-In-Charge: Divisional Manager of the respective Division.
- ii. Controlling Officer: Chief Engineer (Distribution), WBSEDCL
- iii. Paying Authority: AGM (F&A)-Finance, Distribution Head Quarters.
- iv. Nodal officer: AGM(F&A)/Revenue, Distribution HQ
- v. Checking of Statutory compliance : Manager (HR&A) Distribution HQ
- vi. Technical Officer: SE(E), IT &C Cell, Vidyut Bhaban

The above mentioned are the silent features of the contract. Anything not covered here will be guided by the clauses incorporated in the NIT vide notice no. WBSEDCL/CED/NIT/125 KIOSK(BOOM)/2020/18, dated- 28.01.2020.

  
19.8.20 -  
( P. K. Banerjee)  
Chief Engineer (Distribution)  
WBSEDCL





WBSEDCL

**West Bengal State Electricity Distribution Company Limited**  
**(A Government of West Bengal Enterprise)**  
**(Distribution Head Quarters)**

Bidyut Bhavan, 1st Floor, 'D' Block, Bidhannagar, Kolkata-700091  
Phone No.033-2359-1905 : Fax No.033-2359-7956

Memo No. CED / KIOSK / WELKIN/0-0/41 (170) 2162 Date: 19.08.2020

Distribution :

1. The Director (Dist.) / (HR) / (Finance), WBSEDCL
2. The Executive Director (IT), WBSEDCL.
3. The Chief Engineer (IT & C)/CRM Cell, WBSEDCL.
4. The General Manager (HR&A) / (F&A), WBSEDCL.
5. The A.G. M. (HR&A) :Dist. H.Q. / CLM/Legal Cell, WBSEDCL.
6. The A.G. M (F&A), Revenue, Dist. H.Q, WBSEDCL.
7. The Zonal Manager, Kolkata /Burdwan/Midnapore/Berhampore /Siliguri Zone, WBSEDCL.
8. The Regional Manager: Bidhannagar/ 24-Prgs.(North)/ 24-Prgs.(South)/ Howrah/ Hooghly/ Burdwan/ Birbhum/ PurbaMidnapore/ PaschimMidnapore/ Bankura/ Purulia/ Malda/ Murshidabad/ Nadia/ Darjeeling/ Jalpaiguri/ Coochbehar/ Raiganj Regional Office, WBSEDCL
9. The Divisional Manager: Behala/ Diamond Harbour/ Kakdwip/ Bidhannagar-II/ Uluberia/ Barrackpur/ Barasat/ Naihati/ Basirhat/ Kharagpur/ Midnapur/ Jhargram/ Belda/ Egra/ Bankura/ Bishnupur/ Kalyani/ Krishnagar/ Ranaghat/ Nakashipara/ South Malda/ Kurseong/ Darjeeling/ Kalimpong/ Mal/ Uttardinaipur/ Islampur/ Buniadpur/ Asansol/ Rampurhat/ Serampore/ Chandannagar/ Mogra Division: WBSEDCL- They are requested to send the copy of the order to the respective Station Managers for necessary action.

10. PS to CMD